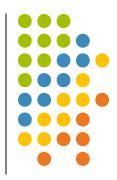


### Group Sharing Made Easy & Secure

# **Gee Whiz Labs**

- Learning Experiment
  - Web 2.0 software product KeepandShare.com
  - LAMP technologies
  - Radically low cost structure (< \$200k/yr)</li>
  - Web SEO market-building techniques
- Shows Promise
  - Key growth lines doubling every 4-6 weeks for last 5 months
    - E.g., 15x growth in Google search traffic in 16 weeks





# Hypotheses

- 100m adult Internet users
  - Beyond the chasm crowd
  - Reach them directly through groups, viral, SEO, lifestyle & vertical press
- Invert the Silicon Valley (SV) Startup Model
  - Under invest in technology at first
  - Work hard to solve customer acquisition
    - Without \$ & without 'heroin' of tech press hits
  - Design for non-SV user
    - Non-sexy UI & basic functionality
    - Speak the language of middle America busy adult internet users





# **Ideal Market Characteristics**

- Large
- Adults 20-65
- Directly reachable without intermediaries
- Diffuse
  - Use the internet to speak dozens vertical languages to reach - Hard for a competitor to attack comprehensively & quickly
- Generates their own content
- Viral-ness of social networks



# **Our Target**

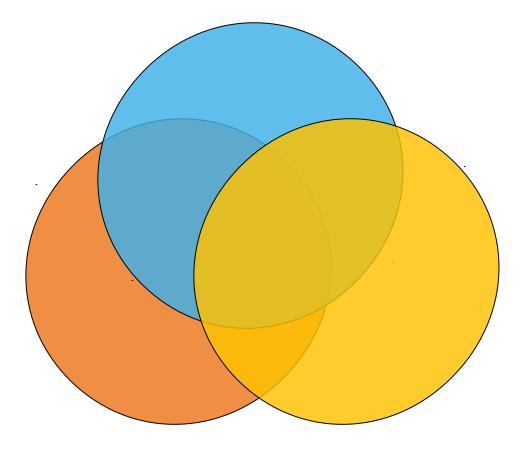


- Secure online group sharing
  - Integrated across of multiple data types
  - A sort of 'private social networking', or 'private MySpace'



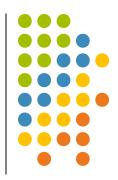


# We all belong to many groups









# **Public Social Networking**

- MySpace, Facebook, etc.
- Putting your persona out there
  - Meeting, discovering
    - Frequent chatting dialoguing
    - Ability to find/meet new people Fluid social dynamics
- Moving through oceans of people and content
  - Tagging and browsing content
    - As a means to meet people, or just for entertainment



# **Private Social Networking**



- We all belong to many groups
  - These groups are relatively static and well defined
    - Sports team, school class, carpool parents, book group, church members, condo association, bridge group, nonprofit board, friendship circles...
- We are *not* looking for ways to meet new people
- We want our group relationships to be *efficient* 
  - We'd like to stay in-synch and up-to-date with the group



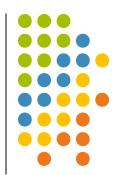
# **Making Groups Efficient**



 How can groups make it as easy for their members as possible?



# **Group Information**



- Every group has information
  - Created by some members
  - Referenced by most members
  - Group needs to reference this information periodically
    - Memos, rosters, calendars, directions, lists, plans...
    - Newsletters, meeting minutes, budgets...
    - Legal documents, schedules, videos, photos...
    - Discussions, action items, checklists, agendas...
  - This information is
    - The 'group memory'
    - The glue that binds many busy, distracted people together in a group relationship

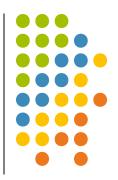






- A way to efficiently share group information on the web
  - Share it
  - Protect it
  - Distribute the work of creating and updating it





# It's Hard for Groups to Share

- Email
  - When used for group reference material leads to chaos
  - Email distribution lists accelerate the chaos
- Some information is private
  - Rosters, internal documents, ...
    - www.your-social-security-#-here.com
- Group information is of diverse types
  - Calendars, documents, lists, spreadsheets, photos, PDFs, discussions
- Web 2.0
  - Hundreds of point solutions
    - Sometimes brilliant
    - Unintegrated
  - Inconsistent, incomplete sharing controls
  - Multiple logins, wildly different UIs
  - Must check each disparate tool for new information





# **Group Sharing Must Be**

- Secure
  - Absolutely private unless explicitly shared as 'public'
  - Safety of data center-class security
    - Group information on a PC or laptop *will* be lost, it is only a question of when
- Easy to use
  - Integrated: single envelope of group sharing controls
    - Across all information types
  - Single UI
  - Simplicity of browser-based software
    - No install, anywhere-access
- Well organized
  - Single repository avoids losing info on various PCs
  - Easy for members to find information
- Notification-based
  - Make it easy for distracted, part-time members to stay abreast



# Introducing



- Web software service for group sharing
  - All you need is a browser
  - Fast, Simple & Secure
- Easy to use
  - Central metaphor of sharing and visiting
- All information is private and protected
  - Calendars, documents, PC files, photos, bookmarks, lists, addresses, discussion threads
  - Yet can be selectively shared with others
- Automatic notification
  - Alert others of all new information and comments



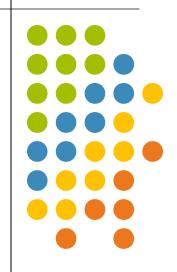


# **Keep and Share**

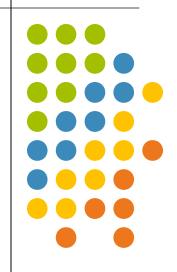
KeepandSha	Welcome, meadowstone April 5	Google" Search
Group Sharing Made Easy & Se Dashboard Calendar Doo New Document   New Folder   Uploar Show all folders by date Folders	ecure Document Photo Bookmark Discuss List Visit d Files   Share   Customize    Document Folders > Board Meetings More Applications	Help   Invite a Friend   Sign out
	Share Desktop         Craissist         Web Photo Albums         Kodak Easyshare Printers           Access Any Remote Desktop         Buy or sell almost anything.         Post and share photos online in seconds with Picasa Web         Vivid Prints For Up To 50% Less         Vivid Prints For Up To 50% Less           Online, PC Or Mac. Start Your www.Bomgar.com         mea-free www.LiveDeal.com         Post and share photos online in seconds with Picasa Web         Vivid Prints For Up To 50% Less         Than Other Inkjet Systems.           www.Bomgar.com         www.LiveDeal.com         picasaweb.google.com         Mada by Google	



# Demonstration



# **Status**



# Competition



- 100's of competitors!
  - Every file sharing site
  - Every calendar site
  - Every vertical site (e.g., weight loss)
- But most are point solutions
  - Our unique value is we integrate a group solution across data types



### **Startups**



- Nexo 'Free and Easy Online Groups'
  - Perhaps closest, wizard to create group share site
- Airset 'Finally a survival kit for busy people'
  - PIM & Synch centric
- Cozi
  - Family centric calendar & list sharing



# **Customer Acquisition**

- Phase I Prime the Pump
  - Advertising: quickly drove cost/conversion to < \$0.50</li>
  - Advertising not part of business model but available as an 'accelerant'
- Phase II Organic Search Traffic
  - Build from 1k/month to 500k/month
- Phase III Viral
  - Verticalize
  - Increase the 'invite a friend' rate to be greater than 1 for 1
  - Increase retention rate



# Verticalize

- Attract 'natural group leaders'
  - Motivated individual
    - Group leader
      - E.g., non-profit board
    - Individual seeking support
      - E.g., weight-loss blog
    - Leader of family event planning
      - E.g., wedding planning







# **'ACRM' Traffic**

- Attract Traffic
  - Attracting visitors to the site
- Convert Traffic
  - Visitors signing up for an account
- Retain Users
  - New account holders becoming regular users
- Monetize Traffic
  - Earning money from visitors & regular users





## **ACRM Status**

	Attract	Convert	Retain	Monetize
Status	<ul> <li>Solved</li> <li>Organic: 100k/mo</li> <li>Ads: &lt; \$0.50 per signup</li> </ul>	<ul> <li>Solved</li> <li>&gt;10% of ad visitors</li> <li>&gt; 5% of organic visitors</li> </ul>	<ul> <li>Too low</li> <li>3-5% of signups stay as regular users</li> </ul>	<ul> <li>Just starting</li> <li>Already close to \$1/mo/active user in advertising alone</li> </ul>
Next Steps	<ul> <li>500k/mo</li> <li>Boost viral growth via invitations from 'natural group leaders'</li> <li>Verticalize</li> </ul>	<ul> <li>Increase modestly by attracting better fit of target users</li> <li>Further tune website &amp; 'offer'</li> <li>Verticalize</li> </ul>	<ul> <li>Target ultimate retention rate of 10-20%</li> <li>Attract better class of users</li> <li>Improve ease of use</li> <li>Easier 'group wizard' &amp; templating</li> </ul>	<ul> <li>Add 3 levels premium subscriptions priced at \$30-300/yr</li> <li>Improve ad targeting &amp; affiliate advertising</li> </ul>



# **2007 Plan**

#### Development

- Tune ease of use & viral enablers
- Q2 group wizards
- Q3 calendar improvements
- ACRM
  - A: grow 100k/mo to 500k search visitors by EOY
  - C: grow 8k/mo to 30k by EOY
  - R: grow 300/mo to 5k by EOY
  - M: profitable at \$20k/mo by early Q4





Questions & Comments

