

THE HISTORY OF TOUKLEY NEIGHBOURHOOD CENTRE

The Toukley Neighbourhood Centre opened in 1984. It was originally associated with Toukley Police Citizens Boys Club and became incorporated in September 1987.

In the past we have offered a food co-op and we have returned to our history by establishing our Food Care in 2006 and further developed the program in 2011.

The opening day of Lakes Food Care in February 2011 saw the Centre assist 88 families with discounted food shopping opportunities. The Lakes Food Care Social Enterprise has grown to support well over 300 families per week through affordable food and other groceries.

Toukley Neighbourhood Centre has grown to include the many services included in this brochure. We are funded by FaCS (NSW Department of Family & Community Services). We also receive funding to assist with the running of our projects from DSS (Federal Department of Social Services), National Australia Bank and NSW Department of Fair Trading.

2007 saw many changes to the services offered at the Centre to include new opportunities such as Kidspace School Holiday Program and the Fridge Assist Scheme.

2008 the participation of youth and adult community members using our Centre increased with the various computer clubs we had on offer. Today this includes a computer basics course.

THE HISTORY OF TOUKLEY NEIGHBOURHOOD CENTRE CONTINUED...

In 2011, our new look Centre added free hot showers and a laundromat to our services.

Our Centre is proud of our NILS program which has been used by 1,500 community members across the Central Coast. 2010 saw the Centre, in collaboration with National Australia Bank and Good Shepherd, offer successful NILS and Fridge loan clients an opportunity to become involved with the AddsUP Matched Savings Plan.

- **The Hedor Street Campus (The Centre) is open Mon—Fri 9am—3pm.**
- **Lakes Food Care—199 Main Rd, Toukley, Monday, Tuesday, Thursday & Friday 9am—4pm, Wednesday CLOSED**
- **Community Café Friday during school term 10am—1pm. (GOLD GOIN ENTRY. DONATIONS APPRECIATED)**
- **Financial Assistance (electricity/gas/phone) by appointment & is subject to availability/conditions.**
- **Drop-in Hot Showers**
- **Laundromat (Bookings Essential)**
- **Support, referral & information, form filling assistance, fax, shredding & photocopy usage.**
- **No Interest Loan Scheme & AddsUP Matched Savings Plan applications for completed NILS loan clients — call to register your interest.**
- **Computer/Internet Access to TNC Members (Bookings Essential)**
- **Op Shop—Shop 1, Ron Alt Lane, Toukley, Tues to Fri 9.30am—3.30pm.**

All other services are available by contacting the Centre by calling 02 4396 1555.

Toukley Neighbourhood Centre

Information, Support & Referral Service

HIVE OF ACTIVITY



3 Hedor St (PO Box 55)
Toukley NSW 2263
Australia

P: 02 4396 1555
F: 02 4396 5818
E: admin@tnc.org.au

www.tnc.org.au

ABN 64 997 484 484
Registered Charity No. CFN12988

Information, Support & Referral Service

Information Current at 29/07/2017

Toukley Neighbourhood Centre—HIVE OF ACTIVITY

REFERRAL, SUPPORT & INFORMATION

Available to all members of the community visit or call us for more information. The NSW government fund us to provide assistance to community members who need to access specialist services locally.

HALL AND ROOM HIRE

Available to community members. The Hall is owned by Wyong Shire Council and managed by a 355 Committee. Applications for Hall Hire can be made by contacting our reception desk. Your application will be passed on to the committee for approval.

STAY INFORMED

The Centre has a monthly newsletter and we have a Facebook group. Pick one up at the Centre or subscribe on the TNC website to receive a newsletter via email.

NILS SCHEME

Based on the Good Shepherd Model assist those on low incomes who need to purchase energy efficient (min 4 star rating) essential household items like washing machines, hot water service, heaters, medical supplies, freezers, with an interest free loan. Conditions do apply.

ADDSUP MATCHED SAVINGS PLAN

This savings plan is offered to successful NILS & Fridge Assist loan clients to help continue to achieve their goals and build on the financial discipline developed through repaying a loan. Not currently available.

LAKES FOOD CARE

Centrelink card holders and those in need can attend our Food Care service which allows members to select a range of goods at very reduced and affordable prices. An average family can shop at Lakes Food Care for well under \$100.00, sometimes as low as \$40.00.

Lakes Food Care is located at 199 Main Rd, Toukley (next to Bali on Main)

FINANCIAL ASSISTANCE

Provides relief for health care card holders in times of financial difficulty by assisting them with a voucher contribution towards essential household bills —Telstra home phone, energy & gas (EAPA).

COMMUNITY VISITORS SCHEME (CVS)

The Community Visitors Scheme (CVS) is a national program funded by the Australian Federal Government. The CVS aims to enrich the quality of life of residents who are socially isolated or lonely, and would benefit from a friendly visitor. The CVS program also helps to establish links between people living in aged care homes and the local community.

OPPORTUNITY SHOP

Run by our dedicated team of volunteers our off site Op Shop is located at Shop 1, Ron Alt Lane with four days of trading Tuesday to Friday 9.30am-3.30pm. The proceeds of our Op shop supports us to provide some food assistance in emergencies. We don't receive government funding to offer food assistance.

SUPPORTED MULTICULTURAL PLAYGROUP

Tuesdays 9.30—11.30am during school term. Referral are essential call Burnside Information & Referral Line on 1800 067 967.

FREE INTERNET, PHOTOCOPY, SHREDDING, PHONE & FAX

Drop in to access these services. There may be some waiting time if the service you require is busy at the time you drop in. Limits Apply.

HOT SHOWERS & LAUNDROMAT

Free hot showers and self service laundromat available by request, enquire at reception.

COMMUNITY CAFE

Fridays during school terms with morning tea from 10am & hot lunch from 12pm. Entry to the café is a GOLD COIN and all other donations are greatly appreciated to assist with the provision of this service as it is not government funded.

STAMP COLLECTING

Our Centre has been collecting postage stamps for the missions since January 2005. You too can help by trimming around your stamps carefully with scissors making sure that the stamp is intact & drop to the Centre.

A PLACE TO MAKE FRIENDS AND HAVE FUN

We offer opportunities for community members to visit the Centre in a social capacity. Visit our website or call us for a current list of activities.