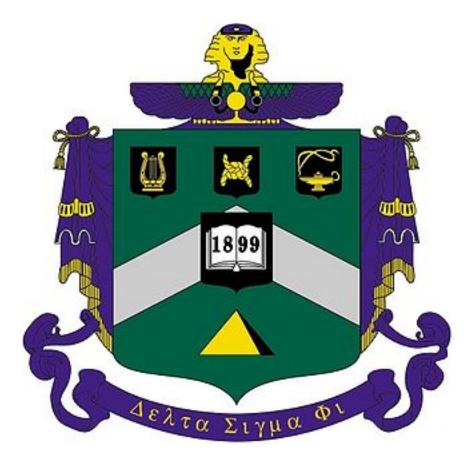
## DELTA SIGMA PHI FRATERNITY INSURANCE AND CLAIM MANUAL



EFFECTIVE FOR THE ANNUAL TERM: 2012 – 2013

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## INTRODUCTION

Effective October 1, 2011, Delta Sigma Phi Fraternity joined twenty eight other fraternities; Acacia, Alpha Chi Rho, Alpha Epsilon Pi, Alpha Gamma Rho, Alpha Kappa Lambda, Alpha Sigma Phi, Alpha Tau Omega, Chi Phi, Chi Psi, Delta Chi, Delta Kappa Epsilon, Delta Phi, Delta Tau Delta, Delta Upsilon, Farmhouse, Kappa Alpha Order, Kappa Delta Rho, Phi Kappa Psi, Phi Kappa Tau, Phi Kappa Theta, Pi Kappa Phi, Pi Lambda Phi, Psi Upsilon, Sigma Nu, Theta Chi, Theta Xi, Zeta Beta Tau and Zeta Psi in the first captive insurance company serving the fraternity world. The formation of the captive was the next logical step after the Fraternity Risk Management Trust that was founded in October, 1992, in an effort to reduce the dependence of the fraternity on the commercial insurance market and obtain greater control of the future of the fraternity.

The purpose of this manual is to give you an understanding of your insurance coverage and information to properly report all actual and potential liability and property claims with which you may become involved. The final responsibility for the success of the insurance program rests with our fraternity and chapters. It is always important to remember that our first line of defense in liability matters is <u>loss prevention</u>, next is <u>loss control</u>, and the insurance contract is the final line of defense. The undergraduate and alumni members' willingness to understand and assume the responsibility of <u>sound risk management practices</u> is a corner stone of our program.

In the event that an incident or claim does arise, the Executive Director of Delta Sigma Phi Fraternity Central Office and Engle Martin Claims Administrative Services will oversee the effective handling of incident and claim investigation that arises during the policy year. Included within this manual you will find an incident reporting form that must be completed and submitted at the time of any incident that results in bodily injury or property damage.

Willis strives to provide risk management resources to complement the loss prevention and control efforts of its clients. Please visit www.willisfraternity.com to review the Willis website. You will find a number of risk management resources that can assist you in your daily fraternal lives as well as information on your insurance protection, as well as online forms for; purchasing property coverage, liability and property claim reporting and making requests for additional insured protection.

## **DELTA SIGMA PHI FRATERNITY** THE GENERAL LIABILITY INSURANCE PROGRAM

The following description is a summary only and is not intended to serve as a substitute for the actual insurance contract.

Delta Sigma Phi Fraternity insurance program provides Blanket Public General Liability Coverage of **\$6,000,000 per occurrence**. Types of coverage are included at the end of this section.

The coverage is for bodily injury, property damage and personal injury. This protects the local undergraduate chapter, its officers and members house corporations, alumni associations and chapter related educational foundations including appointed volunteers, from claims arising out of bodily injury and property damage occurring out of chapter operations. It also protects against claims arising out of libel, slander, false arrest, invasion of privacy, eviction from the premises, and consumption of food and beverages and incidental malpractice.

It must be understood that our coverage is for general public liability. It is not accident insurance covering members and membership selection candidates for injuries sustained on the chapter premises and/or in chapter activities. Liability insurance is not a substitute for medical insurance. Furthermore, it is not Workers' Compensation insurance which may be required for Fraternity employees.

## **Insurance Policies:**

Primary Insurer:	Landmark American Insurance Company
Policy Period:	October 1, 2012 to October 1, 2013
Policy Number:	LHA108243
Umbrella Insurer:	RSUI Indemnity Company
Policy Period:	October 1, 2012 to October 1, 2013
Policy Number:	NHN057706
Excess Umbrella Insurer:	James River Insurance Company
Policy Period:	October 1, 2012 to October 1, 2013
Policy Number:	407083

## Delta Sigma Phi Fraternity Coverage includes:

#### 1. COMMERCIAL GENERAL LIABILITY

Covers liability arising out of Fraternity premises and operations.

#### 2. HIRED & NON-OWNED AUTOMOBILE LIABILITY COVERAGE

Applies to the situation when a chapter member, chapter employee or volunteer alumnus driving his own car, on Fraternity business, is involved in an accident. Intended to only cover entities of Delta Sigma Phi Fraternity and individuals not involved in the accident. Intent is not to provide auto liability coverage to those who are not prudent enough to purchase their own auto liability policy. The auto insurance of the driver or auto owner will be the primary insurance coverage.

## 3. PRODUCTS/COMPLETED OPERATIONS LIABILITY

Covers preparation and consumption of food and beverages.

#### 4. PERSONAL INJURY & ADVERTISING INJURY

Covers libel, slander, defamation of character, false arrest, detention, malicious prosecution, wrongful entry or eviction, invasion of privacy.

#### 5. CONTRACTUAL LIABILITY COVERAGE

Under certain circumstances, the liability coverage of Delta Sigma Phi Fraternity insurance contract is extended to protect other parties with whom a Delta Sigma Phi Fraternity chapter may enter into a contractual agreement. No contract should be signed by any entity/chapter of Delta Sigma Phi Fraternity, without complete understanding of liabilities being assumed and insurance coverage, if any, that is provided. When any questions arise, please contact your chapter advisor or the National Headquarters of Delta Sigma Phi Fraternity.

#### 6. WATERCRAFT LIABILITY

Covers hired and non-owned boats/watercraft providing they are less than 52 feet in length.

#### 7. INCIDENTAL MEDICAL MALPRACTICE

Covers liability that arises against an insured chapter or an individual who provides emergency medical care for injuries on or off our premises.

#### 8. DAMAGE TO PREMISES YOU RENT

\$1,000,000 damage to premises you rent. This is not a substitute for property insurance. Damage to premises you rent liability coverage provides coverage for liability arising against your Fraternity out of fire damage to a non-owned premises rented for any period of time as well as other damage to a premises you rent for 7 or less days.

#### 9. WORLDWIDE COVERAGE

Coverage worldwide for suits brought in the United States.

#### **10. HOST LIQUOR LIABILITY**

Provides coverage when providing alcoholic beverages at no charge to those of legal drinking age. If you are found to be in the practice of manufacturing, distributing, selling, serving or furnishing alcoholic beverages, or if minors are involved, your coverage and protection is jeopardized.

Coverage Level	Insurer	Bodily Injury & Property Damage Per Occurrence Limit	Policy Aggregate	Policy Aggregate Applies Per Location?
Primary Liability	Landmark American Insurance Company	\$1,000,000	\$2,000,000	Yes
Umbrella	RSUI Indemnity Company	\$1,000,000	\$1,000,000	Yes
Excess Umbrella	James River Insurance Company	\$4,000,000	\$12,000,000	No

## Limits of Coverage

## Who is an insured?

The insurance coverage will pay claims up to \$6,000,000 per occurrence for the following organizations and/or people only while acting within the scope of such insured's duties and in compliance with the "Risk Management Policies of Delta Sigma Phi:

- A. The local undergraduate chapter that is chartered and colonies that are recognized by the Fraternity **when it obeys the laws** of the institution, city, county, state and country in which it operates and the policies of Delta Sigma Phi Fraternity. Undergraduate chapter officers, executive committee, committee chairman and members while performing the duties of elected or appointed positions within the organization.
- B. House Corporations, Householding Corporations, House Associations, Alumni Advisory Boards, Alumni Associations, Alumni Corporation Boards and Chapter Advising Teams, Alumni Chapters, Board of Advisors, Board of Governors, executive Councils and Parent Clubs, but only while acting within the scope of their duties on behalf of Delta Sigma Phi Fraternity.
- C. Officers, Directors, Trustees, Partners, Coordinators, Custodians, Committee Members, Council Members, Volunteers, Housemothers, Resident Advisors, Faculty Advisors, Fraternity Members, Member Candidates (Pledges) and Employees but only while acting within the scope of their duties on behalf of Delta Sigma Phi Fraternity.

Note: "Risk Management Policies" as noted above per the policy shall mean any written rules, regulations, policies, guidelines, manuals, memoranda, or other instructions regarding code of conduct or risk management, as established by the Named Insured and in effect at the time of the alleged occurrence. In the event the insured is a fraternity chapter or colony, "Risk Management Policies" includes all rules, regulations and policies imposed on such fraternity chapter or colony by its Host College or University. In the event that any individual rule, regulation, guideline, or instruction in the Named Insured's "Risk Management Policies" conflicts with an individual rule, regulation, guidelines, or instruction of the host college or university, then that particular rule, regulation, guideline or instruction issued by the Named Insured shall control.

## Who is not an insured?

- A. Any individual member, alumnus, trustee or advisor who is performing tasks outside of his responsibility (i.e. spontaneous social function planned by an individual member, chapter advisor consuming alcohol with undergraduates, hazing of members, etc...)
- B. Any member whose illegal or intentional actions result in death or injury to an individual or property damage.
- C. Any insured(s) who participate, supervise or direct others to participate in the excluded acts of Assault and Battery. Sexual Abuse or Molestation, or Hazing.
- D. Members' parents or family members and guests of chapter members.
- E. College/University administration (see Adding Additional Insureds).

## **Adding Additional Insureds**

Additional Insureds may be added to this policy. Such Additional Insureds may be your landlord, college, university and/or proprietor from whom the chapter may be renting property for a special event.

Please submit the Additional Insured Request Form on page 26 to: Delta Sigma Phi Fraternity, Attn: Executive Director Scott Wiley, 1331 North Delaware St., Indianapolis, IN 46202, Phone # (317) 634-1899, Fax # (317) 634-1410 or email to <u>wiley@deltasig.org</u> at least (10) ten days prior to the date it is needed.

Upon review and approval of the Additional Insured request by Delta Sigma Phi Fraternity and the insurance carrier, a certificate of insurance will be issued by Willis, with the original forwarded to the Additional Insured and a copy to the National Headquarters.

## Proper function planning is critical to completing any Special Event in a safe manner! Please utilize the enclosed Special Event Checklist to assist with your event planning.

## What Does Our Coverage Not Include?

- A. Any claim of bodily injury and/or property damage from an incident resulting when:
  - 1. An illegal act was performed.
  - 2. An intentional act was performed.
  - 3. A contract made by the chapter is broken.
  - 4. There is any discharge, release or escape of smoke, vapors, soot, fume, acids, toxic chemicals, etc. upon land, the atmosphere or any water course or body of water.
  - 5. An employee is hurt on the job. Workers' Compensation coverage must be purchased.
- B. Any claim of property damage to property owned by, rented by, used by, or cared for by the chapter. For example, the chapter rents a portable generator for an outdoor function, and while it is in the care, custody and control of the chapter, it is damaged and the lessor holds the chapter responsible and liable. No coverage is available under Delta Sigma Phi Fraternity liability insurance contract. The only exception would be a premise rented for 7 or less days in which the "\$1,000,000 Damage to Premises You Rent" limit would apply.

## Legal and Illegal Activity

Simply stated, no insurance policy in the world provides coverage for violations of the law. Delta Sigma Phi's Fraternity insurance program is no exception to this rule. The key points to understand are:

- Compliance with federal, state, local and institutional (college or university) laws and regulations is required.
- Compliance with all regulations and policies of Delta Sigma Phi Fraternity is required.

Those individuals who choose to violate these rules may void the protection for themselves under Delta Sigma Phi's Fraternity insurance program. Every effort has been made to avoid their actions from jeopardizing the other members, other entities, or other named insureds protected by Delta Sigma Phi Fraternity's program. The following brief examples are intended to provide illustration and do not represent legal advice.

- A. With the broad awareness of its membership, the chapter serves alcohol to a minor in violation of the law at a chapter sponsored function. In the event of an injury, claim or lawsuit, those persons found to be in violation of the law and/or Delta Sigma Phi Fraternity (in this case the entire chapter) most likely would be without insurance protection. The other named insureds would be protected (i.e. National Fraternity, or volunteer alumni).
- B. Two of the members of a 65-man chapter cause injury to someone in connection with a hazing incident. This activity was unauthorized and done secretly without the knowledge of the chapter, and strictly against chapter policy. In the event of an injury, claim or lawsuit, those persons (in this case, the two members) found to be in violation of the law and Delta Sigma Phi Fraternity would be without insurance protection. The chapter, its officers and other volunteers would be protected.

Great effort has been made to ensure coverage will be provided to those individuals and entities exposed to claims. Its intent is to provide coverage for claims that arise from ordinary negligence. Chapters and chapter officers are protected from the unauthorized actions of individuals. Chapter advisors are protected from the unauthorized actions of their individual chapter members and the chapter as a whole, as are the chapter foundations and all other appointed alumni volunteers involved with the Fraternity.

All questions regarding insurance interpretation and coverage should be directed to: Willis Client Manager: Rohnda Roehrs 10707 Pacific St, Suite 200 Omaha, NE 68114 Phone- 402-498-0464, Ext 4185 or 800-736-4327 Ext. 4185 Facsimile- 402-492-8421 or 800-328-0522 E-Mail: rroehrs@willis.com

## SPECIAL EVENTS

In general, Special Events sponsored by a Chapter are covered under the general liability policy.

Poorly planned Special Events (e.g. social functions) are the usual cause of injury to our members and their guests. Proper planning is critical to the success of the event, avoiding injuries and controlling the costs of insurance protection.

We encourage volunteers to be engaged with the undergraduate chapters in the proper planning of Special Events. A Special Event Checklist is included on page 19. If the form is utilized and all sections are addressed, the guidance provided by the Checklist can do a great deal to help avoid an injury from occurring.

#### Special Note:

Whenever chapters or members are transporting special event attendees, **personal vehicles should not be used.** Chapters should be encouraged to engage a licensed third party transportation vendor who will provide professional drivers. The transportation company assumes liability during the ride and removes the responsibility and risk from Delta Sigma Phi Fraternity.

## SAFE TRANSPORTATION RECOMMENDATION FOR CHAPTER FUNCTIONS

Liability exposure continues to be one the biggest challenges facing men's general fraternal organizations. In fact, the exposure threatens the continued existence of many organizations. Delta Sigma Phi Fraternity recognizes this and is attempting to provide the broadest general liability coverage available to us; however, we cannot do it without the support of the entire organization. It is important that sound risk management practices endorsed at the National level are implemented and strictly followed at the chapter level.

The safe use of automobiles is critical to the well being of all Delta Sigma Phi members.

Effective immediately, we request each local chapter and/or colony implement a policy eliminating the use of:

- 1. Members' vehicles for transportation of members and guests from fraternity functions in programs such as the designated driver.
- 2. Leased or rented vehicles operated by members to transport members and guest from fraternity functions.

We understand that each of the above referenced precautions is done with the best intentions, however, for numerous reasons they have not produced the intended results. The only acceptable and safe alternative is using professional transportation services.

#### Outlined below is one of many examples of how a good intention can turn into a tragedy:

A local chapter of a national fraternity in Oregon held an off-premise social event. In an effort to provide a safe and fun environment, the chapter rented a 15 passenger van to transport members and guests to and from the location of the event. During one of the return trips, the sober member who was driving the van lost control and struck a telephone pole. The result was one passenger fatally injured and one seriously injured. Litigation soon followed and, ultimately, a substantial settlement was paid out on the claim.

From the description of the measures taken it would appear that everything was done correctly. What went wrong?

- The driver of the vehicle was unfamiliar with the van. Think about the times you jumped into a friend or family member's vehicle and searched for the light switch, the air conditioning controls or how to dim the lights.
- The driver was not a professional driver; while he might have been sober, his passengers were not. Dealing with the distraction of passengers can be difficult, even for professional drivers.

The General Liability Hired and Non-Owned Auto Coverage afforded under the national fraternity's liability policy was immediately put into play due to the rental company and driver's insurance having insufficient limits to pay the entire amount of damages.

Because of situations such as this, we are requesting only professional drivers and transportation be utilized. This is just one example. Unfortunately, we could fill page after page with similar tragedies. We recommend the following requirements for any selected vendor employed to provide transportation to members and guest:

- Commercial Auto Insurance that provides coverage for transporting people and property for a fee.
- Commercial Auto Insurance that provides, at a minimum, primary coverage of \$1,000,000.00 combined single limit for bodily injury and property damage.
- A professional driver who has a valid commercial vehicle operator's license in the state in which the driver is located.

The standards set forth should be addressed in a formal undergraduate chapter business meeting. By working together to consistently meet these standards, we will be providing safe transportation that all previous measures had failed to accomplish and, together, we will be reducing the exposure to our brothers, chapters and the National Fraternity. This is an ultimate win-win situation we all want to achieve.

## LAWSUITS

There will be occasions when a lawsuit may be served on a member of your chapter. As there is only a limited time to answer a lawsuit, the following procedure applies:

- a. Treat any potential or actual claim or lawsuit as a high priority item and immediately notify the National Headquarters by phone.
- b. Utilizing the enclosed incident reporting form, note all relevant information.
- c. Forward the suit or incident report via fax or email to Scott Wiley, Executive Director, Delta Sigma Phi Fraternity National Headquarters at (317) 634-1410 or wiley@deltasig.org. If you do not have access to a fax machine or email, overnight the papers to Delta Sigma Phi Fraternity, 1331 North Delaware St., Indianapolis, IN 46202. It is very important the claim or lawsuit be sent immediately.

## **GENERAL LIABILITY CLAIMS**

General Liability claims can be numerous and usually arise out of activities of a chapter which cause bodily injury, property damage or personal injury to an individual. They will more than likely involve damage or injury to someone other than an employee or an officer of the Fraternity.

While on the scene, if possible, get names, addresses and phone numbers of all parties involved, as well as any witnesses to the accident. Immediately complete the attached incident reporting form and submit.

#### What should be reported?

Report bodily injury to anyone other than an employee and any property damage for which there is the possibility a claim may be made against Delta Sigma Phi Fraternity. Complete the enclosed incident reporting form which will provide the needed information regarding the claim. If you question whether to report a potential claim, *report it!* 

It is imperative all losses or incidents be reported immediately to Delta Sigma Phi Fraternity (see phone numbers and address below). Delta Sigma Phi Fraternity is responsible for providing the initial report of the claim to Engle Martin Claims Administrative Services (EMCAS) (see phone numbers and address below). Once the claim report is sent to EMCAS, you will likely be contacted directly by them or an insurance company representative to discuss the incident. If you are unable to obtain all necessary details when first notified of any incident, still report any known facts.

Success or failure of Delta Sigma Phi Fraternity's insurance program and our ability to obtain reasonably priced insurance is contingent upon accurate and timely reporting. It is incumbent upon you as a member of Delta Sigma Phi Fraternity to report all known facts regarding bodily injury, property damage, or personal injury arising out of Delta Sigma Phi Fraternity activities in a timely manner.

## DELTA SIGMA PHI INCIDENT/CLAIM REPORTING

Delta Sigma Phi Fraternity Executive Director: Scott Wiley, 1331 North Delaware St. Indianapolis, IN 46202 (317) 634-1899 (Phone) (317) 634-1410 (Fax) wiley@deltasig.org Claim Administrator c/o Engle Martin Claims Administrative Services Attn: Linda Wright 5180 Roswell Road, Suite 200 North Atlanta, GA 30342 (678) 553-3838 (Phone) (888) 922-6335 (Toll Free) (678) 553-3839 (Fax)

## **OTHER INSURANCE COVERAGE**

## **Directors' & Officers' Liability Coverage**

The National Insurance Program of Delta Sigma Phi offers Directors' and Officers' Coverage to all Undergraduate Chapters. Alumni Corporation Boards, Alumni Chapters and Alumni Associations may receive coverage if they purchase it through the Delta Sigma Phi Fraternity. Coverage protects all Directors, Officers, Volunteers and the Entity for claims arising out of the failure or negligence in carrying out your fiduciary duties of diligence, obedience and loyalty to the organization that you serve as a Director and/or Officer. Claims covered under a Directors' and Officers' Liability Contract are claims for financial injury and not bodily injury or property damage of a third party that are insured by the General Liability Coverage of the Fraternity. In addition, the Directors' and Officers' Liability Coverage of the Fraternity provides Employment Practices Liability Coverage that protects the Undergraduate Chapter, House Corporations, and Alumni Associations from claims arising out of allegations of Discrimination, Harassment or Wrongful Termination arising in an employer/employee relationship. These claims are not insured by the General Liability or Workers' Compensation Coverage of the Chapter/Alumni Corporations.

Overview of the coverage is as follows:

Insurance Carrier:	RSUI Indemnity Company
Policy Term:	November 17, 2012 – November 17, 2013
Policy Number:	NHP634971
Limit of Coverage:	\$ 1,000,000 Policy Aggregate
Retention/Deductible:	\$ 5,000 Affiliates
	\$ 0 Individual D&O Each Claim
	\$ 0 Individual D&O Aggregate

- Please make certain to report any potential claim immediately as the D&O policy is a claimsmade policy. Also, according to the provisions of the Directors & Officers Liability policy, defense cost incurred by the insured or settlements made without the prior written consent of the Insurer will NOT be covered under the policy. If defense counsel is hired by an insured without prior approval from the insurance carrier, there is no guarantee all charged fees will be paid as part of the claim.
- Only one Retention/Deductible will need to be satisfied for a claim involving the National Fraternity and any Undergraduate Chapter, House Corporation or Alumni Association.

## **Commercial Crime Coverage**

The Insurance Program of Delta Sigma Phi Fraternity provides coverage for employee dishonesty by House Corporation, alumni chapter, or undergraduate chapter officers. To avoid the opportunity for crime claims, all chapters and house corporations should be certain that all checks require signature of two parties and that the bank statements are balanced by someone other than the individual who has check writing authority.

Overview of the coverage is as follows;

Insurance Carrier:	Fidelity and Deposit Company of Maryland
Policy Term:	October 30, 2011 - October 30, 2014
Policy Number:	CCP 006531000
Limit of Coverage:	\$ 25,000 Per Occurrence
Deductible:	\$ 2,500 Each and Every Loss

## **Member Accident Protection Program**

The Fraternity's insurance program includes member accident protection as a benefit of membership. This covers *all U.S. undergraduate members and pledges* of Delta Sigma Phi that meet the following criteria:

- In good standing with the Fraternity
- Membership has been reported to Delta Sigma Phi's National Office
- All pledge, initiation, undergraduate and risk management/insurance dues have been paid
- Currently enrolled at the college or university where your chapter is located.

If the accident occurs during summer or holiday break, you must have been enrolled during the prior school term and be enrolled for the next term.

This coverage is intended to complement health insurance you should already have through your parents or other arrangements and is not a substitute for primary health insurance. This is a supplemental ACCIDENT ONLY protection and does not provide any protection for medical costs arising out of a SICKNESS. The policy pays eligible medical expense that is not recoverable from any other insurance policy, service contract, or workers' compensation policy. This policy will reimburse deductibles and co-pays of health insurance programs.

An overview of the coverage is as follows:

Insurance Carrier: Policy Term: Policy Number: Limits of Coverage:	Markel Insurance Company October 30, 2012 to October 30, 2013 4102AH258501 \$100,000 Accidental Medical Expense and/or Dental Injury-Accident Maximum \$5,000 Accidental Dismemberment and/or Accidental Death Benefit 52 Week Benefit Period
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The Policy does not cover Loss nor provide benefits for:

- Expenses for treatment on or to the teeth, except for treatment resulting from injury to natural teeth;
- > Eyeglasses, hearing aids, and examination for the prescription or fitting there of;
- Suicide, attempted suicide or intentionally self-inflicted injury;
- Injury due to participation in a riot;
- Cosmetic surgery;
- > Loss resulting from air travel, except as a fare-paying passenger on a commercial airline;
- Injury or sickness resulting from any declared or undeclared war;
- Injury or sickness while in the armed forces of any country;
- > Injury or sickness covered by any worker's comp or occupational disease law;
- Treatment provided in a government Hospital unless the Insured is legally obligated to pay such charges;
- Infections except pyogenic or bacterial infections caused wholly by a covered injury or sickness;
- Claims occurring while parachuting or hang-gliding
- Expenses covered by any other policy;
- Hernia in any form;
- Sickness or disease , in any form;
- Fighting, unless an innocent victim;
- Injuries due to intramural tackle football, hockey or rugby. All other intramural activities are covered;
- > All intercollegiate sport participation including off-season conditioning.

## **OPTIONAL INSURANCE COVERAGE**

## Chapter Property Insurance Program

If a chapter or house corporation of Delta Sigma Phi Fraternity owns a physical plant or building, there is no coverage for damage to the building under the general liability policy for Delta Sigma Phi Fraternity. The Fraternal Property Management Association Insurance Program is voluntary and open for participation of any chapter of Delta Sigma Phi Fraternity. If your chapter wishes to be provided a coverage and premium proposal for the property program, please see the end of this section for details.

The property program provides all risk coverage insuring the building, contents, business income (loss of rents), extra expense, and boiler and machinery of property owned or leased by the local chapter or housing corporation. It must be understood, however, that this coverage does not insure the belongings of the individual members of the chapter. Each chapter member must ensure that their personal property is covered by other coverage.

#### How does a chapter participate in the property program?

If your chapter is interested in receiving a coverage and premium proposal, please have an officer request a coverage and premium proposal from Willis, 10707 Pacific St, Suite 200, Omaha, NE 68114, Attn: Tiffanie Havelka or e-mail her at: <u>thavelka@willis.com</u>. She can also be reached by phone at 800-736-4327 Ext. 4191.

A copy of the application is included in the Appendix of this manual, which can be faxed to: 1-800-328-0522 or you can visit the website www.willisfraternity.com and go to the FPMA Property Program button and fill out the Fraternity Property Management Association Automated Application.

## Workers' Compensation Coverage

The Insurance Program of Delta Sigma Phi does not provide Workers' Compensation Coverage for chapter employees. It is the duty of each house corporation to make certain they are familiar with their State laws and requirements to carry Workers' Compensation Coverage for employees of the Chapter.

Each State provides a State Assigned Risk Pool that can insure the Workers' Compensation exposures of the Chapter. The State Assigned Risk Pool can be accessed by contacting a local insurance agent or Willis, your insurance broker, to obtain coverage. It is important to note that in addition to payrolls paid to a chapter cook and housemother, subsidized housing provided to chapter members in exchange for service in a position (i.e. house manager, kitchen steward, chapter officer) is also considered payroll and if injured, the individual likely has the right to recover damages under the Workers' Compensation laws of your State. We will work with you to help you place this coverage only if we also place the property coverage for your location.

All questions can be directed to Trude Smouse, Willis, Telephone # (402) 498-0464 (ext. 4163), (800) 736-4327 (ext. 4163), Fax # (402) 492-8421,(800) 328-0522 or email tsmouse@willis.com.

# APPENDIX



FRATERNAL PROPERTY MANAGEMENT ASSOCIATION

) 800-736-4327 3 402-498-0464 800-328-0522 www.WillisFraternity.com

10707 Pacific Street, Suite 200

Omaha, NE 68114

	Р	ROPERTY INSURAN	CE APPLICATIO	NC		sFraternity.com illisSorority.com
	PI	ROPERTY INSURANC	CE INFORMATI	ON		-
Property Owner:				Phone:		
	Entity Name					
Owner Mailing Address						
	Street		City		State	Zip
-raternity/Chapter Nan	ne:	ι	Jniversity Affiliatio	on:		
Chapter Address:						
	Street	(	City	State Zip	Coun	ity
Billing Contact:				Phone:		
shing contact.	Name			1 110110.		
Billing Contact Address	s.					
	Street		City		State	Zip
Billing Contact Title:			E-mail:			
Shing Contact Title.			L-mail.			
Nortgage/Loss Payee:		Lo	oan #	Ph	none:	
	Name					
Address:	ot		City		State	Zin
Stre	el		City		State	Zip
nspection Contact:				Phone:		
	Name					
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	Stree	35	City		State	Zip
nspection Contact E-n	nail:					
ear property was buil	t?	Num	ber of stories?			
				n for cook built !		, d
Number of Buildings at		^^ Se	parate informatio	m for each buildi	ing is require	eu
s property currently oc	cupied? Ye	s 🗌 No 🗌 If No	, how long has it	been vacant?		
Property Condition	Excellent	Above Average 🗌 🛛 A	Average	Below Av	erade	
s this classified as a h					<b>J</b> - <b>L</b>	
	, , , , , , , , , , , , , , , , , , ,	BUILDING CONS	TRUCTION			
Check the appropriat	e answer:					
Walls:	Brick	Stone	Wood Frame	Other		
Floors:	Wood	Concrete				
Roof Structure:	Wood	Concrete				
Roof Covering:	Asphalt Shingles	Wood Shingles	Tile Shingles	Tar and	d Gravel (flat	roof) 🗌
Basement Walls:	Other Pleas	Concrete				
				Delta Sigma	PHI FRATERN	IITY
			INSU	RANCE AND CL		

If built prior to 1970, please provide when each of the following was updated (mm/yy):

Electrical Wiring:	Heating:		Cooling:
Plumbing:	Roof:		
** If unable to provide updates a updates are provided, or if the p	nd the physical plant was built prior to hysical plant was built after 1970, plea	o 1970, please ase skip to <b>Sec</b>	answer the questions in <b>Section 1</b> (If e <b>tion 2</b> ) **
	SECTION 1		
ELECTRICAL WIRING Does the system use a fuse b breaker box?	box with removable fuses or a circuit	Removable F	Fuses 🗌 Circuit Breaker Box 🗌
Is there an annual inspection contractor?	of the system by an outside	Yes 🗌	No 🗌
HEATING, VENTILATION, AIR Does the heating system app system?	<b>CONDITIONING</b> ear to be original or an updated	Original 🗌	Updated
Is there an annual inspection contractor?	of the system by an outside	Yes 🗌	No 🗌
PLUMBING Are there any know leaks or p	problems with the plumbing system?	Yes 🗌	No 🗌
Please check the box that be	st describes the plumbing system:	Plastic	Copper Galvanized Steel
ROOF Are there any known leaks?		Yes 🗌	No 🗌
	SECTION 2		
SMOKE ALARMS Battery  Wired	Number of Smoke Alarms:	Numb	er of Fire Extinguishers:
SQUARE FOOTAGE What is the square footage in	cluding the basement?		
KITCHEN Is there a kitchen on premise	? Yes 🗌 No 🗌		
If Yes, is there a Metal Ho	od with ansul system? Yes [	No 🗌	
<b>BOILER</b> Is there a boiler on premise?	Yes 🗌 No 🗌		
SPRINKLER SYSTEM Is the building sprinkled?	Yes 🗌 No 🗌		
If building is sprinkled please	e answer the following questions:		
What percent of the total a	area is covered? %		
When was the sprinkler sy	vstem installed?		
SPRINKLER SYSTEM CONTIN Is the sprinkler system set	UED viced by an outside contractor?	Yes 🗌	No 🗌

If yes provide name, address and phone number of contractor:

Phone:				
Date of last	t contractor inspection:			
Evaluation data of our		<b>AGE INFORMATION</b>		
Expiration date of curre	nt policy:			
Current Carrier:				
Current Property Premi	um:			
Current Limits:				
Building Limit:		Replacement Cost		
Contents Limit:		Replacement Cost		
Loss of Rents Limit:		Annual Value		
Other				
	Please Note: You are	e responsible to insure t	o value	
Any Losses in the last 5		No If Yes, prov	ide details on separate	page
that I have read all coverage and evide breach of contract, void	confirm that the above information I of the questions and answers of ence of my acceptance of this insu ding all insurance coverage. It is u e proposed insured or the compar	n, to the best of my knowledg this application. I understand rance, and any falsification of nderstood and agreed that th	e, is true and correct, a d this application is a re- or misrepresentation wil ne completion of this ap	quirement for I be deemed a plication shall not
Completed by:		Signature:		
Title:		Date:		
Address:				
S	Street	City	State	Zip
Email Address:		Phone :		
<u> </u>	Please remit to:	Willis		

DELTA SIGMA PHI FRATERNITY
INSURANCE AND CLAIM MANUAL

Attn: Tiffanie Havelka

Omaha, NE 68114 Fax: 800-328-0522 thavelka@willis.com

10707 Pacific Street, Suite 200

## DELTA SIGMA PHI INCIDENT/CLAIM REPORTING FORM

When an incident arises at the chapter causing bodily injury or property damage to any person, the following information must be obtained immediately. This report is being prepared for submission to a Delta Sigma Phi General Counsel, so please be thorough. Do not withhold reporting an incident to obtain all required information. Because timeliness is of the essence, report it immediately and send a copy within **24 hours** to the Central Office of Delta Sigma Phi Fraternity, 1331 North Delaware St., Indianapolis, IN 46202, (317)634-1410 (Fax). If the bodily injury is of a serious nature, **a telephone call** should also be made to (317)634-1899.

Chapter Name:	Date of Incident:
	_ Injured Party (IP)
City, State, Zip:	IP Address:
Phone #:	_ IP City, State, Zip:
Chapter President:	_ IP Phone #:
Chapter Advisor (CA):	_ Alumni Corp Board President (ACB):
CA Address:	ACB Pres Address:
CA Phone#:	ACB Pres Phone #:
Witnesses & Phone #'s:	
Did Incident Happen Off Premises? (Leased or	Rented) Yes or No
If yes, Owner's Name	_ Owner's Phone #
Owner's Address	
Police Investigation? Yes or No	
Name of Agency & Case #	
Description of Injury & Where Was Injured Party	
Description of What Happened (What, When, W	/here, How):
Form Completed by (Name, Title, Telephone #,	E-mail Address):

Please utilize the back side of this form if you should run short of room.

# DELTA SIGMA PHI

SPECIAL EVENT CHECKLIST

## PLEASE TYPE OR PRINT LEGIBLY

Chapter Name:	Char	oter Nur	mber:	
Graduate Undergrad				
Purpose of Event:	Loca	tion of I	Event:	
Date(s):				
	City		State	Zip
EVENT ACTIVITIES				
Type of event and details:				
Athletic Event? Yes No If yes	, waive	rs are n	eeded for each participant.	
	,			
ADMINISTRATION				
1. Event Chairman: Name:			Phone #:	
2. Is there a co-sponsor? Yes No If	Yes, wl	no?		
3. Is a sorority involved in planning or wo	rking the	e evenť	? Yes No	
If Yes, name of sorority and persor	i in char	ge		
Does the sorority have insurance?	Yes	No		
4. Planned Attendance:				
5. Estimated Attendance:				
6. Will there be a special construction, alt	erations	s or dec	orations for this event? Yes	No
If yes explain:				
7. Has this event been held in the past?	Yes	No	How many times?	
8. Have there been any previous claims?	Yes	No		
If so, explain in detail what changes yo	u have	made to	o prevent additional claims:	
9. Will alcohol beverages be permitted?	Yes	No	If yes, refer to "Alcohol" se	ction.

10. Who is responsible for security?			
11. Are Certificates of Insurance obtain	ined from vendo	rs?*	
A. Liquor Legal Liability	Yes	No	
B. General Liability	Yes	No	
12. Has vendor(s) provided proof of lie	quor license and	temporary license to see on premise	es?*
	Yes	No	
13. Is the fraternity named as an addi	tional insured or	all certificates from vendors?*	
	Yes	No	
14. Have applicable permits and perm	nission been obt	ained from authorities:	
A. College/University	Yes	No	
B. Fund Raiser	Yes	No	
15. Has any written contract or agree	ment been signe	d for any part of this special event?*	
	Yes	No	
16. Have you received any correspon	dence requestin	g proof of insurance for the event?*	
	Yes	No	
*NOTE : If yes is answered to questions	s 11, 12, 13, 15 or	16 a copy should be reviewed by an adv	visor!
ADDITIONAL INSUREDS			

1. Name, Address, city, state and zip code of any Additional Insured to be added to the International policy:

2. Reason for adding Additional Insured:

**NOTE:** If event requires additional insured Additional Insured Request Form must also be completed.

## SECURITY

- 1. Type of security consists of: (If combination, please select which two make up the combination) Public Police Private Police Combination Paid
- 2. Is there a security guard? Yes No
- 3. Does security guard check for weapons? Yes No
- 4. Are security personnel trained on preventing illegal drug use? Yes No
- 5. Are monitors and security personnel trained on preventing disorderly conduct or hazing?

Yes No

6. Are members or guests hands stamped if they want to leave and return to party?

Yes No

7. Is smoking permitted at event?						
	Yes	No				
8. If yes, is there a designated smoking a	rea?					
	Yes	No				
9. Has event facility been inspected to ensure that it complies with applicable federal, state and						
local safety and fire codes?	Yes	No				
10. Are guests and members informed of emergency evacuation routes?						
	Yes	No				
11. Is there one well lit entrance that is controlled and monitored?						
	Yes	No				
12. Are security personnel and/or monitors	trained on pre	venting sexual abuse and harassment?				
Yes	No					
ALCOHOL						
1. Are security personnel, monitors, bar w						
intoxicated guests and members?	Yes	No				
2. Are wrist bands or other method provid	led for designa					
age?		Yes No				
3. Are all who are allowed to enter preser	-					
	Yes	No				
4. Are those bringing alcoholic beverages	given a punch	card showing alcoholic quantity and type?				
Yes	No					
5. Will intoxicated guest or members be s	erved alcohol b	by bar workers?				
	Yes	No				
6. Is there only one centralized location w	here alcohol a	nd food are being served?				
	Yes	No				
7. Is there a guest and member list at the	door?					
	Yes	No				
8. Are food and alternative non-alcoholic beverages available, visible and easily accessible?						
	Yes	No				
9. Do you have a policy on confiscating keep	eys from intoxic	cated guests?				
	Yes	No				
YOU MUST STOP ALLOWING THE CONSUMPTION OF ALCOHOL AT LEAST ONE HOUR						
BEFORE EVENT ENDS.						

## TRANSPORTATION

1. Is transportation (taxi, Safe Rides etc) available for guests who need or request it?

	Yes	No				
The undersigned have read and understand the requirements as outlined in this checklist;						
Chapter President:	_Signed:		Date			
Event Chairman:	_Signed:		Date			
Alumnus Advisor:	_Signed:		Date:			

## DISCLAIMER

This questionnaire is being used to assist the chapter in having a safe event.

#### DID YOU REMEMBER TO?

- ✓ Complete the form in total
- ✓ Get all parties noted above to review and obtain required signatures
- Submit Additional Insured request form to International Fraternity if needed

## **DELTA SIGMA PHI**

ADDITIONAL INSURED REQUEST FORM

Chapter Name:				
	E-Mail Address:			
Fax (if available):				
	:			
Address:				
	E-Mail Address:			
Limits Requested by Additional Insured:				
Date and Time of Event: _				
Description:				

Fax, Mail or Email the completed form to: Delta Sigma Phi Fraternity, Attn: Accounting, Fax: (317)634-1410, 1331 North Delaware St, Indianapolis, IN 46202,\_arenstein@deltasig.org.

The following questions are taken from the second page of the Special Event Checklist. Please answer the below questions and if any answer is "Yes" please include the documentation with this request;

1. Are Certificates of Insurance obtained from vendors?

A. Liquor Legal Liability B. General Liability	Yes Yes	No No	Not Applicable Not Applicable		
2. Has vendor(s) provided proof of liquor license and temporary license to see on premises?					
	Yes	No	Not Applicable		
3. Is the fraternity named as an additional insured on all certificates from vendors?					
	Yes	No	Not Applicable		
4. Have applicable permits and permission been obtained from authorities:					
A. College/University B. Fund Raiser	Yes Yes	No No	Not Applicable Not Applicable		
5) Has any written contract or agreement been signed for any part of this special event?*					
	Yes	No	Not Applicable		
6) Have you received any correspondence requesting proof of insurance for the event?					
	Yes	No	Not Applicable		
Please utilize the back side of this form if you should run short of room.					

## **DELTA SIGMA PHI** ATHLETIC EVENT PARTICIPATION WAIVER

I, \_\_\_\_\_\_, a registered participant in an activity sponsored by \_\_\_\_\_\_Chapter of Delta Sigma Phi Fraternity to be held on \_\_\_\_\_\_, understand and agree that I am participating in this event on my own free will and accord and that neither \_\_\_\_\_\_Chapter, nor Delta Sigma Phi Fraternity, nor its insurer(s) will share in or accept responsibility for any liability for bodily injury, property damage, medical expense or other loss that may arise from my participation in this event.

I further understand and agree, and have no expectation that \_\_\_\_\_\_Chapter, or Delta Sigma Phi Fraternity will provide any form of security or other measure of safeguarding for this event, as there is no reasonable expectation that such will be necessary.

I further understand and agree that this event is considered a "no-fault" event by me, as well as \_\_\_\_\_\_ Chapter, and Delta Sigma Phi Fraternity and in the event of bodily injury, property damage, necessity of medical expenses or other loss, I agree to incur my own expenses without input or participation from \_\_\_\_\_\_ Chapter, or Delta Sigma Phi Fraternity, or its insurer(s).

Guest/Participant

Chapter Representative

Witness

Witness

Date

Date

This form should be only used for athletic events and completed for all participants. Chapters should keep the waiver forms for possible liability issues and record keeping purposes.

## DEFINITIONS

**Certificate of Liability Insurance:** This is a certificate issued by the insurance company detailing the particulars of the insurance coverage in place for all chapters and regions under the general liability policy. This certificate may be used to document the existence of coverages for chapters and regions. This document is not sufficient when a third party requests a certificate where they are named as an additional insured.

**Certificate of Liability Insurance for an Additional Insured**: This is a certificate issued by the insurance company detailing the particulars of the insurance coverage in place for all chapters and regions under the general liability policy. This document specifically identifies a third party as being expressly covered under the general liability policy for a specified period of time (i.e. an additional insured). This form of insurance certificate is often requested by facilities where chapters or regions are planning to hold events.

**Special Event:** Events other than those where Fraternity business is the primary purpose of the meeting are considered Special Events. In general, all special events are covered under the general liability policy. However, there are specific events that have been deemed to be high risk. When these sorts of events are planned by chapters, approval from the National Headquarters must be sought 30 days prior to the event date (See special events section in the manual on page 8).

**General Liability Insurance:** Coverage that pertains, for the most part, to claims arising out of the insured's liability for injuries or damage caused by ownership of property, manufacturing operations, contracting operations, sale or distribution of products, and the operation of machinery, as well as professional services.

**Director's & Officer's Liability Insurance:** Offers directors and officers protection from personal liability and financial loss arising out of wrongful acts committed or allegedly committed in their capacity as officers and/or directors.

**Aggregate Limit:** A limit in an insurance policy stipulating the most it will pay for all covered losses sustained during a specified period of time, usually one year. Aggregate limits are commonly included in liability policies and apply per chapter location.

**Occurrence:** An accident, including continuous or repeated exposure to substantially the same general, harmful conditions.

**Claim:** An incident where the injured party is making a demand for compensation under the terms of an insurance contract.

**Incident:** An occurrence involving bodily injury to a member or guest that does not result in a formal claim. All incidents must be reported when discovered due to possibility of them becoming a claim.

**Bodily Injury:** Injury to the body, sickness or disease sustained by a person, including death resulting from any of these at any time.

**Property Damage:** Physical injury to tangible property, including all resulting loss of use of that property. All such loss of use shall be deemed to occur at the time of the physical injury that caused it; or Loss of use of tangible property that is not physically injured. All such loss of use shall be deemed to occur at the time of the "occurrence" that caused it.