

FAQs About Fenix HT30R Flashlight

Q1. What kind of LED is used in HT30R? Does Fenix offer to replace LED?

A: Fitted with a set of 10W high-performance white laser module.

Fenix does not provide LED replacement services for the time being, and users are not recommended to replace the LEDs independently, which may affect product performance and cause product damage.

Q2. What is the color temperature of HT30R?

A: Around 6500K.

Q3. What is the working voltage of HT30R?

A: Voltage: 2.85V - 4.2V.

Q4. Is HT30R rechargeable?

A: Yes, HT30R is rechargeable with a hidden USB Type-C port in the light neck.

Q5. How to prevent accidentally activate the HT30R?

A: Unscrew the light tail, or remove the battery to prevent accidental activation.

Q6. Why does the HT30R downshift to a lower mode after being used for a while and the higher mode cannot be selected?

A: There are two reasons:

1. Intelligent Overheat Protection

The light will accumulate a lot of heat when used on High mode for extended periods. When the light reaches a temperature of 60°C or above, the light will automatically step down a few lumens to reduce the temperature. When the temperature drops below 60°C, it will then allow the user the reselection of High mode.

2. Low-voltage Warning

When the voltage level drops below the preset level, the flashlight is programmed to downshift to a lower brightness level until the Low mode is reached. When this happens in Low mode, the light blinks 3 times every 5 minutes to remind you to timely recharge or replace the battery.

Q7. Why does the HT30R happen to flicker?

A: The reasons that may cause the light to flicker, shine intermittently or even fail to illuminate:

1. Poor battery level.

Solution: Recharge or replace the battery.

2. The contact or contact point of the battery or flashlight is dirty.

Solution: Clean the contact points with a cotton swab soaked in rubbing alcohol.

If the above methods don't work, please contact your authorized distributor.

Q8. What kind of battery can be used in HT30R?

A: It is recommended to use Fenix ARB-L21 Series battery.

Q9. What are the optional accessories for HT30R?

A: They are listed below:

AER-04 Remote pressure switch

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ALG-00 Rail mount

ALG-16 Tactical light M-Lok rail clamp

ALG-18 Barrel mount

AOD-M Diffuser tip

AOE-L Filter adapter

AOT-L Traffic wand

Q10. What should I do when the HT30R needs repair?

A: 1. 15-day replacement: Fenix will replace identical or equal products with documented manufacturing defects within 15 days of purchase.

2. 5-year free repair: Fenix will repair a light free of charge within 5 years (non-detachable light: 2 years, rechargeable battery and other accessories: 1 year) of purchase if problems develop with normal use.

3. Lifetime maintenance: If repair is required after 5 years from the date of purchase, Fenix will charge for parts. The total repair fee is dictated by the cost of the replaced materials.

4. Warranty certificate: Please keep the warranty card in contacting the authorized distributors for after-sale maintenance, Fenix will provide service support to the distributors.

For more detailed information, please check:

<http://www.fenixlight.com>

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