

# Emaad Shahbaz

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## Profile

Currently in the Advertising and Marketing Communications program at Sheridan College and graduating April, 2026. Passionate for sports, friendly, organized and punctual individual.

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## Skills

### Customer Service Skills

- Excellent customer service skills by promptly answering customer queries about various items
- Organizational skills by completing merchandising and stocking of sales items

### Administrative Skills

- Proven time management skills to meet customers' needs
- Manage operations and all operations standards
- Worked in team environments to assist with event set-up, prepping and serving items/food to attendees

### Software Skills

- Hootsuite and Pinterest
- Photoshop and InDesign
- Experience with Canva
- Microsoft 365

## Employment History

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<b>Pizza Associate/Maker</b>	Toppers Pizza	July 2023 – September 2023 & May 2025 – August 2025
<b>Merchandiser Co-op</b>	Shoppers Drug Mart	Oct 2020 – Nov 2020 & Sept 2021 – Feb 2022
<b>News Paper Deliverer</b>	Burlington Post / Metroland Media	July 2018 – November 2018
<b>Community Festival Volunteer</b>	Sheldon Creek Summer Fest	August 2021- August 2021
<b>Community Events Volunteer</b>	Halton Islamic Association	June 2019 – October 2021

## Education

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### Diploma Program in Advertising and Marketing Communications

Sheridan College

- Explores Marketing tools with Hootsuite and Pinterest.
- Has made ads that use a lot of creativity by making them in Photoshop and InDesign.
- Has done projects and assignments and has done many presentations.

### Ontario Secondary School Diploma

Dr. Frank J Hayden High School

### Achievements & Awards

HDSB Principal's Recognition Award