

BOLONGARO

T R E V O R

HOW TO RETURN

- 1 Fill in the Customer and Return details, make sure to include the Order number.
- 2 Place the Return form together with items you wish to return in a suitable bag/box, e.g. the one you got from Bolongaro Trevor.
- 3 Return using your chosen shipping method to:

7 Sutherland Court
Moor Park Industrial Estate
Tolpits Lane
WD18 9SP London
United Kingdom

Please note that return shipping costs will not be refunded.

RETURNS & EXCHANGES

We offer refunds, exchanges and store credits on any of our products within 30 days of delivery, provided they are returned in the same condition in which they were sold.

Any products returned after 30 days may be refused and returned back to you. Returns sent to us without the order number or customer's name will not be processed.

Please note that returns and exchanges may take up to 3 weeks to process and may take longer during busy periods such as seasonal sales promotions.

CUSTOMER DETAILS

NAME _____

ORDER NUMBER _____

EMAIL _____

CONTACT NUMBER _____

DATE OF RETURN _____

RETURN CODES

Fill in the code that best explains the reason for your return.

- A Incorrect item sent
- B Faulty item
- C Change mind / unsuitable
- D Not as online image
- E Did not fit
- F Other, please specify

RETURN DETAILS

	PRODUCT NAME	SIZE	RETURN CODE	REFUND	STORE CREDIT	EXCHANGE	EXCHANGE PRODUCT	SIZE
1	_____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
2	_____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
3	_____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
4	_____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
5	_____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
6	_____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
7	_____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
8	_____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
9	_____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
10	_____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____