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SOUTHEASTERN ARIZONA REGIONAL

**TRANSPORTATION
COORDINATION
PLAN
UPDATE
2017-2018**

**SERVING ARIZONA COUNCIL OF
GOVERNMENTS REGION VI
COCHISE, GRAHAM, GREENLEE &
SANTA CRUZ COUNTIES**

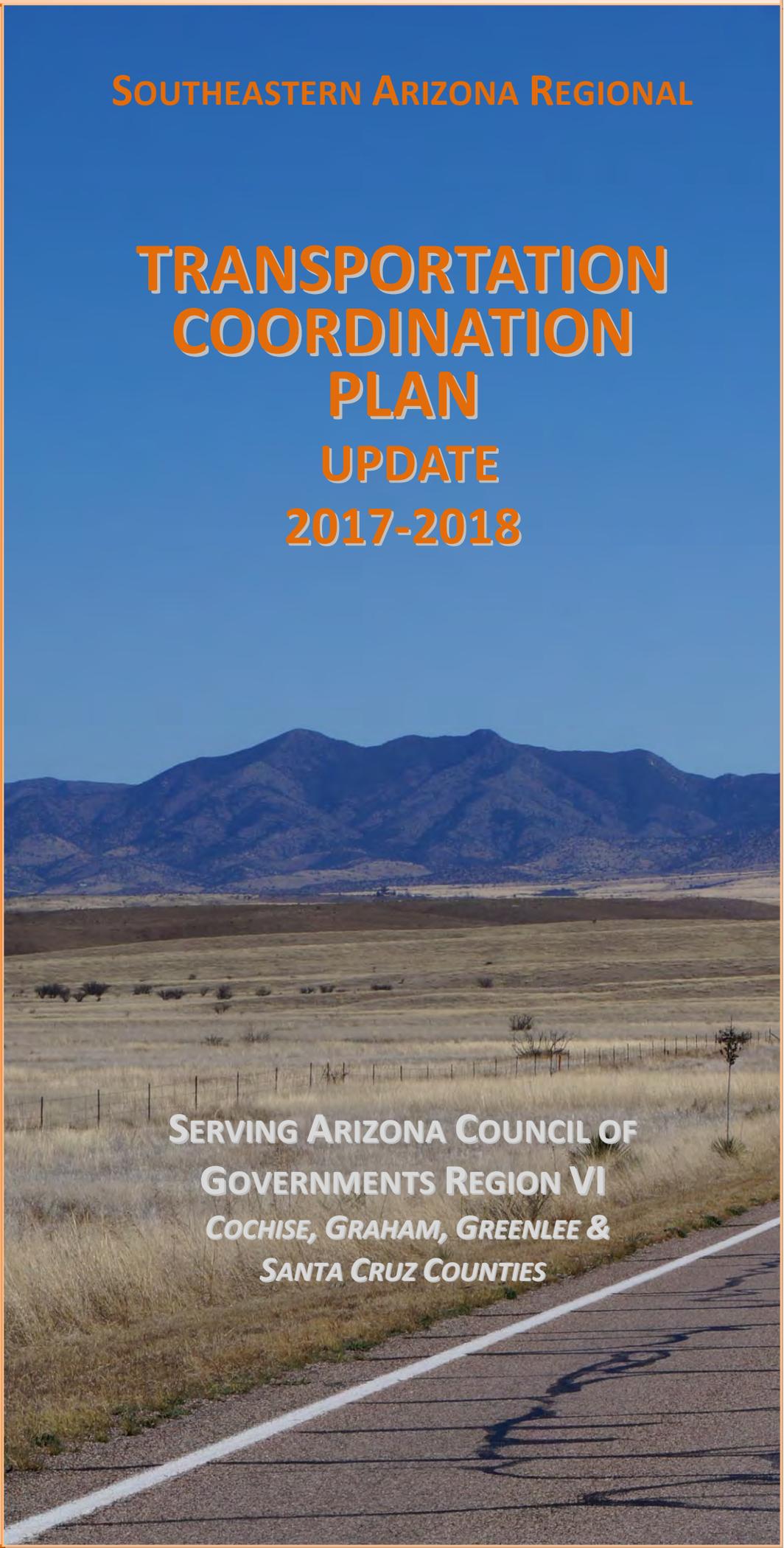


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Introduction

Federal Transit Law requires that projects selected for funding under the Elderly Individuals and Individuals with Disabilities (Section 5310) programs be derived from a locally developed, coordinated public transit-human services transportation plan. The purpose of the plan is to identify the transportation needs of individuals with disabilities, older adults, and people with low incomes, provide strategies for meeting these needs, and prioritize transportation services for funding and implementation.

SEAGO recognizes that the transit environment is dynamic and ever changing. As a result, SEAGO reviews and updates the plan on an annual basis. This Plan Update includes updated regional demographic data, transit capacity building strategies, as well as updated information on new and existing transportation providers serving the transportation dependent and disadvantaged populations in the region.

SEAGO utilizes a process that includes representatives of public, private and nonprofit transportation and human services providers, elected officials, and public participation identify transit needs/service gaps and to establish priorities in order to make informative funding decisions for specialized transportation services.

This plan update will focus on the 2016-2017 State fiscal year and will be updated once again in March of 2018.

Title VI

SEAGO is committed to ensuring that no person is discriminated against on the grounds of race, color, national origin, sex, age, disability, limited English proficiency, or low- income status as provided by Title VI of the Civil Rights Act of 1964, The Civil Rights Restoration Act of 1987, Section 504 of the Rehabilitation Act of 1973, Americans with Disabilities Act of 1990 (ADA), Executive Order 12898 (Environmental Justice), Executive Order 13166 (Limited Proficiency), Code of Federal Regulations 49 Part 21, Code of Federal Regulations 23 part 200, and Code of Federal Regulations Part 303.

The SEAGO strives to ensure nondiscrimination in all of its programs and activities, whether those programs and activities are federally funded or not. As a sub-recipient of federal funding, SEAGO is responsible for initiating and monitoring Title VI activities, preparing required reports, technical assistance and training. SEAGO's consultants must also comply with this policy. SEAGO's Title VI Public Participation and Implementation Plan can be found at <http://www.seago.org/tsp/title6.html> .

Attachment D provides a listing of the 2016/2017 public involvement activities in which input was collected for this planning process.

SEAGO Transportation Staff Contact & Coordination Meeting Information

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Graham & Greenlee County

Coordination meetings are 2nd Tuesday, bi-monthly at 10:00 a.m. in Safford.

Cochise & Santa Cruz County

Cochise/Santa Cruz County Coordination meetings are 2nd Thursday, bi-monthly at 10:00 a.m. in Sierra Vista.

Coordination meeting schedules, agenda minutes can be viewed at: <http://www.azmobility.org/events>



The Federal Transit Administration (FTA)

Federal Transit Administration (FTA) Section 5300 Rural Public Transportation Programs provide funds for capital, administrative, operating, and training assistance to local public bodies and nonprofit organizations for the operation of public transportation services in non-urbanized areas. The following FTA Programs are available in the SEAGO Region:

TRANSIT/TRANSPORTATION PROGRAMS

Section 5310 - Enhanced Mobility of seniors and Individuals with Disabilities

The purpose of the Section 5310 Program is to improve mobility for seniors and individuals with disabilities by removing barriers to transportation service and expanding transportation mobility options. This program supports transportation services planned, designed, and carried out to meet the special transportation needs of seniors and individuals with disabilities in all areas – large urbanized (over 200,000), small urbanized (50,000-200,000), and rural (under 50,000). Eligible projects include both traditional capital investment and nontraditional investment beyond the Americans with Disabilities Act (ADA) complementary paratransit services. SEAGO has over 15 programs that receive Section 5310 funding.

Section 5311- Rural Area Formula Grants

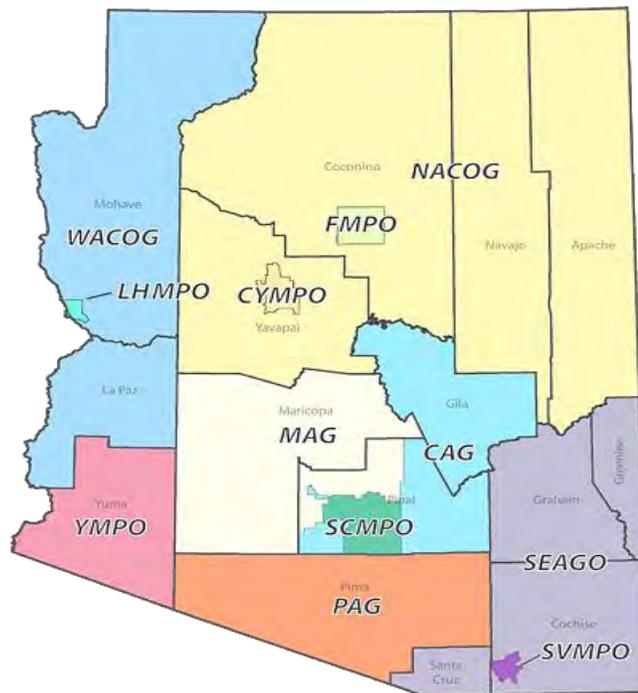
This program provides capital, planning, and operating assistance to states and federally recognized Indian tribes to support public transportation in rural areas with populations less than 50,000, where many residents often rely on public transit to reach their destinations. It also provides funding for state and national training and technical assistance through the Rural Transportation Assistance Program. Benson, Bisbee, and Douglas operate 5311 programs within the SEAGO Region.

Section 5307 - Urbanized Area Formula Grant

The Urbanized Area Formula Funding program (49 U.S.C. 5307) makes Federal resources available to urbanized areas and to Governors for transit capital and operating assistance in urbanized areas and for transportation related planning. An urbanized area is an incorporated area with a population of 50,000 or more that is designated as such by the U.S. Department of Commerce, Bureau of the Census. Sierra Vista is the only 5307 operator within the SEAGO Region.

SEAGO and Regional Mobility Management

SEAGO is a regional planning agency which performs and coordinates a variety of functions. Established in 1972, SEAGO is a 501(c) 3, nonprofit organization whose mission is to assist local governments in seeking cooperative solutions to area wide problems; to provide a forum for regional policy development and serve as a coordinating link between municipal, county, tribal, state, and federal agencies. SEAGO is one of six Arizona Councils of Governments (COGs). SEAGO serves the four counties of Cochise, Graham, Greenlee, and Santa Cruz. Together they comprise 13,946 square miles of rural area with per capita income below the state and national averages.



SEAGO's Regional Mobility Management program is a result of federal and state mandates for increased coordination efforts with a focus on expansion of services and greater cost efficiencies. The goals and objectives of the program include:

- Provide greater public access to transportation and transportation information;
- Provide support to existing local mobility managers and transportation providers;
- Identify ways to fill gaps in the provision of transportation services;
- Identify ways to ease barriers and reduce costs for transportation providers;
- Act as a conduit between transportation providers and transportation funders; and
- Act as an advocate for the development of federal, state, and local policy that supports the advancement of rural transportation opportunities and stated goals.

Within the SEAGO region, local governments and human services providers have come together in an effort to maximize scarce resources and build efficiencies that will better serve the residents of the area. In that same spirit, providers of public transit programs and special needs transportation services have conceived this coordination plan as a means to establish and improve transit and transportation services for the four county regions. This Coordination Plan was developed by the SEAGO Transportation Department in cooperation with transit and transportation providers throughout the region. The Plan has been approved by the SEAGO Executive Board and updates are submitted to ADOT on an annual basis.

The Goals of the Coordination Plan

The SEAGO Region Transit/Transportation Coordination Groups coordinate their efforts and communications in order to provide information and guidance to federal, state and local government officials as well as transportation/transit service providers for the purposes of policy development, decision making, and investments needed to create greater efficiencies, build capacities and address gaps in service.

In addition, the Coordination Plan serves as a catalog of transit and transportation services available in the region. Its content is made available on the SEAGO website, www.azmobility.org, for use by the general public and by organizations serving persons in need of transit/transportation services.

As funding priorities shift during this uncertain economy, information shared on a region wide basis enables smaller agencies to coordinate with larger providers to cover gaps in service, and for all members to implement the best usage of monies, equipment, and personnel.

While each member organization has its own goals and objectives for its transit/ transportation programs, common issues are often served by collective solutions. The goal of this coordination plan can be summarized more simply as ***a desire to meet the transit/transportation needs of the region's citizens in a safe, reliable, accessible manner that maximizes the use of resources and minimizes the cost to provide said services.***

The Coordination Process

Coordination meetings are held in Cochise, Graham, and Santa Cruz Counties each quarter. The meetings provide an opportunity for rural area governments and organizations to discuss ways they can improve their services and share information pertinent to the success of their transit operations. They are able to share resources through program management and driver training, vehicle maintenance and repair, route coordination, program planning, and funding strategies. In addition, organizations work together to determine how to fill gaps in rider services, and to conduct geographic outreach.

These Coordination groups consist of public and human services transportation providers, local elected public officials, local government representatives, the general public, social service and faith-based agencies that represent the elderly, individuals with disabilities, veterans, low income, domestic abuse, and youth programs. In addition, ADOT staff participates in Coordination meetings at various times throughout the year and provide valuable guidance, data, and resources. ADOT also supports the coordination effort by holding statewide meetings and conferences that allow providers to learn about and model other successful programs.

The Regional Mobility Manager and Assistant Regional Mobility Manager facilitate meetings in Cochise, Santa Cruz, Graham/ Greenlee Counties, disseminate information to members, assist in identifying gaps, and encourage collaborative efforts.

Annually, each coordination group come together to form the Regional Coordination Council. New members are added to the Plan and organizations no longer active are removed from the Plan. Each organization is given an opportunity to update their own efforts and the combined efforts of

the group are recorded in the Plan. This group reviews the Human Services Transportation Coordination Plan. The process includes an update of the regional needs assessment, a review of and update of regional transit goals, capacity building and gap filling strategies, and the establishment of Regional Funding Priorities for the 5310 grant cycle.

Transit Needs Assessment

The core of the coordinated mobility planning process is the **needs assessment**. The needs assessment focuses on the identification and assessment of community transportation needs comparative to available resources. The purpose of this process is to help the public set goals, identify outcomes, develop strategies, and establish a network of transportation services that will meet customer and community needs.

The coordinated mobility planning process focuses on specific population groups that are more likely to be dependent on public transit and specialized transportation. These groups are often defined as **transit dependent** and include:

- Elderly: This includes all individuals 65 years of age or older.
- Individuals with disabilities: The FTA defines disability as “with respect to an individual, a physical or mental impairment that substantially limits one or more of the major life activities of such individuals. The phrase major life activities means functions such as caring for one’s self, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning, and work.”
- Below poverty level: This includes individuals whose family income is at or below the 150 percent poverty line threshold.

Transit Dependent Population Data

To better understand the transit needs and demand for services of our transit dependent population demographic data was collected for each county. This data illustrates how transit dependent population groups are represented throughout the region in order to provide an understanding of the transportation needs that the Coordination Plan attempts to address. The sources for these datasets include the 2010 U.S. Census and the 2015 American Community Survey (ACS) Estimates. The following table reflects the data collected along with a 5-year demand estimate.

Cochise County: Population 128,343					
Population Type	2016	2017	2018	2019	2020
Over Age 65	33,708	34,045	34,385	34,729	35,076
Disabled	17,941	18,120	18,301	18,484	18,668
Below Poverty Level	18,861	19,050	19,241	19,433	19,627
Cochise Totals	70,510	71,215	71,927	72,646	73,371
Graham County: Population 38,303					
Population Type	2016	2017	2018	2019	2020
Over Age 65	6,359	6,423	6,487	6,552	6,618
Disabled	4,005	4,045	4,085	4,126	4,167
Below Poverty Level	6,205	6,267	6,330	6,393	6,457
Graham Totals	16,569	16,765	16,902	17,071	17,242

Greenlee County: Population 10,433					
Population Type	2016	2017	2018	2019	2020
Over Age 65	1,389	1,403	1,417	1,431	1,445
Disabled	985	995	1,005	1,015	1,025
Below Poverty Level	997	1,007	1,017	1,027	1,037
Graham Totals	3,371	3,405	3,439	3,473	3,507
Santa Cruz County: Population 50,581					
Population Type	2016	2017	2018	2019	2020
Over Age 65	10,027	10,127	10,228	10,330	10,433
Disabled	4,779	4,827	4,875	4,924	4,973
Below Poverty Level	5,607	5,663	5,720	5,777	5,835
Santa Cruz Totals	20,413	20,617	20,823	21,031	21,241
SEAGO Totals	110,863	112,002	113,091	114,221	115,361

The following table illustrates need in relation to percentage of county population.

County	Total Population	Transit Dependent	Percentage Transit Dependent
Cochise	128,343	70,510	55%
Graham	38,303	16,569	43%
Greenlee	10,433	3,371	32%
Santa Cruz	50,581	20,413	40%
SEAGO Region	227,660	110,863	49%

Transit Needs Summary

There are nine US States that have fewer square miles than the SEAGO region. Sierra Vista is the largest city in Cochise County with a population of nearly 50,000. Nogales, in Santa Cruz County, is its largest city with 21,392. Safford is the largest city in Graham County with a population of 9,653. Morenci and Clifton have a combined population of around 5,000 in Greenlee County. With a large geographical service area, and sparsely populated spaces that have a significant population of baby-boom generation and elderly, transportation needs within the SEAGO region are significant.

Within the region there are three FTA Section 5311, fixed route transit services, one each in Benson, Bisbee, and Douglas. The City of Sierra Vista operates a FTA Section 5307 fixed route transit system. All of these programs are located in Cochise County. There currently is no public transportation service that connects these systems. There are no fixed route systems in Santa Cruz, Graham, or Greenlee Counties.

Within the Section 5310 (Coordinated Mobility Program), the most often cited use of transportation is for health care, followed by access to shopping, appointments, and food/ nutrition. Access to jobs and job training are most often used by consumers with developmental disabilities and those who are seeking rehabilitation services.

As funding resources become scarce, funding priorities become more difficult. It is agreed that all transportation programs in the SEAGO region are important, valued, and essential to maintaining basic services and adding quality to the lives of riders who routinely depend on it. Programs that combine efforts, serve multiple client bases and/or serve large sections of the region will receive funding priority. New programs will be considered for recommendation only if they fill identified gaps in service.

Ridership numbers are going up across the region. With rising pressures on both sides (reduced funding and increased ridership), municipalities and organizations providing transit and transportation services will see greater unmet needs and ultimately larger gaps in service provision.

The SEAGO Region’s senior population is highly dependent on “all-volunteer” programs such as the Sierra Vista Interfaith Caregiver Program (VICaP) and Senior Citizens of Patagonia. High operating costs are limiting program effectiveness. These programs are in need of operating funds to maintain service levels of over 17,000 riders annually.

Identifying efficiencies, potential for cost reductions, and opportunities for greater connectivity are priorities for the coming years in the SEAGO region. Without success in these areas, the region is at great risk of losing ground and ultimately losing essential transit/transportation.

In 2016, two transit Feasibility Studies were conducted in the SEAGO Region. The Graham County Feasibility Study focused on service that connected the communities of Safford, Thatcher, Pima, and the unincorporated areas of Graham County immediately adjacent to these communities. The Cochise County Intercity Route Feasibility Study focused on connecting service between the communities of Benson, Bisbee, Douglas, and Sierra Vista.

The firm Mobility Planners LLC was selected to conduct the Graham County Study. Mobility Planners utilized the Transit Cooperative Research Program (TCRP) Rural Transit Demand Estimation Tool to identify transit demand for services. The tool provides a realistic range of transportation need based on the number of persons living below poverty, the number of households without access to an automobile, and the trips per household per day for low income families based on national research. The following is a table created by Mobility Planners, LLC that provides the output from the TCRP Rural Transit Demand Estimation Tool:

TCRP Report	Output
Total Households without Access to Auto	1,070
Arizona Trips Per Capita On Transit	0.8
Total Transit Need, Daily One Way Trip	860
Annual One-Way Transit Trips	256,800

Mobility Planners, LLC concluded that there is a significant need for additional public transportation in Graham County. The qualitative input from key stakeholders was unanimous on the need for public transportation. Based on national research the total need for transit, including both public transportation and human service agency transportation is approximately 257,000 annual trips. The following are locations that were consistently mentioned by stakeholders and focus group participants as key destinations for a transit service.

- Access to Eastern Arizona College
- Access to Medical Facilities
- Access to Shopping
- Access to Downtown Safford
- Access to Social Service Offices

The Graham County Transit Feasibility Study can be accessed at www.azmobility.org

The firm Moore & Associates, Inc. was selected to conduct the Cochise County Intercity Route Feasibility Study. Moore & Associates collected data from over 800 participants through public survey tools and public meetings. More than half of all respondents indicated Sierra Vista as the most common travel destination. 73 percent of the respondents indicated that would use a bus service between Douglas/Bisbee and Sierra Vista. 60 percent of the respondents indicated that they would use a bus service between Benson and Sierra Vista. The most common needs for service were:

- Access to Medical Services
- Access to Cochise College
- Access to Shopping
- Access to Work

Moore and Associates					
Level of anticipated usage (per survey)	Frequency	Anticipated boarding's per respondent per week	Total anticipated boarding's per week	Adjustment factor	Total anticipated boarding's per week (adjusted)
5 days or	48	9	432	0.5	216
3-4 days/week	88	6	528	0.5	264
1-2 days/week	118	2	236	0.75	177
A few	152	0.75	114	1	114
Once a month	56	0.25	14	1	14
A few times/year	70	0	0	1	0
Total boarding's/week:					785
One-way trips/week:					34
Boarding's/trip:					23

Sierra Vista - Benson					
Level of anticipated usage (per survey)	Frequency	Anticipated boarding's per respondent per week	Total anticipated boarding's per week	Adjustment factor	Total anticipated boarding's per week (adjusted)
5 days or	31	9	279	0.5	139.5
3-4 days/week	44	6	264	0.5	132
1-2 days/week	66	2	132	0.75	99
A few times/month	102	0.75	76.5	1	76.5
Once a month	58	0.25	14.5	1	14.5
A few times/year	133	0	0	1	0
Total boarding's/week:					461.5
One-way trips/week:					34
Boarding's/trip:					14

The feasibility study found a high demand for interconnecting bus service. Annual ridership projected for the service is currently 64,818. The Cochise County Intercity Route Study can be accessed at www.cochisetransitplan.com

Assessment of Needs by Population

Based upon the data collected through these studies and information gathered through various public meetings, the following are our Regional needs based upon populations:

Special needs populations—includes transportation needs for developmentally disabled, persons with physical disabilities, persons addressing mental health issues, and the elderly.

Primary transportation needs for this population include:

- Health Care
- Food & Nutrition
- Jobs and Job Training
- Shopping, Social, and Recreational

Gaps include operating funds for existing 5310 programs sufficient to meet demand. Additional efforts to coordinate with Area Agency on Aging and with Health and Human Services agencies are a priority.

Low Income populations—includes transportation needs for those whose income is at or below 80% of area median income and for those who are working with State and local agencies to meet sustainable income goals.

Primary transportation needs for this population include:

- Access to Jobs
- Access to Job Training
- Health Care
- Food and Nutrition
- Shopping

The lack of transit connections to other communities is a significant barrier to employment, health, and education.

General Public—includes all other persons requesting transportation services. Primary transportation needs for this population include:

- Access to Jobs
- Access to Health and Human Services
- Access to Education
- Shopping
- Connections to other communities
- Social

Gaps include fixed route service in Nogales, Safford, and Willcox, and connector services between communities. Additional efforts to coordinate intercity route possibilities with 5311 providers are a priority.

Assessments of Needs by Geographical Area

Cochise County:

- Connecting service between Douglas, Bisbee, Benson, and Sierra Vista
- Connecting service between Huachuca City and Sierra Vista
- Connecting service between Tombstone and Sierra Vista
- Connecting service between St. David and Benson
- Connecting service between Elfrida and Douglas
- Periodic service from outlying areas to Willcox

Graham and Greenlee Counties:

- Fixed route service in Safford
- Connecting service between Safford, Duncan, Clifton, and Morenci
- Connecting service between Safford and San Carlos Reservation

Santa Cruz County:

- Fixed route service in Nogales
- Connecting service between Nogales, and Rio Rico, Tubac, and Green Valley
- Connecting service between Nogales, Patagonia, and Sonoita

The SEAGO Region currently has 397 miles of public transportation access gaps that separate rural areas from our population centers that provide essential medical, food, social, shopping, and job access. The following map illustrates the current public transportation network within the SEAGO Region. Roadways outlined in blue indicate existing service. Roadways outlined in green indicate a planned route that is scheduled to begin service in 2017. Roadways outlined in red indicate areas in which no access to public transportation is provided.



Transportation Capacity Building and Gap Closing Strategies

The following are the top 6 planning strategies developed during the 2014 coordination process. The intended purpose of these strategies is to increase public access to transportation services through capacity building efforts. Each strategy includes a 2017 update. While significant progress has been made, the Coordination Group is in agreement that each strategy requires additional work to stabilize the progress and should continue to remain active strategies.

Strategy #1: *Develop intercity bus service that links the public transit systems* of Benson, Bisbee, Douglas, and Sierra Vista and also provides access to national transportation providers (Greyhound and Amtrak) that have stops in Benson.

2017 Update: SEAGO applied for and secured a planning grant to conduct the Cochise County Intercity Route Feasibility Study. The first phase of the study was completed in December 2016. The study demonstrated a high need and demand for service. The study has moved into Phase 2 (Development of an Implementation Plan). The implementation plan is near completion and funding for the project has been secured. Service is expected to begin in August 2017. The service will provide access to public transportation to almost 90,000 area residents.

Strategy #2: *Pursue a FTA Section 5311 Program in the Safford area.* Currently the area has one FTA Section 5310 provider. That program focuses its transportation efforts on the elderly. There are no transportation programs that provide service to low income populations and the general public.

2017 Update: SEAGO partnered with Graham County to develop an Arizona Department of Transportation Planning Assistance for Rural Areas (PARA) grant to conduct the Graham County Transit Feasibility Study. The grant was awarded in June 2015 and the study was completed in April 2016. The study demonstrated a high need and demand for service. However, efforts to implement the program stalled due to the inability to secure local government match funding for the project. SEAGO is currently working with a local non-profit provider to pilot the project.

Strategy #3: *Develop a regional training program.* The coordination group strongly agreed that capacity building could be achieved through a coordinated training program that shared resources, standardized regional operating processes, introduced members to best practice information, and enhanced rider safety through a regionally provided Passenger Accessibility, Sensitivity, and Safety (PASS) program.

2017 Update: In April 2014, SEAGO successfully applied for a Mobility Management Training Grant to develop and deliver the training program. SEAGO developed a Coordinated Mobility Training Plan that developed the curriculum identified as a need by our coordination groups. SEAGO developed partnerships with other planning agencies around the State. The program

was funded again in 2015 and 2016. SEAGO will be applying for funding again in 2017. Over 300 people have been trained to date. Course evaluations have reflected that over 98% of the participants were very satisfied with the program and intended to use the training in their program. SEAGO's Training Plan, Training Curriculum, and Training Resources can be accessed at www.azmobility.org

Strategy #4: Pursue funding sources outside of FTA Section 5310 and 5311 Grants. The coordination group felt strongly that programs cannot be solely dependent upon the above grant programs to fund their projects.

2017 Update: In 2016, SEAGO applied for a private foundation grant provided by the Legacy Foundation of Southeast Arizona. In May 2016, SEAGO was awarded \$600,000 to enhance access to health and wellness programs in Cochise County and southeast Santa Cruz County. SEAGO has used that funding to assist programs increase capacity through vehicle purchases, bus voucher programs for the homeless, veterans, domestic violence victims, and low income populations, new program development, and program outreach. SEAGO has worked closely with our Area Agency on Aging to maximize the use of Older Americans Act funding dedicated to transportation.

Strategy #5: Increase the capacity of the region's all volunteer programs. Volunteer programs are by far the most cost effective transit programs. The expansion of these programs volunteer base and transportation capacity could solve many of the region's transportation gaps in an economic manner.

2017 Update: SEAGO provided Legacy funding to our volunteer programs to hire outreach coordinators and to develop outreach materials. This effort resulted in the recruitment of 14 new volunteer drivers in the communities of Douglas, Bisbee, Tombstone, Benson, Willcox, Sunsites, Hereford and Palominas communities. SEAGO provided financial and technical assistance that resulted in two additional vans being integrated into these volunteer fleets.

Strategy #6: Return a public transportation alternative to the Willcox area. In 2014, the Northern Cochise Community Hospital ran a FTA Section 5310 program that provided over 18,000 rides annually to Willcox and its surrounding communities. They closed the program in September 2014. These riders were left without any means of public transportation.

2017 Update: In October of 2016, SEAGO was able to secure a vehicle transfer from a closing program for use in Willcox. SEAGO was able to develop a partnership with the Volunteer Interfaith Caregiver Program (VICaP) to restart the Willcox program. The program restarted in December 2016. SEAGO will be leveraging Legacy funding to support match requirements for a 2017 FTA Section 5310 grant application.

In 2012, SEAGO developed a Regional Mobility Management Plan for the SEAGO Region. Several public meetings and survey instruments were used to identify the planning priorities for a mobility management program. The Regional Mobility Management Plan can be accessed at www.azmobility.org. The following mobility management coordinating, funding and planning priorities resulted from that process:

Priority #1: Communications

- Sharing administrative resources including policies, procedures, and best practices;
- Continued support for Regional Mobility Management (Cochise, Santa Cruz, Graham, and Greenlee Counties);
- Development of Mutual Aid Agreements with local governments and providers.

2017 Update: SEAGO has worked with providers to standardize operating procedures and forms. Almost all providers in the region are using the standardized procedure and forms templates established by our coordination groups. SEAGO mobility management program hosts Coordination Meeting throughout the region and have over 35 programs participating in our coordination groups regardless of funding source. SEAGO has developed a Memorandum of Understanding in which 21 agencies have signed agreeing to share resources in the event of emergencies, staff shortages, and vehicle breakdowns.

Priority #2: Efficiencies

Administrative:

- Insurance - shared or reduced costs,
- Centralized training program at a regional level, which will increase accessibility,
- Bus Pass reader— a system for tracking riders within a service area and particularly to track riders using multiple services across areas,

Operating:

- Combining transportation programs that have similar missions and geographical locations,
- Fuel Purchases - collaborative purchasing - possibly using state contracts,
- Increased operating funds availability,
- Use of State ADOT yards for vehicle maintenance, small repairs, and purchases of tires and other frequently replaced parts.

Capital:

- Access to hybrid or green fuel vehicles,
- GPS tracking for vehicles,

- Bus pass/card readers to track ridership and transfers between organizations,

2017 Update: SEAGO has developed a centralized training program as noted earlier in this report. SEAGO has developed a centralized vehicle inventory system that allows for vehicle usage tracking. SEAGO is working with providers to be the lead applicant involving a technology grant that would put tablets in our vehicles to capture ridership, vehicle inspections, and maintenance. SEAGO is in the process of conducting a Vehicle Maintenance Needs Survey among our providers in an effort to develop a planning grant application for the feasibility of a Regional Maintenance Center.

Priority #3: Improved Service

- Surveys of rider satisfaction,
- Review of routes and hours of operations to improve rider access when most needed,
- PASS Training, Defensive Driving Training for all drivers,
- Effective marketing to underserved populations and enhanced trip planning,
- Improved “How to Ride” information with greater outreach.

2017 Update: SEAGO has obtained a vehicle with a ramp that has enabled SEAGO to develop a come-to-you P.A.S.S. training model. SEAGO has the ability to transport mobility devices and training aids to our provider locations. This allows on-site training that saves agencies travel costs, staff time, and keeps valuable resources available. SEAGO has developed a Satisfaction Survey template that is available to all of our providers. SEAGO has developed a stand-alone mobility website (www.azmobility.org) that allows easy access to provider information.

SEAGO Region Coordinated Mobility Funding Priorities

The following are our regional funding priorities as identified through the regional prioritization process, Transportation Advisory Committee discussions, and discussions with local social service agencies and our Regional Section 5311 Public Transportation providers:

Operating Funding

As funding resources become scarce, funding priorities become more difficult. It is agreed that all transportation programs in the SEAGO region are important, valued, and essential to maintaining basic services and adding quality to the lives of riders who routinely depend on it. It is our goal to ensure that programs that serve the broadest client base and/or service area are giving the highest level of funding consideration. Operating requests should be considered in the following order:

1. Projects that have a broad mission that serve both the elderly and individuals with disabilities.
2. Projects that go “above and beyond” ADA requirements
3. Continued funding of existing programs that lack a public transportation alternative.
4. Continued funding of existing programs that actively participate in regional coordination activities.
5. New programs that address regional service gaps.

Capital Funding

It is our regional goal to ensure that all regional vehicles are safe and in good operating order (state of good repair). Therefore age and mileage will be considered. It is also important that program fleets are operated in the most cost effective manner possible. Therefore, fleet “right-sizing” is highly important. Therefore, an organization’s number of vehicles and annual ridership should be considered prior to awarding replacement and/or additional vehicles. Capital requests should be considered in the following order:

1. Re-assign vehicles whenever possible.
2. Replacement of an existing program vehicle that has exceeded its ADOT identified “useful life”.
3. New vehicle requests will be considered only when they fill regional service gaps.

Mobility Management

Mobility management has been recognized as an essential service to our transportation providers. It is a regional goal to create partnerships with transportation providers, social service agencies, government agencies and the general public in an effort to reduce costs, to enhance travel options, and to improve safety. It is also a goal to standardize program operations, training, and policy/ procedures, so that resources can be more effectively shared and program costs can be reduced. Mobility Management requests are considered in the following order:

1. Programs/projects that have the greatest impact to the region as a whole.
2. Sub-regional programs/projects that benefit a sub-section of the region.

Project Ranking Process

All of our Region's FTA Section 5310 programs are evaluated annually regardless of their intent to apply for funding. Points are awarded for their ability to meet the regional funding priorities as identified in the table below:

SEAGO Region 5310 Funding Priorities		
#	Priority	Point Value
1	Projects that have a broad mission that serves both the elderly and individuals with disabilities.	25
2	Projects that go "above and beyond" ADA requirements	20
3	Continued funding of existing programs that lack a public transportation alternative.	15
4	Continued funding of existing programs that actively participate in regional coordination	10
5	New programs that address regional service gaps.	5

SEAGO believes that programs should be rewarded for efforts to build capacity, operate safely, actively participate in coordination, and effectively administer their program. Therefore, additional bonus points are awarded for the following activities:

- Ridership Increase
- Interagency Coordination Activities
- Training Attended
- Safety Measures Implemented

- Program Expansion/Capacity Building Efforts
- Program Outreach Activities
- Program Compliance

The points awarded in this process are incorporated into the scoring of final grant applications and make up 60 percent of the application scoring. The following is our 2017 Project Scoring Matrix:

SEAGO Region 5310 Priorities By Project									
Project	Annual Riders* *	SEAGO Funding Priorities							Rank
		1	2	3	4	5	Bonus Points	Total	
Easter Seals/Blake Foundation	24,477	25	20	15	10	0	95	165	1
Wellness Connection	27,000	25	20	15	10	5	49	124	2
VICaP	13,495	25	20	15	10	5	44	119	3
Douglas ARC	29,298	25	20	15	10	5	33	108	4
Santa Cruz Training Program	40,000	25	20	15	10	0	36	106	5
Sr. Citizens of Patagonia	633	25	20	15	10	5	14	89	6
Santa Cruz Council on Aging	12,532	25	20	15	10	5	6	81	7
Horizon Health and Wellness	15,780	0	20	15	10	0	27	77	8
SEACAP	6,001	25	20	15	10	5	0	75	9
Pinal Hispanic Council	8,714	25	20	15	10	0	0	70	10
Town of Huachuca City	1,276	25	20	15	10	0	0	70	11
Mary's Mission	6,001	0	20	15	10	0	21	66	12
Graham County Rehabilitation	13,097	0	20	15	10	0	0	45	13
Women's Transition Project	5,244	0	20	15	10	0	0	45	14
Mount Graham Safe House	1,335	0	20	15	10	0	0	45	15
Echoing Hope Ranch	6,084	0	20	15	0	5	0	40	16
Verhelst Recovery Program	2,028	25	0	0	10	0	0	35	17
Douglas Area Food Bank	0	0	0	0	0	0	0	0	18
Nogales Infantil	0	0	0	0	0	0	0	0	19
Catholic Community Services	0	0	0	0	0	0	0	0	20
St. Vincent De Paul	0	0	0	0	0	0	0	0	21

*Tie breaker is annual ridership.

Applied for FY17 FTA Section 5310 Funding

SEAGO REGION FY16 5310 APPLICANTS

The following table is a list of our Regional programs that applied and were awarded FTA Section 5310 in 2016:

Applicant	Request Type	Federal Request	Local Match	Project Total
Easter Seals Blake Foundation: Graham	Operating	\$40,000	\$40,000	\$80,000
Easter Seals Blake Foundation: Greenlee	Operating	\$5,000	\$5,000	\$10,000
Easter Seals Blake Foundation: Graham	Capital	\$39,237	\$4,360	\$43,597
Easter Seals Blake Foundation: Graham	Capital	\$39,237	\$4,360	\$43,597
Easter Seals Blake Foundation: Greenlee	Capital	\$39,237	\$4,360	\$43,597
Easter Seals Blake Foundation: Greenlee	Capital	\$39,237	\$4,360	\$43,597
Horizon Health and Wellness	Capital	\$39,237	\$4,360	\$43,597
Horizon Health and Wellness	Capital	\$25,290	\$2,810	\$28,000
Wellness Connection	Capital	\$39,237	\$4,360	\$43,597
Wellness Connection	Capital	\$56,677	\$6,297	\$62,974
Santa Cruz Training Program	Operating	\$10,000	\$10,000	\$20,000
SEAGO	Regional MM	\$135,000	\$33,750	\$168,750
SEAGO: Multi-Regional Pilot Training Program	Regional MM	\$100,000	\$25,000	\$125,000
Senior Citizens of Patagonia	Operating	\$8,000	\$8,000	\$16,000
Senior Citizens of Patagonia	Capital	\$39,237	\$4,360	\$43,597
VICaP	Operating	\$40,000	\$40,000	\$80,000

5300 TRANSPORTATION PROVIDERS

This serves to identify and describe each of the agencies and organizations in Region VI that receive Federal Transportation Authority (FTA) funding through the Arizona Department of Transportation (ADOT) and/or voluntarily participates in Coordination planning. It notes in which program(s) each of the agencies participates as well as their vehicle usage, service areas, schedules and budgets.

Agency	County	Page
Catholic Community Services	Cochise	25
City of Benson	Cochise	26
City of Bisbee	Cochise	27
City of Douglas	Cochise	28
City of Sierra Vista	Cochise	29
Douglas ARC	Cochise	30
Douglas Area Food Bank	Cochise	31
Easter Seals Blake Foundation	Graham/Greenlee/Santa Cruz	32
Echoing Hope Ranch	Cochise	33
Graham County Rehabilitation Center	Graham	34
Horizon Health and Wellness	Cochise/Santa Cruz	35
Mary's Mission Developmental Center	Cochise	36
Mt Graham Safe House	Graham	37
Nogales Infantil	Santa Cruz	38
Pinal Hispanic Council	Cochise/Santa Cruz	39
Santa Cruz Council on Aging	Santa Cruz	40
Santa Cruz Training Program	Santa Cruz	41
Senior Citizens of Patagonia	Santa Cruz	42
SEACAP	Graham/Greenlee	43
St. Vincent De Paul	Cochise	44
The Women's Transition Project	Cochise	45
Town of Huachuca City	Cochise	46
Verhelst Recovery House	Cochise	47
Volunteer Interfaith Caregiver Program (VICAP)	Cochise	48
Wellness Connection	Cochise	49





CATHOLIC COMMUNITY SERVICES

House of Hope Domestic Violence Shelter

AT A GLANCE

General Services:

Catholic Community Services in Southeastern Arizona operates two domestic violence shelters in Cochise County and one in Santa Cruz County. CCS-SEAZ is also a contract provider for Economic Security/Department of Child Safety.

Applicant Status:

Private-Non Profit

Primary Service Area:

Cochise County

Service Days/Hours:

24 hours a day-364 days a year

Transportation Funding Sources:

of vehicles: 2

of vehicles on lien: 0

of Service Sites: 1

Annual Ridership: 1,100

Providing transportation services since: 1976

Contact:

Lisa Silva

6049 E. Hwy 90

Sierra Vista, AZ 85635

520.458.4203

lisas@ccs-seaz.org

Catholic Community Services in Southeastern Arizona (CCS-SEAZ) operates the domestic violence shelter located in the city of Douglas in Cochise County. The House of Hope has a total of 24 beds available to provide services to men, women and children who are affected by domestic violence or sexual assault. The domestic violence shelters are committed to providing safety, shelter, advocacy, and empowerment to victims of domestic violence.

The shelter operates 24-hour crisis hotlines to provide information, referrals, and crisis counseling to victims of domestic violence. Callers may choose to enter the shelter to ensure their safety and security or they may choose to utilize services without becoming residents of the shelter. All services are provided free of charge to domestic violence victims regardless of age, race, national origin, income, or religion for any period of time up to 120 days.

The staff members at the CCS-SEAZ domestic violence shelter programs provide safety planning, referrals, case management, and legal advocacy to shelter residents and community members experiencing domestic violence. In addition to the above, shelter residents can participate in support groups, life skills trainings, and parenting classes. Transportation assistance is offered to meet the employment, education, legal, social services, and/or medical needs of the domestic violence victims served by the shelters.

Transportation assistance is a major component of the services provided to shelter residents and their children. Due to the rural location of the shelter, transportation is mostly necessary to the outlying cities where hospitals, behavioral health providers and other necessary services are located. Transportation to Tucson and Phoenix are often required as well depending on the severity of their case for court hearings and immigration issues.

Transportation assistance is provided on-demand and is essential for shelter residents trying to obtain and/or maintain employment in an effort to transition from the shelters.

Unmet needs include: \$80,000 in OPERATING FUNDS

CCS regularly participates in the Coordination Meetings.



THE CITY OF BENSON

BENSON AREA TRANSIT (BAT)

AT A GLANCE

General Services:

A fixed route transit program as well as para-transit service to residents of Benson and nearby areas.

Applicant Status:

Local Government

Primary Service Area:

Benson, J Six/Mescal, Pomerene and St. David.

Service Days / Hours:

Mon-Fri 8:00 am until 4:00 pm

Transportation Funding

Sources: 5311, SEAGO AAA

No. of vehicles: 5

No. of vehicles under lien: 5

Number of Service Sites: 1

Annual Ridership: 14,910

Providing transportation services since: 2010

Contact:

Laurie Botts
120 West 6th Street
Benson, AZ 85602
520.720.6323

lbotts@bensoaz.gov

www.cityofbenso.com

Benson Area Transit has been in operation since 2010. The BAT system has two separate components. It provides a fixed route service available to the general public, and para-transit service that focuses on the elderly and disabled riders whose needs cannot be met by the fixed route service.

Benson Area Transit currently services the City of Benson and surrounding areas. Our mission is to build capacity with our transit system and partners to enhance Southeastern Arizona Mobility.

The City of Benson recognizes the great need for a transit system in the San Pedro Valley and it relies heavily on grant funding from ADOT and the Area Agency on Aging to operate.

The City of Benson has participated in coordination efforts identified through regional coordination meetings. We currently partner with local government and not-profit agencies to increase the utilization of their services by providing needed transportation. Our main goal for the upcoming residents of Benson and the surrounding area.

Identified unmet needs include:

- Additional operating funds to maintain our service to the residents of Benson and surrounding area.
- Training for all staff in the Transportation Program.



THE CITY OF BISBEE

BISBEE BUS

AT A GLANCE

General Services:

The Bisbee Bus Program is a deviated, flex route transit program serving the community of Bisbee with connecting service to Naco, AZ.

Applicant Status: Local Gov't

Transportation Funding Sources:

5311, SEAGO AAA, SEAGO
Legacy Foundation Mini-Grant

Primary Service Area:

Old Bisbee, Warren, San Jose and Naco area neighborhoods.

Service Days / Hours:

Mon-Friday 5:54 am- 6:40 pm
Sat 9:30 am - 4:00 pm

No. of vehicles: 4

No. of vehicles under lien: 4

No. of service sites: 1

Providing transportation services since: 1998

Annual Ridership: 35,872

Contact:

City of Bisbee
118 Arizona Street
Bisbee, AZ 85603
520.432.6016
Fax: 520.432.6272

www.cityofbisbee.com

The Mission of the City of Bisbee Transit Program is to provide transit services that benefit the residents of the City of Bisbee and the surrounding area. Its mission includes providing safe reliable and affordable transportation service which is cost-effective, reduces energy consumption and contributes to the culture and economic betterment of the residents of Bisbee and the surrounding area.

The Bisbee Bus Program is a deviated, flex-route transit program serving the community of Bisbee with connecting service to Naco, AZ. It operates six days a week. Riders can request deviations from the route with a one day notice and be picked up and dropped off if the location is within one mile of the route.

The City of Bisbee has contracted with Douglas Rides to run the day to day operations of the Bisbee Transit Program. The program uses 5311 funds for its deviated flex route service. Additional support to elderly riders and the disabled is received from SEAGO Area Agency on Aging.

Bisbee Bus staff meets quarterly with the regional Transportation Advisory Councils (TAC), including the City of Douglas TAC, City of Sierra Vista TAC, and City of Benson TAC and bi-monthly with the Cochise County Transit/Transportation Coordination group. In order to maintain the Bisbee Bus transit fleet, the City of Bisbee utilizes maintenance and repair services offered in-house, a formal Inter- Governmental Agreement with Cochise County and the City of Sierra Vista, or qualified and certified mechanics for major or warranty repair.

Identified unmet needs include operating funds to continue the existing transit program that serves elderly and disabled riders with reduced cost passes for service between Naco and Bisbee. Funds are being sought to expand a fixed route inter-city service to Sierra Vista, capital funds for video monitoring, GPS tracking, and data collection system.



THE CITY OF DOUGLAS

DOUGLAS RIDES

AT A GLANCE

General Services:

Douglas Rides is a deviated fixed route transit service within the City of Douglas

Applicant Status:

Local Government

Primary Service Area:

Within the city limits, Elfrida, and Cochise College, Bisbee

Service Days / Hours:

Mon—Sat 8:00 am to 5:00 pm
Cochise College/Bisbee
Mon-Thurs 6:30 am to 5:30 pm

Transportation Funding Sources:

5311, SEAGO AAA, Cochise College, ACT

No. of vehicles: 7

No. of vehicles on lien: 4

No. of service sites: 1

Annual Ridership: 54,728

Providing Transportation Services since: 2007

Contact:

Jim Russell - City Manager
Alt Contact: Humberto Rivera
425 E. 10th St.
Douglas AZ 85607
520-417-7383
humberto.rivera@douglasaz.gov

www.douglasaz.org/transit

Douglas Rides is a deviated fixed route transit service in the City of Douglas. With service open to the general public, Douglas Rides operates 4 routes with 50+ stops throughout the City.

In addition to general public transportation, Douglas Rides provides the following services:

- Contracts with Southeastern Arizona Government Organization (SEAGO Area Agency on Aging) to provide transportation to the elderly and the disabled in the following communities:
- In the City of Douglas, Dial-A-Ride service is provided by the Douglas Rides program, and requires a 24 hour advance notice.
- Service to Elfrida is provided one day a week, every other week. Elderly and disabled clients are brought to Douglas for grocery shopping, nutrition services, and medical appointments.
- Through an agreement with Cochise College, students transportation is provided 4 days a week. As well as an inter-city connection to the City of Bisbee.

Identified unmet needs include:

- Expanding Inter-city service from Cochise College to Bisbee and possibly Sierra Vista. As a result of this expansion funds were requested to ADOT.
- Operating funds to meet the growth expectations of the existing transit program that serves the elderly and disabled riders with reduced cost passes for services, as well as the growth of the general public transit services.
- As the program continues to grow, it is imperative that ongoing training is provided to ensure that drivers and administrative staff are knowledgeable and up to date on training requirements.

The City of Douglas is an active participant in the Coordination efforts by regularly participating in the Cochise County Coordination meetings.



THE CITY OF SIERRA VISTA

VISTA TRANSIT

AT A GLANCE

General Services:

Vista Transit provides fixed route and complimentary para-transit service.

Applicant Status:

Local Government

Primary Service Area:

City of Sierra Vista /
Fort Huachuca

Service Days / Hours:

Mon-Friday 7:00 am to 6:00 pm
Sat 10:30 am to 6:00 pm

Transportation Funding

Sources: 5307

No. of vehicles: 13

No. of vehicles on lien: 6

No. of service sites: 1

Operating since 1997

Annual Ridership: 173,095

Contact:

Richard Cayer -
Operations Manager
City of Sierra Vista
401 Guilio Cesare Ave.
Sierra Vista, AZ 85635
520.458.577

Richard.Cayer@sierravistaaz.gov

www.sierravistaaz.gov/transit

The goal of Vista Transit is to provide the safest, most efficient and reliable transportation service in the industry.

Located in Cochise County, Sierra Vista is the area’s largest City with nearly 50,000 residents and is adjacent to Fort Huachuca Army Base.

Recently designated as an urbanized area with a continuous population of over 50,000, the City of Sierra Vista, Vista Transit is currently in the process of transitioning from a 5311 to a Section 5307 grant funded system. The program operates five fixed routes in the City of Sierra Vista. In addition, Vista Transit offers curb to curb services for the disabled, Registration and a 24 hour advance notice are required. Services operate six days a week and utilize a fleet of 13 vehicles. All routes converge on the central transit station located on Willcox Drive where passengers can transfer to other routes.

The City of Sierra Vista is a significant participant in the monthly Cochise County Coordination meetings. They host the meetings in their facilities, provide training to regional transit/transportation providers, and provide intergovernmental agreements to cities and organizations that wish to utilize their maintenance and repair facilities.

Identified unmet needs include:

- Fixed route service south to the Canyon De Flores subdivision, east to Chaparral subdivision and Southwest to 7th Street and Buffalo Soldier Trail.
- Daily service to and from Fort Huachuca
- Half-hourly service to North and South Routes 7:00 am to 10:00 am and 3:00 pm to 6:00 pm
- Intercity bus service between Bisbee and the City of Sierra Vista



DOUGLAS ARC

AT A GLANCE

General Services: Providing transportation to individuals with developmental disabilities.

Applicant Status:

Private, non-profit

Primary Service Areas: Douglas, Bisbee, Double Adobe, McNeal & Elfrida

Service Days / Hours:

365 days a year / 24 hours a day for agency clients

Transportation Funding

Sources: 5310, SEAGO Legacy Foundation Mini-Grant

No. of vehicles: 23

No. of vehicles under lien: 13

No. of service sites: 1

Providing transportation

services since: 1958

Annual Ridership: 29,298

Contact:

Gary Clark, Exe. Director

Alt. Contact: John Vaughn

P.O. Box 252

Douglas, AZ 85608

520.364.7473

Fax: 520.364.2236

Email: gclark@douglasarc.com

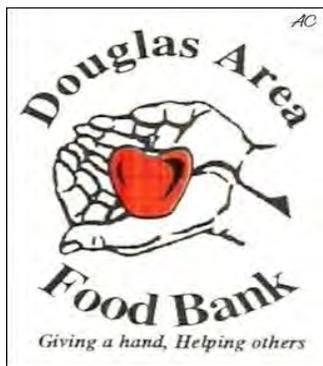
Located in Douglas, a rural community located in southeastern Cochise County, Douglas ARC has been serving the community for the past 59 years. Douglas ARC's mission is to support and involve citizens, with developmental disabilities, in the community. With the variety of programs, participants are guided in their efforts to learn, work, and live without undue restrictions while maintaining their safety and dignity.

With a highly trained staff, participants are guided in daily living activities. Douglas ARC has woven its transportation services into a trans-disciplinary approach with its clients. Using 5310 funds to purchase vehicles, Douglas ARC is able to provide a wide variety of services to consumers. Transportation is provided to appointments, medical care, shopping, and recreational outings.

In addition, a vocational program allows consumers to participate in meaningful employment opportunities. Staff transports participants to and from workplaces using trucks purchased from the past 5316 grant program.

Douglas ARC participates regularly in Transit/Transportation Coordination meetings. Jointly we are able to address transportation gaps and creative means of cost reduction. We are also able to consolidate our training programs, vehicle maintenance and repair. We also work closely with local transit providers when our services can complement other agency services.

Identified unmet needs include requesting operating funds. These funds will be used to purchase vehicle insurance, fuel, vehicle repair and maintenance. Plus a cut away van with a lift. The van to be replaced is a 2011 van with a ramp. This van has over 93,000 miles and will have over 100,000 miles, by the time the 2017 grant cycle vans are ready for delivery to agencies.



DOUGLAS AREA FOOD BANK

AT A GLANCE

General Services:

The Douglas Area Food Bank, provides critical nourishment to the elderly and the disabled, to children, and needy families. The food bank increases access to healthy food and teaches nutrition.

Applicant Status:

Private non-profit 501C-3

Primary Service Area: Douglas, Pirtleville, McNeal, Elfrida, Portal, Benson, Sierra Vista, Willcox.

Service Days / Hours:

Two (2) days a week
7:00 am to 11:00 am

Transportation Funding

Sources: None

No. of vehicles: 2

No. of vehicles under lien: 2

No. of Service Sites: 4

Providing services since: 1979

Contact:

Javier Fimbres
P.O. Box 1546
660 G Avenue
Douglas, AZ 85607
520.364.4170

Javier.fimbres@yahoo.com

The Douglas Area Food Bank serves more than 3,900 residents in the Douglas, Pirtleville, McNeal, and Elfrida area each month. The Food Bank's mission is to provide food for the needy, and to educate the community on good nutrition as well as the prevention and control of chronic disease, especially Diabetes.

This area is very low income; almost 18% of the total population in Douglas uses the Food Bank on a monthly basis.

The Douglas Area Food Bank distributes food from local, regional and national donations, including food from The Emergency Food Assistance Program.

Some of the services provided by the food bank are:

- Diabetic awareness workshops held monthly for local residents/training.
- On-site healthy cooking classes are provided by The University of Arizona during the month, using the food distributed by the Food Bank.
- Work with SEAGO AAA to provide food boxes to the elderly and disabled in the community.
- Provide "home bound" service to 42 elderly clients who cannot come to the food bank because of their disability.
- Provide FEMA STORE shopping for those in need of emergency food.
- Partner with Chiricahua Community Health Center; medical staff provides on-site wellness checks to our recipients. They provide blood pressure monitoring, glucose testing, and weight control/measurements.
- Work with CSFP Program in Sierra Vista, Benson, and Willcox;
- SEAGO Transit Program. Pick-up residents 60 and older at their houses and bring them to our Food Bank location and return them home.



EASTER SEALS BLAKE FOUNDATION

SAGE PROGRAM

Graham, Greenlee, Santa Cruz, and Cochise Counties

AT A GLANCE

General Services: ESBF provides services including transportation for individuals with developmental disabilities, elderly and disabled, veterans and their families throughout Southern Arizona.

Applicant Status:
Private, non-profit

Primary Service Area:
Graham, Greenlee, Santa Cruz and Cochise Counties.

Service Days / Hours:
24 hours / 7 days / 365 days

Transportation Funding Sources: 5310, DDD & Rehabilitation Services Admin.

No. of vehicles: 17
No. of vehicles on lien: 10
No. of service sites: 7

Annual Ridership: 24,477

Providing Transportation Services since: 1980

Contact:
Cheryl Wilson
527 Main St. Safford,
AZ 85547
928.428.5990
Fax: 928-428-0127
cwilson@blake.easterseals.com
www.blakefoundation.easterseal

Easter Seals Blake Foundation is a 501 (c) (3) that provides Employment opportunities community day programs, residential services, transportation and behavioral health services throughout Southern Arizona. ESBF’s mission is to enable each individual served to discover and meet his/her maximum potential for independence, productive living and development growth. ESBF has a history of providing innovative community services which enrich the lives of individuals we support.

ESBF provides transportation that goes above and beyond ADA requirements and is based on the need of each individual. This transportation provides access to their communities in a safe and appropriate manner. It is our goal to provide transportation management solutions that deliver the highest levels of quality and satisfaction to our consumers and partners, while offering exceptional value, performance and responsiveness. ESBF is committed to continuing efforts to identify and address regional service gaps.

Due to the absence of cost effective transportation providers ESBF works with local transportation providers to build a network of transportation to outlying areas. ESBF was at the forefront in developing a Mutual Aid Agreement with Graham/Greenlee Transit Coordination Team and has assisted in the development of several Memorandums of Understanding to provide back-up transportation between 5310 providers.

ESBF is the host for the Transit Coordination meetings in Graham and Greenlee Counties. ESBF is an active participant in mobility coordination throughout the SEAGO region.

UNMET NEEDS:

- Replace 2 mini vans w/ramps and 2 minivans without ramps due to age and high mileage.
- Funding for operations due to high fuel and insurance costs and increased ridership.

Funding to fill in the Transportation gap created by SEACAP closing its service.



ECHOING HOPE RANCH

AT A GLANCE

General Services:

Echoing Hope Ranch provides residential services, day programs, and community based in-home habilitation and respite services to people with autism and related developmental disabilities in Hereford, Sierra Vista, Bisbee and surrounding areas. We also provide transportation to and from employment.

Applicant Status:

Private, non-profit

Primary Service Area:

Hereford, Sierra Vista, Bisbee and Palominas.

Service Days / Hours:

24 hours / 7 days / 365

Transportation Funding

Sources: DES/Division of Developmental Disabilities (this funding source does not apply to all we serve).

No. of vehicles: 4

No. of vehicles on lien: 0

No. of service sites: 1

Annual Ridership: 6,084

Providing Transportation

Services since: 2013

Conceived as a community of hope, Echoing Hope Ranch (EHR) is a place where people with autism can be productive in a peaceful, supportive environment. Our beautiful ranch is now providing residential and day program and transportation services near the San Pedro River as well as in-home habilitation and respite care in the community. EHR strives to provide homes for adults with autism which focus on continually moving toward a more independent life. Equally important to independence is integration into the local community. EHR will ultimately pair each individual receiving services with either a volunteer or employment opportunity in the community.

Trained staff not only helps participants with activities of daily living but continually assess strengths and areas of interest that might be shaped into a volunteer/employment opportunity. Transportation is key to making this approach successful. The ranch is located in rural Cochise County about half-way between Bisbee and Sierra Vista where the majority of employment and volunteer opportunities can be found.

Transportation is also used for medical care, appointments, shopping, recreation, and to transport individuals from town who wish to participate in our day program.

EHR is new in the community and is excited to be participating in the Coordination Meetings since May 2013.

Identified unmet needs include two mini-vans to transport clients to volunteer, for employment, to medical appointments, and to transport clients to and from the day programs. Also needed is training for volunteers and staff in proper program procedures.



GRAHAM COUNTY REHABILITATION CENTER (GCRC)

AT A GLANCE

General Services:

GCRC is a non-profit organization serving individuals with developmental disabilities and/or physical limitations living in Graham County

Applicant Status:

Private not-for-profit organization

Primary Service Area:

Graham County

Service Days / Hours:

7 days a week
M-F 9:00 am-6:00 pm
Sat. 9:00 am-4:00 pm
IDLA Home 3:30 pm-8:00 am

Transportation Funding

Sources: DDD

No. of vehicles: 12

No. of vehicles under lien: 4

No. of Service Sites:

4 sites plus IDLA homes/apts.

Providing transportation

services since: 1968

Annual Ridership: 13,097

Contact: Lane Hegel

Program Director
504 W. Main St.
P.O. Box 870
Safford, AZ 85548
928.428.7968 x2

admin@gcrsafford.org

Graham County Rehabilitation Center (GCRC), promotes the welfare of individuals with developmental disabilities and/or physical limitations by supporting and teaching each individual so they may have the opportunity to reach his/her full potential according to each one's unique abilities; that each person might be an integral part of home, family, and community thereby giving purpose, meaning and dignity to their life.

GCRC, a nonprofit organization, has served individuals with developmental disabilities and/or physical limitations in rural Graham County since 1968. Individuals age 5 to seniors receive support in a variety of programs: Individual Designed Living Arrangements (IDLA) where they learn life skills and are transported to/from the grocery store, doctor, etc.; Adult and Children Day Programs and two supportive work sites where with the help of a job coach they learn job skills to secure local employment while earning a paycheck. Transportation to GCRC's various programs are "on demand" as each schedule is based on the needs of the individual and their families. Since there is no public transportation in Graham County, GCRC collaborates with other programs to provide transportation to social and community events for any individual with developmental disability and/or physical limitations. GCRC's fleet is also part of the Graham County Disaster and Pandemic plan.

GCRC programs are expanding capacity and the "on demand" transportation needs are increasing as a result of serving more individuals who need to get to and from work, grocery stores, school, doctor's appointments, etc.

Unmet transportation needs for GCRC include:

- Replacing an aging fleet
- Additional operating funds to meet growing program demands

GCRC's Program Director participates in the Graham/Greenlee Transportation Coordination meetings. GCRC has a written "Back-Up Plan, MEMORANDUM OF UNDERSTANDING" with two other agencies providing transportation in Graham County.

GCRC drivers are trained in PASS, CPR, First Aid, Defensive Driving, Behavior Management, giving medication, seizures, lifting and carrying, and in emergency procedures while transporting individuals in vehicles. GCRC has a PASS trainer on staff. At the present time GCRC staff drivers are also job coaches.



HORIZON HEALTH AND WELLNESS

Cochise and Santa Cruz Counties

AT A GLANCE

General Services:

Horizon and Wellness is a non-profit 501(c) (3) health care agency licensed by the State of Arizona to provide an array of outpatient, residential, habilitative services; and client transportation.

Applicant Status:

Non-Profit Agency

Primary Service Area:

Sierra Vista and Nogales

Service Days / Hours:

Monday - Friday 7am to 4pm

Transportation Funding

Sources: 5310, SEAGO Legacy Foundation Mini-Grant

No. of vehicles: 6

No. of vehicles on lien: 5

No. of sites: 2

Sierra Vista/Nogales

Providing service since: 1981

Annual Ridership:

Cochise—9,267

Santa Cruz—6,513

Contacts:

Marsha Ashcroft
210 E. Cottonwood
Casa Grande, AZ 85122
520-836-1688
marsha.ashcroft@hhwaz.org

Debbie Weaver
1939 S. Frontage Rd., Ste. A Sierra
Vista, AZ 85635
520-417-2771
debbie.weaver@hhwaz.org

Horizon Health and Wellness is a non-profit 501 (c)(3) health care agency licensed by the State of Arizona to provide an array of inpatient, outpatient and residential behavioral health services in Pinal, Gila and Yuma Counties, as well as Habilitation services in the counties of Cochise, Santa Cruz, Gila and Maricopa. The Agency’s mission is to provide integrated health care that addresses the whole person and promotes wellness using best practices to enhance the quality of life of the individuals, families and communities we serve.

Horizon Health and Wellness provides transportation services for registered participants to and from day treatment programs, therapy sessions, doctor’s appointments and other miscellaneous purposes. No fare is charged.

Horizon Health and Wellness operates day treatment programs in Sierra Vista and Nogales for individuals with developmental disabilities. Community integration is an important element of their treatment in that it allows individuals with developmental disabilities to participate in community events and activities. Transportation for these individuals to and from their home, the day program, and community events is essential.

Horizon Health and Wellness participates in the regional coordination meetings. The agency has a need to replace the following vehicles:

- One Cutaway with Lift – 9 passenger (Sierra Vista)
- One Maxi-van No Lift (Nogales)



MARY'S MISSION

AT A GLANCE

General Services:

Mary's Mission is a behavioral residential treatment facility for male and female (ages 11-17) with mental and emotional disabilities.

Applicant Status:

Private/ Non Profit

Primary Service Area:

Graham, Greenlee, Santa Cruz, Pima, Maricopa and Cochise Counties

Service Days/Hours:

Twenty-four hours a day
seven days a week

Transportation Funding

Sources: MMDC

No. of vehicles: 4

No. of vehicles under lien: 3

No. of service sites: 4

Providing service since: 1996

Annual ridership: 2

Contact:

Linzee Parrotta
345 Taylor St.

Sierra Vista, AZ 85635
520.417.2115

linzee.parrotta@mmdcinc.org

www.mmdcinc.org

Mary's Mission is a behavioral health facility that provides therapeutic treatment to children ages 11-17 who are mentally, developmentally and behaviorally disabled. Transportation is provided to residents for schooling, medical appointments, counseling, employment and recreational activities. Mary's Mission Outpatient Clinic is located in Mesa, AZ and provides a variety of counseling services, DUI screening, education and treatment, supervised visitation and peer support to people of all ages.

Regular and ancillary support services provide transportation to Buena High School, Berean Academy, Carmichael Elementary, Joyce Clark Middle School, PPEP Tech High School and Cochise College. Transportation to each school is provided at least twice a day, five days a week during the school year, and occasionally in the summer. Some medical appointments, outings and client transportation take us as far as Tucson, Phoenix, the Yuma area, and Native American Nations across the State of Arizona and New Mexico. Recreational outings include taking residents to Bisbee, Tombstone and Phoenix, mostly during summer months and school breaks and holidays. Occasionally recreational outings are provided during the weekends. We provide transportation to and from placement agencies throughout AZ and NM. There are no fees associated with the transportation to residents and family. Mary's Mission continues to work closely with the local Dream Center, various sports organizations, and other agencies from the Sierra Vista and Mesa areas to help serve their transportation needs, too.

Staffs from Mary's Mission have been regular participants in the Cochise County transit meetings. Discussions and actions regarding cost saving measures, coordination of services and means to better serve all clients and the general community to prove invaluable to our non-profit agency.

Identified unmet needs include:

- 12 passenger van to accommodate resident and family transports to our Outpatient Clinic in Mesa, and court hearings in Maricopa and Pima County.



MOUNT GRAHAM SAFE HOUSE, INC.

AT A GLANCE

General Services:

Our purpose is to provide victims of domestic violence and sexual assault short-term emergency housing, transitional housing, transportation, services for residential and non-residential participants, and community outreach services.

Applicant Status:

Private Non-Profit

Primary Service Area:

Graham and Greenlee counties
(Safford/Clifton/Duncan/San Carlos)

Service Days / Hours:

365 days a year 24 hours a day for agency clients

Transportation Funding

Sources: 5310

No. of vehicles: 3

No. of vehicles on lien: 3

No. of Service Sites: 4

Providing service since: 1995

Annual Ridership: 1,335

Contact:

Jessica Dominguez

PO Box 1202

Safford, AZ 85548

928.348.9104

Fax: 928-424-4438

Toll Free 888.269.9104

jessicad@mgsh.net

www.mtgrahamsh.org

Since 1995 The Mount Graham Safe House has provided crisis intervention, assessment, advocacy and referral as needed, conducted in a safe, secure and confidential environment. Service is provided to women and men needing services. It is the only facility of its kind in Graham County.

MGSB provides advocacy, emergency housing, transitional housing, clothing, food, school supplies, furniture, local transportation, self-help groups, parenting classes, job skills classes, a children's domestic violence education program to resident and non-resident clients and mobile advocacy (go to clients and provide service). MGSB Battered Immigrant Women Coordinator organizes local agencies to provide training on the issues battered immigrant women face.

Mount Graham Safe House provides transportation to and from the Safe House for job services, medical appointments, counseling, legal services and other needs.

Coordination efforts include regular attendance at the Graham / Greenlee coordination meetings.

Mt. Graham Safe House now has a mobile advocacy service. What does this mean for the community? Anyone who is in an abusive situation can call MGSB to have an advocate meet them in a public, but private place. We can even pick up the victim from their home and transport them to anyone that would like to talk in person, but doesn't have transportation or is uncomfortable coming to the shelter to talk. An advocate will meet the participant at an agreed location.

MGSB also provides case planning, safety planning, and resources, lay legal advocacy, and support groups.

Identified unmet needs include:

- Operating funds to support the existing transportation program for disabled and elderly clients.
- Replacement vehicles for our aging fleet.



NOGALES INFANTIL

AT A GLANCE

General Services:

A non-profit organization serving individuals with developmental disabilities and/or physical limitations in Santa Cruz County.

Applicant Status:

Private Non-Profit

Primary Service Area:

Santa Cruz County

Service Days / Hours:

Transportation Funding Sources: Donations

No. of vehicles:

No. of vehicles on lien:

No. of Service Sites: 1

Providing service since: 2015

Annual Ridership:

Contact:

Gloria Smith
311 E. Patagonia Hwy.
Nogales, AZ 85621

520.988.2373

Since 2015 Nogales Infantil has provided “hippo therapy” for children with special needs. They also offer therapy for elderly adults’ w/depression. Nogales Infantil provides service on a donation basis. On a weekly basis 10 children are transported from their homes to the ranch site for their Therapy session. There are 100 children currently on the waiting list to receive services. Transportation to the ranch is an obstacle for some families.

Identified unmet needs include:

- ADA Accessible vehicles to transport clients, families to and from therapy.
- Operating funds to meet growing program needs.



PINAL HISPANIC COUNCIL

Cochise and Santa Cruz Counties

AT A GLANCE

General Services:

Pinal Hispanic Council is a non-profit 501 (c) (3) behavioral health agency licensed by the State of Arizona to provide an array of outpatient services.

Applicant Status:

Non-Profit

Primary Service Area:

Nogales, Rio Rico, Douglas and Elfrida

Service Days / Hours:

Mon –Fri 8:00 am to 5:00 pm

Transportation Funding

Sources: Cenpatico and 5310 Funding

No. of vehicles:

Nogales: 3

Douglas: 3

No. of vehicles under lien: 2

No. of Service Sites: 2

Providing service since:

1990. In SEAGO region since 2010

Annual Ridership: 8,714

Contact:

Tanya Cruz
519 North Main Street
Eloy, Arizona 85131
520.466.7765 x1106

Pinal Hispanic Council is a non-profit 501 (c) (3) behavioral health agency licensed by the State of Arizona to provide an array of outpatient services in Pinal, Santa Cruz, and Cochise Counties. Pinal Hispanic Council has been in operation for over twenty years.

Pinal Hispanic Council serves serious mentally ill individuals, elderly, families, children, and adults receiving various types of counseling services in the Douglas, Elfrida, and Nogales, Rio Rico area.

Pinal Hispanic Council provides transportation services to its members to maximize the treatment services we offer by allowing the members to consistently keep vital appointments for their well-being. By assisting them with daily, weekly, bi-weekly, or monthly transportation the agency assures their mental well-being is secure.



SANTA CRUZ COUNCIL ON AGING

AT A GLANCE

General Services:

The Santa Cruz Council on Aging provides congregate meals, home delivered meals and transportation to senior citizens aged 60 and disabled citizens.

Applicant Status: Private/Non-profit Organization 501 (c) (3)

Primary Service Area:
Nogales

Service Days / Hours:
Mon-Fri 8 am to 4 pm

Transportation Funding Sources: United Way

No. of Vehicles: 1
No. of Vehicles under lien: 0
No. of Service Sites: 1

Providing transportation services since: 1972

Annual Ridership: 12,532

Contact:

Dr. Marcelino Varona Jr.
125 East Madison St.
Nogales, AZ 85621
520.287.7422
Fax: 520.287.644

sccoanogales@gmail.com

The Santa Cruz Council on Aging Inc. (SCCOA) is a 501 (c) (3) nonprofit organization located in Nogales, Arizona.

The mission of the Santa Cruz Council on Aging is to improve the quality of life for the elderly community, the senior citizens and disabled persons we serve, through congregate meals, social encounter, transportation and referral for social and health services in Nogales.

SCCOA provides congregate meals, and transportation to citizens aged 60 and older, many of whom live in low income, rural and isolated circumstances. SCCOA services are sometimes the only opportunities some of these citizens have for personal interaction and provide valuable social benefits. SCCOA has been providing these services since 1972; with paid and volunteer staff.

SCCOA still participates in the coordination efforts with other organizations in Santa Cruz County.

Unmet needs: Reinstatement of home delivery meals which include a second van and driver.



SANTA CRUZ TRAINING PROGRAMS, INC.

AT A GLANCE

General Services:

Santa Cruz Training Programs, Inc. (SCTP) provides training, rehabilitation, employment, home and community based services, residential services and support for people with disabilities.

Applicant Status:

Private non-profit

Primary Service Area:

Santa Cruz County

Service Days/Hours:

Group Homes 24 hours a day/7 days a week as needed.

Day programs: 8am-4pm

Transportation Funding Sources: 5310

No. of vehicles: 20

No. of vehicles under lien: 13

No. of service Sites: 1

Providing transportation service since: 1968

Annual Ridership: 40,000

Contact:

Marina Galhouse, E.D.
70 E. La Castellana Drive
Nogales, AZ 85621
520.287.2043, x 14
Fax 520-287-4437

marina.galhouse@gmail.com

The Mission of Santa Cruz Training Programs, Inc. (SCTP) is working in partnership with others in the community, to provide necessary training and support for people with disabilities. Members develop a vision for their future as they learn to participate and contribute to their community. Participants learn to exercise more control over their lives, to establish and maintain relationships, and to practice self-respect, acceptance, and personal safety. Transportation is provided door to door to all of our members in the two Day Programs and Group homes. All of our programs require vehicles to provide transportation throughout the day.

Our Day Treatment and Training for Adults program (DTTA), offers transportation to their members, so they may participate in activities such as trips to do volunteer work or for physical and recreational purposes. DTTA is expanding to include a Semi-Retirement Program which will include older and more fragile members, thus needing to provide pick up and drop off hours, different than the regular members.

Our other day program is Employment Services which performs grounds keeping services through several local contractors. Members also prepare and serve food and pastries in SCTP's La Castellana Café. People in the community order food or pastries to be delivered to their home or place of business and members deliver these on a daily basis. This year we will add an additional service to our Employment Program called Transition to Work for new members wanting to participate in our Employment Program and they will require transporting those who attend at different times than the regular routes.

We have had two Group Homes for many years which we have a total of 8 adults residing there. They each have their own vehicle and provide transportation to the Day Programs, church, shopping and fun trips. We have been remodeling an old home to become our third Group Home and will require a vehicle to be available for them.

In January 2017 SCTP began to offer an 8 hour day to our members attending the day programs. About 90% are taking advantage of this, but those that are not, must be taken home earlier, so it has created another van route to accommodate them. There are also a few that cannot come to the day program till later in the morning, so we pick them up separately to meet their needs.

The majority of SCTP consumers are low income and about 50% live outside the Nogales city limits (Rio Rico, Tubac, Tumacacori and Patagonia Road areas).

SCTP is committed to participate in coordination efforts with agencies in the Santa Cruz County region. Staff members regularly attend Transit Coordination meetings scheduled. SCTP also coordinates vehicles with other agencies or elderly and disabled in the City of County when emergencies arise or when appointments or special events are scheduled.

Identified unmet needs include:

- Operational Funding for existing programs.
- Local training opportunities for administrative staff and drivers to cover 3rd Group Home.
- Replace 2008 Chevy Uplander (+100,000) with a mini-van w/lift (Vinyl Seating and no carpeting) that can be used for the 3rd Group Home.



SENIOR CITIZENS OF PATAGONIA

AT A GLANCE

General Services:

The Senior Citizens of Patagonia provides services to seniors (60+) and handicapped citizens.

Applicant Status:

Private, non-profit

Primary Service Area:

Patagonia, Sonoita, Elgin and Canelo

Service Days / Hours:

Mon-Fri 7 am to 7 pm and as needed when possible
Saturday and Sunday as needed

Transportation Funding

Sources: 5310

No. of vehicles: 2

No. of vehicles under lien: 2

No. of Service Sites: 1

Providing transportation

Services since: 1992

Annual Ridership: 633

Contact:

Heather Dodge
P.O. Box 1121
Patagonia, AZ 85624
520.394.2494

hsdodge712@gmail.com

The Senior Citizens of Patagonia, Inc. is a 5013 (c) non-profit organization located in Patagonia, AZ. The mission of the Senior Citizens of Patagonia, Inc., is to serve and support senior citizens and disabled persons of any age who live in the Patagonia, Sonoita, Elgin and Canelo areas through assistance with transportation, nutrition, health, education and social services. The Patagonia Senior Center provides a location for congregate meals and social events.

The transit program has been in place since 1992, and is sustained by a volunteer transportation manager and several volunteer drivers. The service area is defined by the northern, eastern, southern county lines, and by a north south line running through mile marker 12 on Arizona highway 82. Clients are taken anywhere within a one hundred mile radius of Patagonia, excluding Mexico.

This transportation service is the only non-commercial option available to seniors and medically disabled in this area. Most of the service is performed between 7:00 am and 7:00 pm, M-F. However because volunteer drivers are the base of our staffing, most transportation needs can be met with planning. Services are only limited by the ability to secure a volunteer driver.

The Executive Director participates regularly in Transit Coordination meetings held in Sierra Vista and fully appreciates the information shared at these gatherings in terms of cost savings and service enhancement.

Identified unmet needs include operating funds to support the existing transportation program, a web based dispatch scheduling software, a training program for volunteer drivers and assistance in marketing the program.



SEACAP

Graham and Greenlee Counties

AT A GLANCE

General Services:

This service provides transportation to elderly and/or disabled individuals or families living in Graham and Greenlee Counties.

Applicant Status:

Private, Non-Profit

Primary Service Area:

Graham and Greenlee Counties

Service Days / Hours:

Clifton 9 to 1 pm M, T, W, F

8 to 5 pm on Thurs.

Safford – 8 to 12:30/ 1:30 to 5:00 M– F

Duncan 10:00 to 2:00 pm
M, T, Thurs. 8 to 5 pm on Wed.

Transportation Funding

Sources: 5310, SEAGO AAA

No. of vehicles: 4

No. of vehicles under lien: 3

No. of Service Sites: 3

Providing service since: 1978

Annual Ridership: 6,830

Contact:

Yvette Ramirez
283 West 5th Street
Safford, AZ 85546
928.428.8005

seacapyr@qwestoffice.net

SouthEastern Arizona Community Action Program, Inc. (SEACAP) mission is “To assist families in the movement, transition and achievement of self-sufficiency”.

SEACAP’s transportation program covers Graham and Greenlee Counties, SEACAP is the only transportation available. While there are limited taxis, or public transit systems available in these very rural areas, these services are vital to these communities.

Vans, which are ADA accessible, are utilized to provide services to congregate meal sites, doctor visits, rental units for dialysis treatment, grocery shopping, paying bills, work sites and local DES. Transportation is also available to disabled students to attend the local Community College. These services are provided free of charge, but a donation box is available for those clients who wish to contribute to the program.

The number of individuals participating in our transportation program in the Graham County area at this time consists of 178 clients. A van serving this area is a 2011 cutaway with a lift. The Greenlee County area program consists of 166 clients. The 2 vans serving this area are 2013 Ford Cutaway vans with lifts. Due to our current funding restrictions, we have had to limit the number of Greenlee service hours.

SEACAP attends the coordination meetings and maintains a relationship with other regional agencies to address common transportation issues.

Unmet needs include operating funds to meet the demands of the program; rising cost of fuel, part time driver.



ST. VINCENT DE PAUL

Cochise County

AT A GLANCE

General Services:

A Social Service and Welfare organization in Douglas that keeps helping people in need. This organization helps pay bills; they offer emergency food pantries and provide with emotional and spiritual support for those who request it

Applicant Status:

Private, non-profit

Primary Service Area: Douglas**Service Days / Hours:**

Thrift Store Hours:

Tue- Thurs 1pm to 3 pm

Food Kitchen:

Mon and Frid 1130am-1230pm

Transportation: as needed basis

Transportation Funding

Sources: None

No. of vehicles: 0

No. of vehicles under lien: 0

No. of Service Sites: 1

Providing transportation

Services since: 2000

Annual Ridership:**Contact:**

Lucia Spikes

543 G. Avenue

Douglas, AZ 85607

520.364.7473

luciakspikes@gmail.com

St. Vincent De Paul of Douglas is a 501 c (3) non- profit organization located in Douglas, AZ. St. Vincent's primary focus is to assist people in crisis. We do not discriminate due to faith preferences. We accept applications from anyone in need from our community. We assist people with expenses, utility payments, rent, medical needs, mobility aides, home repairs, food and transportation. Our mission is to fill in the gaps in services provided by the local community such as help with finding employment or housing.

Transportation is provided for those in need in forms of checks strictly for gas or gas cards. There are some instances that St. Vincent will find or provide transportation for the person in need as well. These services are performed at all times. There is no time or day restriction on these services. We assist with transportation for interviews for employment in other cities, medical appointments, legal assistance and families needing fuel to visit sick families in hospitals in other communities. We also provide transportation to other states to return friends to their families via bus, train and airline.

Food baskets are provided on Tuesdays and Thursdays and hot meals are offered on Mondays and Fridays.

We also provide advocacy on behalf of persons being denied services to which they appear to be entitled.

Identified unmet needs include operating funds to support the existing transportation assistance program.



THE WOMEN'S TRANSITION PROJECT

AT A GLANCE

General Services:

The Women's Transition Project is a resident substance abuse treatment program for homeless women with mental, physical, behavioral and emotional disabilities.

Applicant Status:

Private / Non-Profit

Primary Service Area:

Cochise County

Service Days / Hours:

7 days a week
24 hours a day
For agency clients

Transportation Funding

Sources: 5310, SEAGO Legacy Foundation Mini-Grant

No. of vehicles: 2

No. of vehicles on lien: 0

No. of service sites: 1

Providing service since: 2001

Annual Ridership: 5,244

Contact:

Donna M. Vary
240 O'Hara Ave.
P.O. Box 943
Bisbee, AZ 85603
520.432.8068
dvary@cbridges.com

The Women's Transition Project is a residential behavioral health facility that serves homeless women in recovery from drug and alcohol dependence, victims of domestic violence, women getting out of jail or prison, women with mental illness, and women who are working to reunite their families.

The transition project provides residents food, shelter, clothing, transportation, and childcare while offering a comprehensive array of services, treatment, and vocational training.

The organization will be applying for 5310 funding to purchase vehicles. Staff provides transportation to medical appointments, shopping and treatment and social services providers. In addition the Women's Transition Project provides transportation for clients to and from places of employment including Southwest Skies furniture manufacturing company, owned and operated by the Women's Transition Project, located in Bisbee.

Women's Transition Project staff are active in bi-monthly Transportation/Transit Coordination meetings.

Identified unmet needs include a minivan to transport our clients to and from their vocational employment, transportation to medical appointments, shopping, and treatment and social service providers as well as a truck for the deliveries of services and food pick up not only for the organization but for the community as well.



TOWN OF HUACHUCA CITY

AT A GLANCE

General Services:

Provides trips into Sierra Vista for medical appointments, and shopping for the elderly and low income citizens and those with disabilities.

Applicant Status:

Local Government

Primary Service Area:

Huachuca City with service to Sierra Vista

Service Days / Hours:

Mon-Thurs 8am-6pm

Fri 8am-10am and 12pm-2pm

Transportation Funding

Sources: 5310

No. of vehicles: 3

No. of vehicles under lien: 1

Number of Service Sites: 1

Providing transportation

Services since: 2004

Annual Ridership: 1,276

Contact:

Kelly Norris
500 N. Gonzales Blvd.
Huachuca City, AZ 85616
520.456.1063

knorris@huachucacityaz.gov

With a population of just under 2,000, Huachuca City is located approximately 10 miles from Sierra Vista and Ft. Huachuca. Over 51% of the city's residents are elderly and/ or disabled individuals who have no means of transportation other than what is provided by The Town of Huachuca City.

While transportation services are provided primarily to the elderly and disabled, low income residents are invited to use the service as well. The program provides regular trips to Sierra Vista for grocery and general shopping, medical appointments, and connections to the Vista Transit program. The program also transports riders to the City Senior Center for daily meals and activities.

Drivers are paid transit staff and administrative and operations staff often hold other job titles within the City. Huachuca City staff regularly participates in the bi-monthly Cochise County Coordination meeting

Using 5310 funds for vehicle acquisition funds to support operations above and beyond the ADA requirements, the Huachuca City transportation program is a much utilized program with significant growth potential.

Identified unmet needs include:

- Increase service area to include the neighboring community of Whetstone
- Operational funds
- Vehicle to replace (2003) high mileage vehicle
- 15 passenger vehicle for service area increase



VERHELST RECOVERY HOUSE

AT A GLANCE

General Services:

Verhelst Recovery House is a transitional agency serving men 18 years or older residing in Cochise County, or other areas within the State of Arizona.

Applicant Status:

Private / Non-Profit

Primary Service Area:

Bisbee and Cochise County

Service Days / Hours:

7 days a week/24 hours a day
For agency clients

Transportation Funding

Sources: Legacy Foundation Mini Grant

No. of vehicles: 4

No. of vehicles on lien: 0

No. of service sites: 1

Providing service since: 1969

Annual Ridership: 2,028

Contact:

Andres Enriquez
P.O. Box 4098
Bisbee, AZ 85603
520.432.3764
Fax: 520.432.5794

The Verhelst Recovery House, located in Bisbee, Arizona, offers a 6 month residential program helping men learn how to live without alcohol or drugs. Recovery is guided through a 12-Step meeting program and setting of personal goals.

Clients will have the opportunity to work out in the community to support themselves while in the program. Clients also have opportunities for personal growth through various life skills classes.

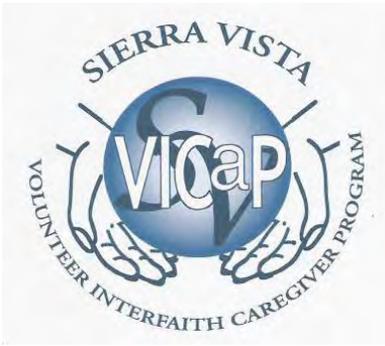
The goal of the program is to help our clients prepare themselves to return as responsible and productive members of society.

Those suffering from addiction to alcohol and other drugs, can be helped, and once again become productive members of society.

Since our inception in 1969, our objective has been to help individuals recover from alcohol and drug abuse.

Verhelst Recovery House is a transitional agency serving men 18 years or older residing in Cochise County, or other areas within the State of Arizona. Our primary goal is to provide a safe 6 month residential environment, free from alcohol and drugs, enabling the client to begin living a productive life without substance abuse.

Client participation in defining needs, goals and how to meet those goals is emphasized. The Verhelst Recovery House provides a location for community based A.A and N.A Meetings.



SIERRA VISTA VOLUNTEER INTERFAITH CAREGIVER PROGRAM (VICaP)

AT A GLANCE

General Services:

VICaP provides vital transportation services for elderly or disabled and home bound residents in Cochise County's communities.

Applicant Status:

Private / Non-Profit

Primary Service Area:

Palominas, Hereford, Sierra Vista, Huachuca City, Whetstone, Bisbee, Douglas, Tombstone, Benson, and Willcox

Service Days / Hours:

Mon-Fri 8:00 am to 4:00 pm

Transportation Funding Sources:

ADOT, United Way, Grants, Fundraising, Donations, Legacy Foundation Mini-Grant

No. of vehicles: 1

No. of vehicles on lien: 1

No. of service sites: 1

Providing service since: 1994

Annual Ridership: 13,495

Contact:

Debi Godwin
P.O. Box 3004
Sierra Vista, AZ 85636
520.459.8146
vicapsv13@gmail.com

The Volunteer Interfaith Caregiver Program (VICaP) is a 501(c) (3) non-profit organization, based in Sierra Vista that provides vital transportation services for elderly, disabled, and homebound residents of Cochise County. Services offered by VICaP are free and offered by volunteers. Our mission is to help our "Neighbors: continue to live independently and maintain their quality of life.

In 2016 more than 111 highly trained volunteers provided specialized and individualized transportation services to those in need of VICaP's support. Approximately half of the volunteers can accommodate collapsible wheelchairs. VICaP Volunteers spent 13,773 hours, traveled 111,990 miles in their personal vehicles in order to provide this vital support to our Neighbors in Sierra Vista, Douglas, Bisbee and Benson last year. Monthly VICaP received over 400 calls for service.

VICaP recently accepted a 9-passenger cutaway wheelchair capable van from ADOT, to provide transportation support for qualified Neighbors in the greater Willcox area. Our two paid part-time drivers also provide transportation from the Willcox area to medical appointments in Safford and Tucson.

VICaP participates in coordination efforts with other agencies, local health care providers and care facilities to ensure the needs of the clients are being met. VICaP regularly participates in the Cochise County Coordination meetings.

Identified unmet needs include operating funds to provide support in the form of reimbursement that will assist VICaP's volunteers with fuel and maintenance of their personal vehicles, funding to cover salaries of our increased staff, including two paid part-time drivers for the Willcox Van.



WELLNESS CONNECTION

(Formerly SEACRS-ORE Program)

AT A GLANCE

General Services:

Peer-led support and rehabilitation programs serving adults with mental health and substance abuse issues. Transportation services include trips to scheduled medical appointments as well as employment-related, educational and program sponsored social activities.

Applicant Status: Private/Non-Profit 501 (C) 3 under the corporate name of Southeastern Arizona Consumer – Run Services, Inc. (SEACRS, Inc.).

Primary Service Areas: Cochise, Santa Cruz, Graham, and Greenlee Counties

Service Days/Hours: Mon-Fri 8:30 am to 16:00 pm

Providing Service since: 2002

Transportation Funding Sources: 5310, General Funds

No. of vehicles: 14

No. of vehicles under lien: 0

No. of service sites: 5

Sierra Vista – 1, Mobile Team – 1, Safford – 1, Douglas – 1, Nogales – 1
Annual Ridership: 27,000

Contact:

Christie Santiago
548 W. Fry Blvd. P.O.
Box 2648
Sierra Vista, AZ 85635
520.452.0080
csantiago@wellness-connections.org
www.wellness-connections.org

Wellness Connections is based out of Sierra Vista and operates under Southeastern Arizona Consumer – Run Services, Inc. (SEACRS, Inc.) Wellness Connections is a non-profit 501 (C) 3 organization that serves adults with mental health disabilities; including members with co-occurring developmental, physical or substance abuse related disabilities. Wellness Connections also features a mobile outreach service for outlying communities within the regions we serve. Currently, our program serve individuals enrolled in the Arizona public behavioral health system of care (Cenpatico), United States Veterans, Vocational Rehabilitation clients and Bridgeway/ALTCS members.

Services provided through Wellness Connections are delivered on a 1:1 basis or within groups led by peers. Programs provide members with opportunities to enhance their mental health and wellness achieve goals for personal growth and increase their ability to live as independently as possible in the community. Services include peer support, health groups, life skills, prevocational training, job coaching and transportation assistance.

Wellness Connections staff work in close collaboration with other local agencies to ensure transportation and other needs of our members are met. The staff participates in the bi-monthly coordination meetings. All staff providing transportation services are required to complete PASS driver training, CPR and First Aid training. They have also received training in psycho-social rehabilitation and peer support.

Currently, we have need for minivans with ramps or wheelchair lifts as well as support vehicles as we expand services throughout Cochise, Santa Cruz, Graham and Greenlee counties. We have continued to expand and grow at an exceptional rate for Wellness Connections. In order to meet the needs of our members, we will need to expand the fleet as well as transportation services. This expansion will come with an increase in fuel and maintenance costs. Our older vehicles are becoming increasingly costly to maintain, due to frequent repairs.

COCHISE COUNTY FEDERAL FUNDING NEEDS ESTIMATES

Cochise County 5-Year Transit Program Cost Estimates

Year	5310	MM	5307/5311	Total
2013	\$189,500	\$115,000	\$2,359,964	\$2,644,464
2014	\$549,650	\$185,000	\$3,027,002	\$3,761,652
2015	\$578,825	\$300,000	\$3,329,703	\$4,208,528
2016	\$577,725	\$215,000	\$3,662,673	\$4,455,398
2017	\$635,496	\$310,000	\$4,028,940	\$4,974,436
2018	\$701,045	\$310,000	\$4,431,834	\$5,442,879
Totals	\$3,232,241	\$1,435,000	\$20,840,116	\$25,507,357

Cochise County

- 15 Transportation/Transit organizations participate in Transit/Transportation Coordination and apply for FTA funding.
- 6 of these applied to the 5310 program in FY 16/17 and previous years.
- 4 of these apply to the 5307/5311 program in FY 16/17 and previous years

GRAHAM / GREENLEE COUNTIES FEDERAL FUNDING NEEDS ESTIMATES

Graham/Greenlee Counties 5-Year Transit Program Cost Estimates

Year	5310	MM	Total
2013	\$422,112	\$68,822	\$490,934
2014	\$456,555	\$72,552	\$529,107
2015	\$436,652	\$76,488	\$513,140
2016	\$521,574	\$80,313	\$601,887
2017	\$573,731	\$88,344	\$662,075
2018	\$631,104	\$9,7178	\$728,282
Totals	\$3,371,758	\$483,697	\$3,595,366

Graham & Greenlee Counties

- 4 Transportation /Transit organizations participate in Transit/Transportation Coordination and apply for FTA funding.
- 2 of these applied to the 5310 program in FY 16/17 and previous years.
- 0 of these applied for Mobility Management in FY 16/17 and previous years.

SANTA CRUZ COUNTY FEDERAL FUNDING NEEDS ESTIMATES

Santa Cruz County 5-Year Transit Program Cost Estimates

Year	5310	5311	Total
2013	\$402,932	\$0	\$402,932
2014	\$444,205	\$0	\$444,205
2015	\$510,826	\$0	\$510,826
2016	\$656,006	\$0	\$656,006
2017	\$721,607	\$0	\$721,607
2018	\$793,768	\$0	\$793,768
Totals	\$3,529,344	\$0	\$3,529,344

Santa Cruz County

- 4 Transportation/Transit organizations participate in Transit/ Transportation Coordination and apply for FTA funding.
- 2 of these applied to the 5310 program in FY 16/17 and previous years.
- 2 of these applied to the 5311 program in FY 16/17 and previous years.

SEAGO Region FY17 Provider Listing



5311 Providers	General Public	Elderly/ Disabled	Health-care	Behavioral Health	Residential Treatment	Domestic Violence Children	Applicant Status	Service Area	Service Sites	Service Days Hours	Funding Sources	Number of Vehicles	On Lien	Annual Ridership	Providing Service Since	Contact Person
City of Benson Benson Area Transit	X						Local Gov't	Benson, J Six/Mescal, Pomerene and St. David	1	M-F 8:00 a.m. - 4:00 p.m.	5311, SEAGO AAA, SEAGO Legacy Grant	5	5	14,910	2010	Laurie Botts 120 West 6th St, Benson, AZ 85602 520.432.6016 lbotts@bensoaz.gov
City of Bisbee Bisbee Bus	X						Local Gov't	Bisbee and Surrounding Area	1	M-F 6:00 a.m. - 6:15 p.m. Sat 9:30 a.m. - 4:00 p.m.	5311, SEAGO AAA, SEAGO Legacy Grant	4	4	35,872	1998	TBD 118 Arizona Street, Bisbee, AZ 85603 520.432.6016
City of Douglas Douglas Rides	X						Local Gov't	Douglas and Surrounding Area	1	M-S 8:00 a.m. - 5:00 p.m.	5311, SEAGO AAA, SEAGO Legacy Grant	7	4	54,728	2007	Humberto Rivera 425 10th Street, Douglas, AZ 85607 520.364.4474 humberto.rivera@douglasaz.gov
City of Sierra Vista Vista Transit	X						Local Gov't	S.V. and Ft. Huachuca	1	M-F 7:00 a.m. - 6:00 p.m. Sat 10:30 a.m. - 6:00 p.m.	5307	13	6	173,095	1997	Mike Norman 2050 E. Willcox, Sierra Vista, AZ 85635
Total Vehicles												29				
Total Vehicles on ADOT Lien													19			
Total Annual Ridership 5311 Program														278,605		
5310 Providers	General Public	Elderly/ Disabled	Develop. Disability	Behavioral Health	Healthcare	Domestic Violence Children	Applicant Status	Service Area	Service Sites	Service Days Hours	Funding Sources	Number of Vehicles	On Lien	Annual Ridership	Providing Service Since	Contact Person
Catholic Community Services		X		X		X	Private Non-Profit	Douglas and surrounding area	1			2	0	1,100	1976	Lisa Silva 6049 E. Hwy. 90 Sierra Vista, AZ 85635 520.458.4203 X7902 lisas@ccs-seaz.org
Douglas ARC			X				Private Non-Profit	Douglas and surrounding area	1		5310	23	13	29,298	1958	Gary Clark 610 E. 9th St., Douglas, AZ 85607 520.364.7473 gclark@douglasarc.com
Douglas Area Food Bank		X					Private Non-Profit	Douglas and surrounding area	1			0	0	0	1979	Javier Fimbres 660 G. Ave., Douglas, AZ 85607 520.364.4170 javier.fimbres@yahoo.com
Easter Seals Blake Foundation Graham County			X				Private Non-Profit	Sanla Cruz/Graham/ Greenlee County	7		5310	17	10	24,477	1980	Cheryl Wilson 527 Main St., Safford, AZ 85547 928.428.5990 cwilson@blake.easterseals.com
Echoing Hope Ranch			X				Private Non-Profit	Cochise County	1		DD	4	0	6,084	2013	Sylvia P.O. Box 4471, Bisbee, AZ 85603 520.366.1007 info@echoinghoeranch.org
Graham County Rehabilitation Center			X				Private Non-Profit	Graham County	4		DD	12	4	13,097	1968	Lane Hegel 502 W. Main St., Safford, AZ 85548 928.428.7968 admin@qccrsafford.org
Horizon Health and Wellness			X				Private Non-Profit	Sierra Vista and Nogales	2		5310	6	5	15,780	1981	Marsha Ashcroft 210 E. Cottonwood Casa Grande, AZ 85122 520.836.1688 marsha.ashcroft@hhwaz.org

Mary's Mission				X			Private Non-Profit	Cochise, Greenlee, and Santa Cruz County	4			3	3	6,001	1996	Linzee Parrotta 345 Taylor Dr., Sierra Vista, AZ 85635 520.417.2115 linzee.parrotta@mmdcinc.org
Mount Graham Safe House						X	Private Non-Profit	Graham and Greenlee	2			3	3	1,335	1995	Jessica Dominguez P.O. Box 1202, Safford, AZ 85548 928.348.9104 jessicad@msmh.net
Pinal Hispanic Council				X			Private Non-Profit	Cochise and Santa Cruz	2		Cenpatico	6	2	8,714	1990	Tanya Cruz 519 North Main St., Eloy, AZ 85131 520.466-0921 tcruz@pinalhispaniccouncil.org
Santa Cruz Council on Aging		X					Private Non-Profit	Nogales, Rio Rico, Patagonia and Tubac	1			1	0	12,532	1972	Dr. Marcelino Varona Jr. 125 East Madison, Nogales, AZ 85621 520.287.7422 sccoanogales@gmail.com
Santa Cruz Training Program			X				Private Non-Profit	Santa Cruz County	1		5310	20	13	40,000	1968	Marina Galhouse 70 E. La Castellana Nogles, AZ 85621 520.287.2043 marina.galhouse@gmail.com
Senior Citizens of Patagonia		X					Private Non-Profit	Patagonia, Elgin, Sonoita, and Canelo	1		5310	2	2	633	1992	Heather Dodge P.O. Box 1121 Patagonia, AZ 85624 520.394.2494 hsdodge712@gmail.com
SEACAP		X					Private Non-Profit	Graham and Greenlee	3		SEAGO AAA	4	3	6,830	2000	Yvette Ramirez 283 W. 5th Street, Safford, AZ 85546 928.428.8005 seacap@westoffice.net
St. Vincent De Paul	X	X	X	X	X	X	Private Non-Profit	Douglas and surrounding area	1		SEAGO Legacy Mini-Grant					Lucia Spikes 543 G. Ave. Douglas, AZ 85607 520.364.7473 luciamspikes@gmail.com
The Women's Transition Project				X			Private Non-Profit	Bisbee and Cochise County	5		5310	2	0	5,244	2001	Dona Vary P.O. Box 943 Bisbee, AZ 85603 520.432.8068 dvarv@cbridges.com
Town of Huachuca City	X	X	X	X	X	X	Local Gov't	Huachuca City and Sierra Vista	1			3	1	1,276	2004	Kelly Norris 500 N. Gonzales Huachuca City, AZ 85616 520.456.1063 knorris@huachucacivilvaz.gov
Verhelst Recovery House			X	X			Private Non-Profit	Bisbee and Cochise County	1		SEAGO Legacy Mini-Grant	4	0	2,028	1969	Andres Enriquez P.O. Box 4098 Bisbee, AZ 85603 520.432.3764 vrh@verhelstrecoveryhouse.org
Sierra Vista Volunteer Interfaith Caregiver Program (VICaP)		X					Private Non-Profit	Benson, Douglas, Tombstone, Hereford, Sierra Vista, Huachuca City, and Willcox	1		5310, SEAGO Legacy Mini-Grant	1	1	13,495	2004	Deborah Godwin P.O. Box 3004 Sierra Vista, AZ 85636 520.459.8146 vicapsv13@gmail.com
Wellness Connection			X	X			Private Non-Profit	Cochise/Graham/Greenlee County	5		5310	17	3	27,000	2002	Christie Santiago 548 W. Fry Blvd., Sierra Vista, AZ 85635 520.452.0080 csantiago@wellnessconnections.org
Total Vehicles												128				
Total Vehicles on ADOT Lien													63			
Total Annual Ridership 5310 Program														213,824		

SEAGO Region FY17 Vehicle Inventory & Availability



SEAGO MASTER VEHICLE AVAILABILITY TRACKING FORM 2016-2017

Graham & Greenlee Counties

Provider Name	Vehicle Location (Provide the city the vehicle is located in)	Year	Make	Model	Mileage	If used weekly, mark each day vehicle is used.							Hours in Which the Vehicle is Typically in Service and Highest Passenger Load per Vehicle During Hour																
						M	T	W	T	F	Sa	Su	Morning (AM)								Afternoon (PM)								
													4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8
Blake Foundation	Safford	2010	Dodge	Amerivan	96,355	X	X	X	X	X					2	2	2	2	0	4	4	4	4	0	3				
Blake Foundation	Safford	2010	Dodge	Amerivan	125,074	X	X	X	X	X					2	2	1	1	0	0	2	0	0	2					
Blake Foundation	Safford	2012	Dodge	Amerivan	121,296	X	X	X	X	X					6	6	6	0	0	0	2	2	6	6	6				
Blake Foundation	Safford	2012	Dodge	Amerivan	89,633	X	X	X	X	X					2	2	2	1	1	0	0	1	1	2	2	2	2		
Blake Foundation	Safford	2012	Dodge	Amerivan	96,559	X	X	X	X	X	X						2	2	2	0	0	3	2	6	2				
Blake Foundation	Safford	2014	Dodge	Caravan	106,492	X	X	X	X	X					2	2	2	0	0	0	2	2	2	2	2	1			
Blake Foundation	Safford	2008	Chevy	Uplander	166,744	X	X	X	X	X	X						2	2	0	0	0	0	0	0	3	3	3		
Blake Foundation	Safford	2007	Ford	Maxi	96,764	X	X	X	X	X	X						3	3	3	4	0	0	4	3	3	2	2	2	
Blake Foundation	Safford	2013	Ford	Maxi	70,227	X	X	X	X	X	X						2	2	2	2	2	2	2	2	2				
Blake Foundation	Safford	2016	Dodge	Mini	15,985	X	X	X	X	X	X						2	2	2	2	2	2	2	2	2				
Blake Foundation	Safford CLS	2016	Dodge	Mini	2,833	X	X	X	X	X	X	X	1	1	1	1	4	1	1	1	0	1	1	1	4	1	1	1	1
Blake Foundation	Greenlee County	2012	Dodge	Amerivan	135,324	X	X	X	X	X	X						3	3	2	2	2	2	2	3	3	3			
Blake Foundation	Greenlee County	2017	Starcraft	Cutaway	2,286	X	X	X	X	X	X						2	2	2	2	2	2	2	2	2	2			
Blake Foundation	Greenlee County	2012	Dodge	Amerivan	141,698	X	X	X	X	X	X						3	3	2	2	2	2	2	3	4				
GCRC	Safford	2008	Chevy	Uplander	123,003	X	X	X	X	X					3	0	0	1	1	1	0	0	3	1	1	1	1	1	1
GCRC	Safford	2005	Nissan	Quest	85,868	X	X	X	X	X							1	1	1	1	1	1	1	1	1	1			
GCRC	Safford	2010	Toyota	Sienna	64,481	X	X	X	X	X					4	0	1	1	0	1	1	1	3	3	3	3	3	3	3
GCRC	Safford	2000	Ford	WSD	173,539	X	X	X	X	X						1	0	0	0	0	0	1	1	1	0	0	0	1	
GCRC	Safford	2005	GMC	SA3	122,105																								
GCRC	Safford	2014	Starc	Bus	25,898	X	X	X	X	X													10	0	0	10			
GCRC	Safford	2015	Chevy	Van	13,860	X	X	X	X	X									10	1	0	10	1	0	10				
GCRC	Safford	2015	Chevy	Van	11,793	X	X	X	X	X					6	1	4	4	4	4	4	4	4	6					
GCRC	Safford	2008	Ford	WSD	102,147	X	X	X	X	X					8	0	0	0	0	0	0	0	8						
SEACAP	Safford	2011	Supreme	Candidate	76,514	X	X	X	X	X							0	5	3	4		4	3	2					
SEACAP	Clifton	2013	Supreme	Candidate	45,494	X	X	X	X	X							0	8	5	4		4	8	8					
SEACAP	Duncan	2013	Supreme	Candidate	36,574	X	X	X	X	X							0	8	5	5		4	8	8					

SEAGO MASTER VEHICLE AVAILABILITY TRACKING FORM 2016-2017

Santa Cruz County

Provider Name	Vehicle Location (Provide the city the vehicle is located in)	Year	Make	Model	Mileage	If used weekly, mark each day vehicle is used.							Hours in Which the Vehicle is Typically in Service and Highest Passenger Load per Vehicle During Hour																	
						M	T	W	T	F	Sa	Su	Morning (AM)								Afternoon (PM)									
													4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	
Blake Foundation	Nogales	2009	Ford	Maxi Van	27,267	X	X	X	X	X	X	X	1	1	1	1	4	4	4	4	4	4	4	4	4	4	1	1	1	1
Senior Citizens of Patagonia	Patagonia	2012	Ford	E350	22,568	X	X	X	X	X						1	1	1	1	1	1	1	1	1	1	1	1			
Senior Citizens of Patagonia	Patagonia	2011	Dodge	Caravan	59,908	X	X	X	X	X						1	1	1	1	1	1	1	1	1	1	1				
Santa Cruz Training Program	Nogales	2013	Ford	E350	23,210	X	X	X	X	X						5	5	0	5	5	0	0	0	5	5	0	0			
Santa Cruz Training Program	Nogales	2012	Dodge	El Dorado	39,247	X	X	X	X	X	X	X					1	2	4	4	4	4	4	0	0	2	1			
Santa Cruz Training Program	Nogales	2012	Dodge	El Dorado	38,181	X	X	X	X	X						0	4	4	4	4	4	0	0							
Santa Cruz Training Program	Nogales	2011	Ford	Crew Cab	53,318	X	X	X	X	X							3	3	3	3	3	3	3							
Santa Cruz Training Program	Nogales	2011	Chevrolet	Silverado	41,782	X	X	X	X	X							3	3	3	3	0	3	3	3						
Santa Cruz Training Program	Nogales	2009	Chevrolet	Crew Cab	61,234	X	X	X	X	X							2	2	2	2	2	2	2	2						
Santa Cruz Training Program	Nogales	2008	Chevrolet	Minivan	97,295	X	X	X	X	X			1	2	2	2	0	0	0	0	0	0	4	4	4					
Santa Cruz Training Program	Nogales	2007	Ford	Van	53,140	X	X	X	X	X	X	X		0	4	4	1	1	1	1	1	1	1	0	4	2	0	2	2	
Santa Cruz Training Program	Nogales	2007	Ford	Van	63,668	X	X	X	X	X	X	X		0	2	2	1	1	1	1	1	1	1	2	2	2	2	2	2	
Santa Cruz Training Program	Nogales	2012	Ford	E350	51,258	X	X	X	X	X				2	13	13	0	0	0	0	0	0	0	13	2					
Santa Cruz Training Program	Nogales	2012	Ford	Silverado	67,600	X	X	X	X	X				1	5	2	2	2	2	2	1	1	0	4	1					
Santa Cruz Training Program	Nogales	2015	Chevrolet	Express	18,189	X	X	X	X	X							4	4	4	0	4	4	4	4	4	4				
Santa Cruz Training Program	Nogales	2016	Ford	E350	34,833	X	X	X	X	X				2	10	10	8	8	8	0	0	0	0	9	9	2				
Santa Cruz Training Program	Nogales	2016	Dodge	Entervan	1,023	X	X	X	X	X							4	4	4	4	4	4	0	5	5	1				
Santa Cruz Training Program	Nogales	2017	Ford	Star#13	3,207	X	X	X	X	X				0	7	7	7	7	7	7	7	0	0	0	7	7				
Santa Cruz Training Program	Nogales	2017	Ford	Start#15	2,310	X	X	X	X	X				1	7	7	10	10	10	10	10	0	0	0	6	1				
Horizon Human Services	Nogales	2011	Chevy	Express	106,370	X	X	X	X	X						3	3	0	3	3	3	0	0	0	3	3				
Horizon Human Services	Nogales	2010	Ford	Supreme	58,645	X	X	X	X	X						5	5	0	7	7	7	0	0	2	5	5				
Horizon Health and Wellness	Nogales	2004	Ford	Supreme	78,273	X	X	X	X	X						5	5	0	4	4	4	1	0	0	5					
Pinal Hispanic Council	Nogales	2010	Dodge	Caravan	100,945	X	X	X	X	X							4	4	2	2	3	3	1	1	4	4				
Pinal Hispanic Council	Nogales	2015	Dodge	Caravan	39,729	X	X	X	X	X							5	5	3	5	2	5	2	4	2	4				
Pinal Hispanic Council	Nogales	2010	Chrysler	Town	93,532	X	X	X	X	X							3	2	3	2	2	3	2	2	2	2				
Wellness Connections	Nogales	2013	Kia	Soul	63,202	X	X	X	X	X	X						2	2	2	2	2	2	2	2	2					

Wellness Connections	Nogales	2009	Ford	Econo	127,192	X	X	X	X	X	X					8	8	8	8	8	8	8	8	8	8	8				
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Key:

Used Less than 1 day a week
Vehicle on Lien
Vehicle in Service
Regional Vehicle Replacement Priority

SEAGO Region FY17 Demographic Data Table



Demographic Composition of the SEAGO Region

Geographic Area	Total Population	Race								Hispanic or Latino (of any race)
		One Race							Two or More	
		Population - One Race	White Alone	Black or African American, Alone	American Indian or Alaska Native, Alone	Asian, Alone	Native Hawaiian and Other Pacific Islander, Alone	Some Other Race, Alone		
Cochise County Total	131,346	126,071	103,085	5,465	1,589	2,525	418	12,989	5,275	42,543
PLACES										
Benson, City	5,105	4,922	4,481	51	49	37	8	296	183	1,126
Bisbee, City	5,575	5,370	4,696	80	81	26	8	479	205	2,019
Douglas, City	17,378	16,926	11,848	483	296	81	10	4,208	452	14,353
Huachuca City, Town	1,853	1,753	1,429	119	26	38	15	126	100	364
Sierra Vista, City	43,888	41,373	32,695	3,951	467	1,781	269	2,210	2,515	8,527
Tombstone, City	1,380	1,333	1,269	6	9	9	1	39	47	288
Willcox, City	3,757	3,643	2,539	43	48	25	7	981	114	1,883
TOTAL PLACES	78,936	75,320	58,957	4,733	976	1,997	318	8,339	3,616	28,560
Graham County Total	37,220	36,172	26,827	683	5,376	200	52	3,034	1,048	11,320
PLACES										
Pima, Town	2,387	2,300	2,086	9	15	3	3	184	87	500
Safford, City	9,566	9,210	7,789	116	153	85	5	1,062	356	4,166
Thatcher, Town	4,865	4,698	4,143	87	88	35	11	334	167	1,052
San Carlos Apache Tribe	4,780	4,612	19	1	4,591	0	1	0	16	152
TOTAL PLACES	21,598	20,820	14,037	213	4,847	123	20	1,580	626	5,870
Greenlee County Total	8,437	8,117	6,514	89	195	46	5	1,268	320	4,040
PLACES										
Clifton, Town	3,311	3,140	2,342	28	109	23	3	635	171	1,991
Duncan, town	696	671	563	8	12	0	1	87	25	235
TOTAL PLACES	4,007	3,811	2,905	36	121	23	4	722	196	2,226
Santa Cruz County Total	47,420	46,467	34,835	179	328	255	15	10,855	953	39,273
PLACES										
Nogales, City	20,837	20,338	14,933	75	140	126	4	5,060	499	19,793
Patagonia, Town	913	903	801	2	20	0	0	80	10	387
TOTAL PLACES	21,750	21,241	15,734	77	160	126	4	5,140	509	20,180
TOTAL SEAGO REGION	224,423	216,827	171,261	6,416	7,488	3,026	490	28,146	7,596	97,176

ATTACHMENT D

SEAGO Region FY17 Public Meeting Log



Date	Location	Name of Meeting	Meeting Purpose
01/05/2016	Bisbee	Bisbee Transit Advisory Committee	Local Transit Planning
	Benson	SEAGO Transportation Advisory Committee	Regional Transportation Planning
01/21/2016	Douglas	DARC Board Meeting	Transit Program Outreach
01/21/2016	Sierra Vista	VICaP Board Meeting	Transit Program Outreach
01/26/2016	Douglas	Douglas Transit Advisory Committee	Local Transit Planning
01/28/2016	Benson	Benson Transit Advisory Committee	Local Transit Planning
02/17/2016	Bisbee	Bisbee Transit Advisory Committee	Local Transit Planning
02/23/2016	Benson	SEAGO Regional Coordination Meeting	Regional Transit Planning
03/17/2016	Benson	SEAGO Transportation Advisory Committee	Regional Transportation Planning
04/07/2016	Safford	Graham Feasibility Study TAC Meeting	Local Transit Planning
04/07/2016	Willcox	Willcox Healthy Community Meeting	Local Transit Planning
04/26/2016	Douglas	Douglas Transit Advisory Committee	Local Transit Planning
05/04/2016	Benson	Benson Transit Advisory Committee	Local Transit Planning
05/17/2016	Sierra Vista	Sierra Vista Transit Advisory Committee	Local Transit Planning
05/19/2016	Benson	SEAGO Transportation Advisory Committee	Regional Transportation Planning
05/26/2016	Willcox	Willcox Healthy Community Meeting	Local Transit Planning
05/31/2016	Benson	SEAGO Asset Management Workshop	Regional Training
06/07/2016	Bisbee	Bisbee City Council	Transit Program Outreach
06/22/2016	Bisbee	Cochise County Intercity Feasibility Study TAC	Regional Transit Planning
06/28/2016	Sierra Vista	SEAGO Regional Coordination Meeting	Regional Transit Planning
07/07/2016	Benson	SEAGO Data Collection Workshop	Regional Training
07/21/2016	Douglas	Douglas Turning Point Meeting	Transit Program Outreach
07/22/2016	Benson	SEAGO Transportation Advisory Committee	Regional Transportation Planning
08/11/2016	Benson	SEAGO Grant Management Workshop	Regional Training
08/17/2016	Douglas	Douglas Turning Point Meeting	Transit Program Outreach
08/23/2016	Safford	Graham/Greenlee Coordination Meeting	Regional Transit Planning
08/24/2016	Bisbee	Cochise County Intercity Feasibility Study TAC	Regional Transit Planning
08/30/2016	Willcox	Willcox Healthy Community Meeting	Local Transit Planning
09/08/2016	Benson	SEAGO Grant Compliance Workshop	Regional Training
09/15/2016	Benson	SEAGO Transportation Advisory Committee	Regional Transportation Planning
09/15/2016	Benson	Benson Transit Advisory Committee	Local Transit Planning
09/29/2016	Sierra Vista	Cochise County Health Community Seminar	Transit Program Outreach
10/04/2016	Sierra Vista	SEAGO Regional Coordination Meeting	Regional Transit Planning
10/12/2016	Douglas	Douglas City Council Meeting	Transit Program Outreach
10/19/2016	Douglas	Route Feasibility Study Public Meeting	Regional Transit Planning
10/19/2016	Bisbee	Route Feasibility Study Public Meeting	Regional Transit Planning
10/20/2016	Benson	Route Feasibility Study Public Meeting	Regional Transit Planning
10/20/2016	Sierra Vista	Route Feasibility Study Public Meeting	Regional Transit Planning
11/08/2016	Safford	Graham/Greenlee Coordination Meeting	Regional Transit Planning
11/16/2016	Douglas	Douglas Turning Point Meeting	Transit Program Outreach
11/22/2016	Benson	SEAGO Transportation Advisory Committee	Regional Transportation Planning
12/07/2016	Douglas	Douglas Transit Advisory Committee	Local Transit Planning
01/10/2017	Bisbee	Cochise County Intercity Feasibility Study TAC	Regional Transit Planning
01/12/2017	Sierra Vista	SEAGO Regional Coordination Meeting	Regional Transit Planning
01/26/2017	Benson	SEAGO Transportation Advisory Committee	Regional Transportation Planning
01/26/2017	Sierra Vista	VICaP Board Meeting	Transit Program Outreach
01/26/2017	Bisbee	Bisbee Transit Advisory Committee	Local Transit Planning
02/04/2017	Sierra Vista	Route Feasibility Study Public Meeting	Regional Transit Planning
02/04/2017	Benson	Route Feasibility Study Public Meeting	Regional Transit Planning
02/04/2017	Bisbee	Route Feasibility Study Public Meeting	Regional Transit Planning
02/05/2017	Douglas	Route Feasibility Study Public Meeting	Regional Transit Planning
02/14/2017	Safford	Graham/Greenlee Coordination Meeting	Regional Transit Planning
02/16/2017	Bisbee	Bisbee Transit Advisory Committee	Local Transit Planning
02/23/2017	Sierra Vista	SEAGO Regional Coordination Meeting	Regional Transit Planning
03/01/2017	Bisbee	Cochise County Intercity Feasibility Study TAC	Regional Transit Planning
03/02/2017	Bisbee	TAP Royal Intercity Service Meeting	Regional Transit Planning
03/13/2017	Willcox	Willcox Healthy Community Meeting	Local Transit Planning
03/16/2017	Benson	SEAGO Transportation Advisory Committee	Regional Transportation Planning
03/20/2017	Douglas	Douglas Transit Advisory Committee	Local Transit Planning

ATTACHMENT E

SEAGO Region Online Resources



Online Resources

[SEAGO Regional Mobility Management](#)

[SEAGO Region Transportation Providers](#)

[SEAGO/NACOG 2015-2017 Coordinated Training Plan](#)

[SEAGO Region Vehicle Inventory](#)

[SEAGO Region Coordination Meeting Calendar](#)

[User-friendly Mobility Resource Website for Passengers & Providers](#)

[Facebook page: SEAGO Mobility Resource for Southeastern Arizona](#)

[Cochise Transit Plan](#)

SEAGO Region FY17

Intercity Transportation Providers



SEAGO INTERCITY PROVIDER LISTING

Cochise County

Benson/Willcox

Provider Name: Greyhound

Phone Number: 520.392.4790

Address: Benson Visitor Center, 249 E 4Th St Benson, AZ 85602

Website: www.greyhound.com

Service Information: Service is provided 7 days a week from Benson to El Paso and from Benson to Tucson/Phoenix. The bus departs to Tucson/Phoenix at 7:00am. The bus departs to El Paso at 2:00pm. This route also serves Willcox at the Freeway Texaco, 1203 W Rex Allen Drive. The bus is wheelchair accessible.

Provider Name: Amtrak (Sunset Limited)

Phone Number: 1.800.USA.RAIL

Address: Benson Visitor Center, 249 E 4Th St Benson, AZ 85602

Website:

www.amtrak.com/servlet/Satellite?pagename=am/AM_Snippet_C/IBRoutes&Route=Sunset%20Limited

Service Information: Westbound service is provided 3 days a week (Tuesday/Thursday/Sunday) from Benson through Tucson to Los Angeles. Eastbound service is provided 3 days a week (Monday/Wednesday/Saturday) from Benson through El Paso to New Orleans. The train schedule is available at: www.amtrak.com/ccurl/762/581/Sunset-Limited-Schedule-031217.pdf.

Douglas

Provider Name: Transporte Direct Shuttle

Phone Number: 602.272.5555

Address: 231 E 1st St, Douglas, AZ 85607

Website: www.transportedirecto.info

Service Information: Service is provided 7 days a week from Douglas to Tucson and Phoenix. Shuttles depart every hour from 7:00am to 6:00pm. Vehicles are not wheelchair accessible.

Provider Name: Sergio's Shuttle

Phone Number: 520.805.0555

Website: None

Service Information: Service is provided 7 days a week from Douglas to Tucson and Phoenix. Shuttles depart every two hours from 9:00am to 6:00pm. Vehicles are not wheelchair accessible.

Provider Name: Arizona Department of Corrections

Phone Number: 520.364.7521

Address: 6911 N Bdi Blvd, Douglas, AZ 85607

Website: <https://corrections.az.gov/prisons>

Service Information: This is a van pool program that is strictly for Correctional Officers that work at the Douglas Prison Complex. Vans are provided for the Day Shift, Swing Shift, and the Mids Shift. These vans go from Sierra Vista to Bisbee to Douglas Prison Complex daily.

Sierra Vista

Provider Name: Huachuca Shuttle

Phone Number: 520.349.0349

Address: 3987 Fiscus Loop, Sierra Vista, AZ 85635

Website: www.huachucashuttle.com/

Service Information: Service is provided on a reservation basis. Shuttle service is provided from Sierra Vista to the Tucson Airport. Vehicles are not wheelchair accessible.

Provider Name: 3 Canyons Transit Company

Phone Number: 520.807.6713

Address: 4771 E Hereford Rd, Hereford, AZ 85615

Website: www.arizonasunshinetours.com/shuttle.html

Service Information: Service is provided on a reservation basis. Shuttle service is provided from Sierra Vista to the Tucson Airport. Vehicles are not wheelchair accessible.

Provider Name: Transportation Express

Phone Number: 520.249.4768

Address: 104 N 7th St Suite A, Sierra Vista, AZ 85635

Website: None

Service Information: Service is provided on a reservation basis. Shuttle service is provided from Sierra Vista to the Tucson Airport. Vehicles are not wheelchair accessible.

Provider Name: Slick Shuttle Service

Phone Number: 520.458.1888

Address: 4750 East highway 90, Sierra Vista, AZ 85635

Website: www.slicksshuttleservice.com

Service Information: Service is provided on a reservation basis. Shuttle service is provided from Sierra Vista to the Tucson Airport. Vehicles are not wheelchair accessible.

Graham/Greenlee Counties

Safford-Thatcher

Provider Name: Greyhound

Phone Number: 1.800.231.2222

Address: 3775 W Main St., Thatcher, AZ

Website: www.greyhound.com

Service Information: Service is provided 7 days a week from Thatcher to El Paso and from Thatcher to Phoenix. The bus departs to Phoenix at 10:45am. The bus departs to El Paso at 11:30pm. This route also serves Bylas at 297 E. US Highway 70 and Duncan at 221 US Highway 70. The bus is wheelchair accessible.

San Carlos

Provider Name: San Carlos Apache Nnee Bich'ó Nil Public Transit

Phone Number: 928.475.5011

Address: PO Box 871, Peridot, AZ 85542

Website: www.transitunlimited.org/Nnee_Bich%E2%80%99o_Nii_Transit (Schedule)

Service Information: Service is provided Monday through Friday. The bus departs San Carlos to Safford at 6:45am, 10:55am, and 4:45pm. The bus departs Safford to Sana Carlos at 8:15am, 1:25pm, and 6:30pm. This route also serves.

Bylas, Fort Thomas, Pima, and Thatcher. Please see website for times and bus stop locations. The bus is wheelchair accessible.

Santa Cruz County

Nogales

Provider Name: Natty's Nogales Shuttle Service

Phone Number: 520.287.8888

Address: 286 W Mix, Nogales, AZ 85621

Website: http://nattysshuttle.com/?page_id=735

Service Information: Service is provided on a reservation basis. Shuttle service is provided from Sierra Vista to the Tucson Airport. Vehicles are not wheelchair accessible.

Provider Name: TAP Royal

Phone Number: 520.287.9060

Address: 621 N Grand Ave D, Nogales, AZ 85621

Website: www.taproyal.com/

Service Information: Service is provided 7 days a week from Nogales to Tucson/Phoenix and provides connections to Las Vegas and Los Angeles from its Phoenix Transit Center.

Region Intercity Service Needs & Priorities

1. Intercity Bus Service that connects the Douglas and Bisbee FTA Section 5311 bus systems to the Sierra Vista (Vista Transit) FTA Section 5307 bus system.
2. Intercity Bus Service that connects the Sierra Vista (Vista Transit) FTA Section 5307 bus system to the National Intercity Bus System (Greyhound) in Benson, Arizona.
3. Intercity Bus Service that connects the City of Nogales to the National Intercity Bus System (Greyhound/TAP Royal) in Tucson, Arizona.
4. Intercity Bus Service that connects the City of Tombstone to Bisbee, Benson, and the National Intercity Bus System (Greyhound) in Benson, Arizona.