

Cochise County Coalition to End Homelessness

Affiliation of Arizona Balance of State Continuum of Care

Meeting

January 19th, 2022

Meeting called to order

Mr. Dennis called the January 19th, 2022, Cochise County Coalition to End Homelessness meeting to order at 2:05 p.m. via zoom.

Attendees

(these were also made through the chat window during the call):

Alba Pacheco – *House of Hope Douglas*
Anita Baca – *Housing Cochise County*
Briana Schnaithman – *Catholic Community Service Forgach House SV*
Brad Roland – *Good Neighbour Alliance*
Calos Moreno – *CBI Rapid Rehousing Tucson AZ*
Denise Cox – *BOS Social Justice Race Equity Committee*
Frank Real - *Primavera Foundation Project Action for Veterans*
Helen Sanchez - *CPIH Community Partners*
Jay Matchett – *Cochise Housing Connection*
Jocelyn Muzzin - *SAVAHC*
Keith Dennis – *Chair Southeastern Arizona Governments Organization*
Matt McLachlan – *Director City of Sierra Vista*
Patricia Scott-Lopez - *Complete Health*
Renée Gerhard – *City of Sierra Vista*
Sally Holcomb – *Arizona Complete Health*
Stacey Lloyd – *CPIH Site Coordinator*
Dr. Tim Kirk – *Warrior Healing Center*
Terrance Watkins – *Community Partners*
Xenia Gonzalez – *City of Douglas*

Brief discussions

- i. Mr. Dennis advised that we are moving back to bi-monthly meetings as per discussion prior to the PIT count.
- ii. Mr. Dennis will create a new calendar appointment and zoom links for upcoming meetings and will continue to update the meeting member lists.

Review and approval of Meeting Minutes from December 12th CCCEH Meeting

We don't have these yet but will have for next meeting in March 2022. They will be finalized and sent out with the next meeting agenda or prior if possible.

Coordinated Services “One Stop Shop” update – Sierra Vista

Mr. McLachlan – The status of that effort is we finally have Jay Machette under contract through housing connections. The proposal matches what I previously presented, the goal is to stand up a six-month pilot program to test out, a one stop resource and referral center. I think Jay is calling it Sierra Vista community connect, we originally were looking at the Goodwill conference room however it was determined to be undersized for what we need so we are now looking at the Ethel Berger Center. The date that we are shooting for, the goal is on a monthly basis to convene the service providers at a single location, incentivize people in crisis or experiencing homelessness, to come to the Ethel Berger center to connect with services that are available in the room, and we're going to be passing out better bucks' booklets. I don't know if Jim GNA will have any giveaways, we will be providing lunch as an additional incentive. I know Jay has been doing some leg work already and I will let him further explain his approach which I believe is modeled after a similar concept he implemented either in Minnesota or Wisconsin.

Mr. Machette – Thanks Matt. It was interesting when Matt approached me as it was very similar to something we did in Wisconsin when I was a director of a homeless services organization in right outside of Minneapolis Saint Paul. We did it twice a year there to coincide with the point in time count and we used it as a concrete resource we could hand out when we did the surveys among other things. But what we were going to try to do here is to bring together, I think my list is at like 27 agencies. I don't know how many will participate but try to bring them all into one room and the incentive or the carrot it is a necessity giveaway and a community meal. The Ethel Berger centers set up pretty well for that, and then folks will get a passport or card with all the agency names broken down by category and then they are circulated among the providers, and they sign up or talk to whomever they are feeling might be most appropriate and each time they go to a table they get a little spiel or some information and then they are sent to the necessities room. We're working on donations right now and then they're going to share a community meal that'll run most of the afternoon, and then we'll close it down. The nice thing about this is that the point in time counts hard to get good data, and the nice thing is, this is the people that are struggling come to us and we'll be able to collect a lot of good information from the registrations that ask about their needs and their housing status, and the other benefit is that hopefully we can use it as a mobile point of entry, so to speak, so we can get people signed up into the homeless information management system and get prioritized for housing. the other benefit is that all the resource providers will be in one room and we found you know it was not only really helpful for the community to kind of get a real bird's eye view of the number of you know I don't think people realize how many resources are available until you know they're presented with a need to go find them, and here you kind of realize that there's a number of things waiting and people willing to help, and this kind of makes it easier for people. But it also creates an opportunity for the agencies to be in a room together, and we found that we had this other benefit in Wisconsin where all of a sudden, we were talking in a way we were getting out of our silos for a day or a few hours, and we came up with some interesting partnerships out of that event. So, it really was good for the folks that came out and did it and it was even in some ways better for the agencies because we realized different ways we can pull together. So, I'm pretty excited about it. Right now, we're shooting for the end of February, having a Doodle poll go out on, hopefully tomorrow or Friday at the latest, and so try to figure out what dates are going to work best for people. It would be great if it happened right after the point in time count so we could, and I have Flyers that were little cards that can be handed out if we make contact with folks and that'll give them a real concrete thing. That they can go do the other thing is at the end of the event they'll be sent home with a like a cheat sheet of all the resource providers that were there with descriptions of what they do and the contact information for help. And so that's something they can take with them, so if they have something that comes up or need to follow up with something that happened, they can. They can do that pretty easily and we don't have to go hunting for that information, so that's kind of the thumbnail sketch of the event.

Mr. Dennis – Thank you Jay.

Equity/Social Justice Update – Arizona Balance of State Continuum of Care

Mr. Dennis - We've got a little update on the equity and social justice portion of our continuum of care. This is something that is becoming part of our required mandate for what we're doing here with the local community and homelessness per the Department of Housing. Before I turn it over, I'll just say, if you'll recall, we had a presentation last fall from some folks that I believe were consultants with the Department of Housing that we're introducing these concepts. To us and talking about how they're going to be required, what, and what we're going to need to do as a committee to get these going, I asked for some volunteers on that, and Anita and J stepped up. Thank you both very much for that, and now I would like to turn it over to the two of you to tell us what you came up with.

**PowerPoint presentation shared by Jay Matchett*

Mr. Machette - Discussed goals and information outlined in presentation (please see attached slide)

<https://public.tableau.com/app/profile/hmisaz/viz/BOS-SystemPerformanceMeasures/CountyComparison>

Group discussions around goals and moving forward.

Mr. Dennis – The next steps will be inviting everyone to provide feedback as an action item to incorporate these goals formally into our strategic plan as what we do. The next step after this will be to make this happen, we make plans and need to implement these plans. Goals need to be measurable and achievable.

Dr. Kirk – Expressed concerns abouts language and representing the minority viewpoint. Focus on the word perform. Do x to yield y.

Further discussion and group discussion about language and measurable goals.

Mr. Watkins – Discussed racial equity and the presentation and nationwide implications. Advised there are some serious trainings around the topic and needs to be considered. Invited Denise to talk.

Ms. Cox – Acknowledged Dr. Kirk and on how words can be divisive. Advised their expert is Joanna Carr who is on the Committee, and she has a lot of the research. She would be the person for more data and information.

Mr. Machette – I agree for the need for strong and concrete metrics any goal needs to have how you measure success. We just wanted this as a starting / jumping off point and we could open it up to see what are those metrics, how will we define success. What are the points of entry and what does that look like? I didn't mean anything offensive by the language I used, it's the most inclusive language we could find and what's been done in other places. As far as the bias it shows up in our data, it shows up nationally in all kinds of context.

Continued discussion about language and COC's across the nation amongst the group. Including alternates to HMIS.

The goals are not set in stone nor the language, there is a lot more work for them to go into an action plan and that is when they will become SMART goals.

Questions around existing data to help sharpen and smarten the goals.

Mr. Dennis – These goals are for everyone to have some feedback, come to the next meeting ready to dig in.

Incarcerated / Reentry discussion

Mr. Dennis as Mr. Tom Reardon is unavailable, I will be tabling this item and leaving it on the agenda for the next meeting. I will reach out to him.

BNL/HMIS Updates

Mr. Dennis – We have touched on these already throughout the meeting.

PIT Count Coming up (Point In Time)

Mr. Dennis – The lead agencies for the various coniums of care took a vote last week based on some feedback even from Cochise County that it might be wise to move the PIT count up a month. I am going to send out some of the documents that went along with that presently. Instead of it being in two weeks it's going to be in the last week of February. The question will be where did you stay the night of Feb 22nd not Feb 25th. That count is going to go from Feb 23rd through the end of the month.

I wont be calling another meeting next month for everybody as we have doubled up on these for the last quarter. We are going to meet in two months not next month, however people participating in the PIT count we will meet one more time prior. Are there any questions or feedback?

Ms. Bacca – Offered to help with PIT count.

Further discussion about the upcoming PIT count and resources and plan. All documents will be sent out after the meeting relating to the PIT count.

Next Meeting

Mr. Dennis –Our next meeting of the committee is going to be March 16th 2022 at 2pm. Should be the third Thursday of March.

Brief discussion recapping the meeting and items.

Other Items

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Adjournment

Mr. Dennis adjourned the November 17th, 2021, Continuum of Care Cochise County Special Session at 3:00 p.m.

Keith Dennis