

SouthEastern Arizona Governments Organization



Title VI Goals and Accomplishments Report

Relating to Transportation Planning and Improvements

July 1, 2024

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I. OVERVIEW

SEAGO

The SouthEastern Arizona Governments Organization (SEAGO) is a regional planning agency which performs and coordinates a variety of functions. Established in 1972, SEAGO is a 501(c) 3, nonprofit organization whose mission is to assist local governments in seeking cooperative solutions to area wide problems; to provide a forum for regional policy development and serve as a coordinating link between municipal, county, tribal, state, and federal agencies. SEAGO is one of six Arizona Councils of Governments (COGs).

SEAGO serves the four counties of Cochise, Graham, Greenlee, and Santa Cruz. SEAGO's programs focus on issues that often cross jurisdictional boundaries. Originally a planning entity, SEAGO's operational scope has expanded considerably since its inception to include planning as well as project programming and implementation activities in the areas of housing, economic development, social services, transportation, the environment, and public transit.

The SEAGO Transportation Program assists member entities and other organizations with programs administered through the Arizona Department of Transportation (ADOT). Each community within the region is eligible for funding for transportation infrastructure or public transit projects from various programs, which is often done through competitive application processes. SEAGO's Transportation Program conducts the processes through which ADOT administered funding sources are accessed and provides technical support, data, and other information to communities or organizations within the SEAGO region when applying for ADOT or transportation related grants.

SEAGO/ADOT Relationship

State transportation agencies such as ADOT are the principal recipients of Federal-aid Highway Funds for transportation planning and infrastructure improvements. ADOT has the authority to delegate project administration and management to subrecipients and Local Public Agencies (LPAs) including "any city, county, township, municipality, or other political subdivision that may be empowered to cooperate with the State transportation department in highway matters" (23 CFR 635.102).

As described above, SEAGO receives planning funding from ADOT to perform a defined annual scope of work that consists of assisting ADOT in carrying out certain transportation related planning activities within the four-county SEAGO region. Because SEAGO is a sub recipient of federal funding through ADOT, SEAGO is considered an LPA. As an LPA, SEAGO is required to carry out its transportation planning duties and obligations in accordance with all applicable federal requirements.

One such requirement is Title VI of the Civil Rights Act of 1964, which requires outreach to underserved groups. Among other requirements, Title VI specifically mandates that "No person in the United States shall on the grounds of race, color, or national origin be excluded from participation in, denied the benefits of, or subjected to discrimination under any program or activity receiving Federal financial assistance." (42 USC 2000d)

Unlike LPAs implementing transportation infrastructure or public transit projects, these planning activities have a limited impact on the underserved populations protected under Title VI. For example,

an LPA who is providing public transit services might adversely impact underserved populations when making decisions such as which routes to cut in response to reductions in funding and the need to improve efficiencies, whereas SEAGO's administration of the application and ranking process through which public transit providers are awarded ADOT funding would have a much narrower exposure to adversely impacting underserved populations.

Although adverse impacts on underserved populations from SEAGO's planning activities will be limited in most cases, this does not relieve the agency from its obligation to comply with Title VI requirements. To that end, SEAGO has developed a Title VI Implementation and Public Participation Plan, which sets forth how SEAGO will ensure underserved populations are provided meaningful opportunities to become involved in the transportation planning process within the SEAGO region. This Title VI Report and Update describes the progress SEAGO has made in implementing the Title IV Implementation and Public Participation Plan.

II. SUMMARY OF PUBLIC OUTREACH AND INVOLVEMENT ACTIVITIES

Targeted Public Involvement Activities

Underserved populations are less likely to become involved in the transportation planning process unless a special effort is made to reach out to them. These populations include, but are not limited to:

- Minority (Hispanic and/or non-white) community members.
- Low-Income community members.
- Physically and mentally challenged community members.
- People who may rely on alternative transportation.
- People with limited English proficiency.
- Aging individuals.

By making a reasonable effort to include these populations, SEAGO ensures that the opportunity exists for the interests and input of all residents to be given equal consideration. SEAGO's Title VI Implementation and Public Participation Plan include a Public Participation Toolbox which is a comprehensive listing of various public outreach activities that may be utilized to enhance public participation. There are numerous and varied techniques/activities to provide the opportunity for public involvement. Any combination and number of these may be used depending on the scope of the specific plan, program, or project.

Due to the current limitations of planning resources, SEAGO has chosen to focus on public outreach activities required by law and those most likely to reach underserved populations, while preserving resources that may be needed to provide special accommodations to include these individuals during the planning process, such as translation of materials for Limited English Proficiency (LEP) individuals, or those who are hearing and visually impaired. ***In FY24, public outreach and involvement consisted of the following activities selected from the Toolbox:***

E-mail – This has been used extensively to communicate notices of meetings or public hearings to SEAGO’s membership, the general public and underserved populations (more specifics below).

Contact Lists – SEAGO has developed a Title VI contact distribution list which consists of individuals and agencies that serve the underserved populations protected under Title VI. Notices of all SEAGO meetings, including the SEAGO Executive Board, the Administrative Council, the Technical Advisory Committee (TAC), and any committees or subcommittees thereof, are distributed via e-mail to the Title VI Contact list so that they are provided the opportunity to participate in and/or comment on SEAGO planning activities. The e-mail notice asks the providers serving underserved populations to inform those individuals they serve of the opportunity to participate, the date, time, and location of the event.

Internal Communications – In addition to transportation planning, SEAGO functions as the four-county Area Agency on Aging, which provides a wide range of services to the aging individuals in the region. This connection provides a unique opportunity to involve this underserved sector in SEAGO planning activities.

Meetings – Underserved populations are invited to participate in all SEAGO meetings (see Contact List [above] and Public Notice [below] for details). To facilitate participation, a call-in number is provided for individuals who are unable to attend the meetings in person.

Newsletter – SEAGO currently produces a newsletter that is distributed to a broad range of stakeholders and service providers, many of which serve underserved populations protected under Title VI.

Press Releases – Press releases are used when a study or plan is available for public comment, and to notify the general public of the opportunity to comment, and when Activities such as public hearings will be held.

Public Meetings/Hearings – The Title VI Contact distribution list is used to inform underserved populations of any public meetings or hearings.

Public Notices – These are a requirement for all SEAGO meetings, which are conducted in compliance with the Arizona Open Meeting Law. As discussed above, public notices are also distributed to the Title VI Contact distribution list. Public notices include reasonable accommodations for individuals with disabilities, or with special needs, e.g. sign language interpreters. SEAGO includes a the name of the SEAGO Title VI Coordinator as the point of contact person, telephone number, e-mail address, and the deadline for response from those with special needs. SEAGO typically distributes notices of meetings at least a week in advance of any meetings.

Website Notices – All notices of SEAGO meetings, public hearings or public comment periods are posted to the SEAGO website.

Virtual Public Participation

COVID-19 has changed the way we interact with the public. However, it hasn’t changed the requirements for public participation in the planning process. To address these new demands and in addition to our standard Public Participation Toolbox, SEAGO has adopted the following strategies to support our standard public participation toolbox:

Standardized Meeting Platform: SEAGO utilizes a single online meeting platform for all SEAGO meetings, trainings, and public involvement activities. This ensures SEAGO staff our proficient in utilizing our meeting platform and its tools.

Public Involvement Planning (PIP): Prior to beginning a planning activity a Public Involvement Plan is developed for each project. The PIP identifies virtual outreach methods for potentially underserved populations.

Meeting Notification: In addition to our standard notification tools, SEAGO utilizes social media platforms such as Facebook and Twitter to promote public engagement activities. SEAGO also partners with planning stakeholders to advertise SEAGO meetings, surveys, and workshops on their agency websites.

Online Surveys: All SEAGO planning surveys are made available online.

Mapping/GIS Engagement – SEAGO develops and incorporates GIS mapping tools in a majority of our presentations. This provides visual support for SEAGO planning activities.

Hybrid Meetings: All in-person SEAGO Public Meetings includes an optional virtual meeting component. Meeting Recordings: All SEAGO virtual meetings are recorded and made available to the public.

SEAGO understands the need to keep the public aware of our transit planning activities. In addition to posting meeting agendas on our website and offices, meeting notices and agendas are distributed via email to agencies that provide direct services to Title VI protected populations. We request that they make their clients aware of these opportunities for public involvement by posting the meeting notice at their office locations, websites, or social media pages. ***The following is our current email list of agencies that assist us in distributing our notices and opportunities for public involvement:***

| Agency Name | Service Area |
|--|--|
| Arizona Department of Economic Security (DES) | State of Arizona |
| City of Benson – Benson Area Transit (BAT) | Benson and St. David |
| City of Bisbee – Bisbee Bus | Bisbee and Naco |
| City of Douglas – Douglas Rides/Cochise Connections | Douglas, Elfrida, Sierra Vista and Pirtleville |
| City of Sierra Vista – Vista Transit | Sierra Vista |
| City of Nogales – Nogales Rides | Nogales |
| City of Willcox | Willcox |
| Cochise County Health and Social Services | Cochise County |
| Community Provider of Enrichment Services, Inc. (CPES) | Southeast Arizona |
| Douglas ARC (DARC) | Douglas and Elfrida |
| Easter Seals Blake Foundation | Southeast Arizona |
| Graham County Rehabilitation Center (GCRC) | Graham County |
| HOPE Inc. | Southeast Arizona |

| | |
|--|--|
| Horizon Health and Wellness | Southeast Arizona |
| Legacy Foundation of Southeast Arizona | Southeast Arizona |
| Pinal Hispanic Council | Nogales, Rio Rico, Douglas and Elfrida |
| Premier Alliances | Bisbee and Sierra Vista |
| Santa Cruz Training Program | Santa Cruz County |
| Southeastern Arizona Community Action Program (SEACAP) | Southeast Arizona |
| SouthEastern Arizona Behavioral Health Services (SEABHS) | Southeast Arizona |
| Sr. Citizens of Patagonia | Elgin, Patagonia, Canelo and Sonoita |
| St. Vincent De Paul | Douglas |
| Town of Huachuca City | Huachuca City, Sierra Vista and Tombstone |
| Volunteer Interfaith Caregiver Program (ViCAP) | Sierra Vista, Benson, Hereford and Willcox |
| Women's Transition Project | Cochise County |

General Public Involvement Activities

The following is a list of the meetings and other activities that were open to the public or open for public comment during FY24:

45-day Public Comment Period on the ***Draft SEAGO Region Transportation Improvement Plan (TIP)***. The purpose of this activity was to solicit public comment on the FY25-29 Draft TIP.

Four (4) Advisory Council on Aging (ACOA) meetings: held quarterly at the United Methodist Church in Willcox. The purpose of these meetings is to make recommendations to the Administrative Council and Executive Board relating to programs administered by the SEAGO AAA, including public transportation funding for senior citizens in the SEAGO region.

Six (6) Transit Coordination meetings, held quarterly in Cochise and Graham Counties. The purpose of these meetings is to enhance coordination, leverage resources and increase efficiencies among the public transit providers, and to provide information and technical assistance to the providers who need it.

Six (6) Technical Advisory Committee (TAC) meetings, held bi-monthly via Zoom. The purpose of these meetings is to include local governments in the regional transportation planning process. These communities compete for local project funding from various federal aids highway programs. The TAC ranks funding applications, approves TIP amendments, recommends transportation planning policies and procedures, and discusses successes and challenges at these meetings. All recommendations from

the TAC are forwarded to the Administrative Council and Executive Board for final consideration.

Four (4) Administrative Council meetings, held in August, November and February in Benson, Arizona. The purpose of these meetings is to conduct SEAGO business, including recommending to the Executive Board the approval of funding applications, TIP approvals and other business relating to SEAGO programs.

Four (4) Executive Board meetings, held in August, November, February and May at various locations throughout the region. The purpose of these meetings is to conduct SEAGO business, including the approval of funding applications, TIP approvals and other business relating to SEAGO programs.

Three (3) combined Administrative Committee and Executive Committee meetings held telephonically. These committees are comprised of the officers of the Administrative Council and Executive Board. The purpose of these meetings is to conduct business in Between regularly scheduled meetings of the Administrative Council and Executive Board, including recommending to the Executive Board the approval of funding applications, TIP Approvals and other business relating to SEAGO programs.

Fourteen (14) Training Workshops, SEAGO receives FTA Section 5310 funding to provide a rural Arizona Training Program. All trainings are open to the public free of charge and focus on improving transit safety, grant development, operations, and program management.

45-day Public Comment Period on the Draft **Graham County Transit Feasibility Study GTFIS**. The purpose of this activity was to solicit public comment on the GCTFS.

Specialized Public Involvement Activities

In FY24, in an effort to support our regional planning efforts, **SEAGO conducted two specialized public involvement efforts to introduce the community to the region's public transportation planning projects:**

Graham County Public Transit Feasibility Study: In FY24 SEAGO continued its partnership with the National Association of Development Organizations, Western Transportation Institute, National RTAP, and the San Carlos Apache Tribe to develop a Graham County Public Transit Feasibility Study. The purpose of the study was to evaluate the feasibility of a FTA Section

5311 Program that would serve Safford, Thatcher, Pima, greater Graham County, and would link the San Carlos Public Transit System to these communities. SEAGO conducted Public Meetings to promote the project and to gather public input. The following actions were taking to solicit public participation involving the Study:

- Flyers printed in English and Spanish and distributed businesses/agencies that provide direct services to Title VI protected populations.
- Press releases to the local newspapers of Safford and greater Graham County notifying of the Study.
- Digital surveys developed for the General Public, local businesses, and local social service agencies.
- Stakeholder Meeting with transit providers and community leaders.
- Public Notices distributed to our Title VI email distribution list.
- Invitations to the SEAGO Executive Board/Administrative Council, all area transit providers, business leaders and social service agencies that support Title VI populations.

- Website: Meeting notices were posted on www.seago.org .
www.seagomobility.org .

The following table reflects the ethnicity and gender of attendees to our Transit Feasibility Study public meetings:

| Date | Name of Activity | Ethnicity | | | | Gender | |
|----------|--|-----------|----------|-----------------|----------|----------|-----------|
| | | White | Hispanic | Native American | Other | Male | Female |
| 11/29/23 | Graham Transit Feasibility TAC Meeting | 8 | 7 | 4 | 0 | 8 | 11 |
| | Totals | 6 | 5 | 4 | 0 | 5 | 10 |

Nogales Area Transit Feasibility Study In March 2023, SEAGO was awarded an ADOT 5305 Planning Grant to develop a Nogales Area Transit Feasibility Study. The purpose of the study was to evaluate the feasibility of a FTA Section 5311 Program that would serve Santa Cruz County including Nogales and Rio Rico communities. The following actions were taking to solicit public participation involving the Study:

- Flyers printed in English and Spanish and distributed to local businesses/agencies that provide direct services to Title VI protected populations.
- Press releases in English and Spanish to the local newspapers of Nogales and greater Santa Cruz County notifying of the Study
- Digital surveys developed for the General Public, local businesses, and local social service agencies in both English and Spanish
- Stakeholder Meeting with transit providers and community leaders.
- Public Notices distributed to our Title VI email distribution list.
- Invitations to the SEAGO Executive Board/Administrative Council, all area transit providers, medical offices, business leaders and social service agencies that support Title VI populations.
- Website: Meeting notices were posted on www.seago.org and our companion Mobility Management site www.seagomobility.org .

The following table reflects the ethnicity and gender of attendees to our Transit Feasibility Study public meeting.

| Date | Name of Activity | Ethnicity | | | | Gender | |
|---------|---------------------------------------|-----------|-----------|-----------------|----------|----------|-----------|
| | | White | Hispanic | Native American | Other | Male | Female |
| 3/13/24 | Feasibility Study Stakeholder Meeting | 4 | 10 | 0 | 0 | 2 | 12 |
| | Totals | 4 | 10 | 0 | 0 | 2 | 12 |

III. TITLE VI TRAINING/TECHNICAL ASSISTANCE

Training

SEAGO staff are trained bi-annually involving Title VI. Training content includes the online location of the SEAGO Title VI Plan, the protected classes, the Title VI Coordinator contact information, our complaint procedures, and the onsite and online location of our Title VI Complaint Form. ***Title VI Training was conducted on the following dates:***

July 18-24, 2023 – 13 staff were trained

February 12, 2024 – 22 staff were trained

March 25, 2024 – 1 new staff member was trained

SEAGO transportation staff participated in the **ADOT CRO Annual FHWA Title VI Training** on June 11, 2024 (in person) and June 17, 2024 (online).

SEAGO transportation staff participated in the **ADOT 5310/5311 Implementation Workshops** on February 15, 2024 as well as the AZTA conference April 9, 2024. These workshops included Title VI training.

Technical Assistance

Title VI is a routine agenda item for our Transit Coordination Meetings. During these meetings, SEAGO discusses current Title VI issues with our 28 agency coordination group. We offer an opportunity to ask questions and to clarify information.

IV. PROGRAM AREA REVIEWS

In FY 2024, SEAGO conducted three (3) internal program reviews:

1. Website – SEAGO reviewed its Title VI website to ensure necessary documents were available.

The site was checked for the Public Notice, Complaint Procedures, Title VI Plan, Complaint Form, Goals and Accomplishment Report were present and accessible. Ensured Title VI Coordinator Information was accurate and easily accessible. ***No issues were found.***

2. Public Meeting Notices – Public meeting notification processes were reviewed to ensure meetings notices were posted in a timely manner, that meeting notices and agendas are distributed via email to agencies that provide direct services to Title VI protected populations, and that the following statement is conveyed on each meeting agenda in both English and Spanish: “Individuals with disabilities who require special accommodations may contact Jessica Aguayo at (520) 432-5301 extension 215 at least 72 hours before the meeting time to request such accommodations.”

No issues were found.

3. Outreach Materials – SEAGO reviewed several outreach materials developed to ensure that they were provided in both English and Spanish. ***No issues were found.***

Sub-recipient-Reviews: No sub-recipient reviews were conducted, as SEAGO had no Sub-recipient

ADOT TITLE VI PROGRAM REVIEWS

On 4/18/24, SEAGO underwent an ADOT Audit of our Title VI Program. Three (3) deficiencies were found. Corrective action was completed and submitted to ADOT. Corrective action was accepted by ADOT.

V. LIMITED ENGLISH PROFICIENCY (LEP)

Demographic information from the U.S. Census Bureau, 2017-2021 American Community Survey (ACS) 5- Year estimates indicates that approximately 46 percent of the region's population is Hispanic or Latino of any race. According to the American Community Survey 25,944 (or approximately 12.5% of the region's population) reported that they spoke English less than very well.

Careful consideration is given to the potential impacts from SEAGO's specific planning activities to the underserved populations. Only when the scope of a proposed project or plan has the potential to significantly impact individuals with language barriers or special needs will pertinent materials or services be prepared in alternative formats without having been specifically requested, i.e. special language translations, interpretation or sign language services, large print, Braille, audio/video, etc. **In FY 2024, SEAGO received no requests for LEP services.**

VI. DEMOGRAPHIC COMPOSITION OF THE SEAGO REGION

SEAGO collects, reviews, and analyzes demographic data annually to develop a demographic profile (baseline) for the region. **SEAGO uses the most current ACS Estimates from the U.S. Census data** to identify minority, low-income, age 65+, disabled, and limited English proficient populations (see table above). The demographic profile summarizes the data for these population groups by U.S. Census Tract.

| Population & Households | | | Census Block Groups | | | |
|---|---------|---------|---|----------------|---------------------|--|
| Category | SEAGO | | Number of block groups ≥ Area Percentage | % Block Groups | Affected Population | % of Affected Population Captured in Census Block Groups |
| | Total | Percent | | | | |
| Population Base | 221,580 | N/A | 184 | 100.0 % | N/A | N/A |
| Minority | 123,372 | 55.7% | 77 | 41.8% | 81,781 | 66.3% |
| Below Poverty Level | 34,757 | 16.4% | 80 | 43.5% | 25,685 | 73.9% |
| Age 65+ | 44,688 | 20.2% | 85 | 46.2% | 29,576 | 66.2% |
| Population with a Disability | 33,061 | 15.7 % | 71 | 38.6% | 16,529 | 50.0% |
| Limited English Proficient Persons | 26,823 | 12.9% | 93 | 50.5% | 25,292 | 94.3% |

VII. PUBLIC PARTICIPATION DATA

In FY24, SEAGO hosted 6 Transit Coordination Meetings. There has been extensive participation on the part of public transit providers who serve the underserved populations of Cochise, Graham, Greenlee and Santa Cruz Counties. The following table reflects the ethnicity and gender of meeting attendees:

| SEAGO PUBLIC MEETINGS | | ETHNICITY | | | | GENDER | |
|-----------------------|---|-----------|-----------|-----------------|----------|-----------|-----------|
| Date | Name of Meeting | White | Hispanic | Native American | Other | Male | Female |
| 07/27/2023 | Cochise/Santa Cruz County Transportation Coordination | 10 | 9 | 0 | 2 | 7 | 14 |
| 08/08/2023 | Graham/Greenlee County Transportation Coordination Meeting (Safford) | 7 | 4 | 1 | 2 | 5 | 9 |
| 10/31/2024 | Regional Transportation Coordination Meeting (Benson/Zoom) | 11 | 9 | 0 | 0 | 6 | 14 |
| 03/28/2024 | Cochise/Santa Cruz County Transportation Coordination Meeting (Benson & Zoom) | 6 | 9 | 0 | 0 | 6 | 9 |
| 06/18/2024 | Graham/Greenlee County Transportation Coordination Meeting (Safford) | 11 | 1 | 1 | 0 | 4 | 9 |
| 06/20/2024 | Cochise/Santa Cruz County Transportation Coordination Meeting (Benson & Zoom) | 10 | 8 | 0 | 0 | 6 | 12 |
| | Totals | 55 | 40 | 2 | 4 | 34 | 67 |

In FY24, SEAGO hosted 14 Training Workshops that were open to the public. The SEAGO Training Program supports regional/statewide transit training goals. The following table reflects the ethnicity and gender of meeting attendees:

| SEAGO TRAININGS | | ETHNICITY | | | | GENDER | |
|-----------------|---------------------------|-----------|-----------|-----------------|----------|-----------|-----------|
| Date | Name of Training | White | Hispanic | Native American | Other | Male | Female |
| 07/20/2023 | PASS – Benson | 4 | 1 | 0 | 0 | 2 | 3 |
| 09/07/2023 | PASS – Benson | 1 | 1 | 0 | 0 | 1 | 1 |
| 10/20/2023 | PASS – (NAIPTA) Flagstaff | 3 | 0 | 0 | 0 | 2 | 1 |
| 01/24/2024 | PASS – Willcox | 4 | 0 | 0 | 0 | 2 | 2 |
| 02/03/2024 | PASS – Douglas | 2 | 7 | 0 | 0 | 2 | 7 |
| 02/09/2024 | PASS – Safford | 5 | 4 | 0 | 0 | 5 | 4 |
| 02/17/2024 | PASS – Douglas | 0 | 10 | 0 | 0 | 5 | 5 |
| 02/28/2024 | PASS – Safford | 5 | 4 | 0 | 0 | 1 | 8 |
| 03/08/2024 | PASS – Payson | 2 | 4 | 0 | 0 | 3 | 3 |
| 04/13/2024 | PASS – San Carlos | 0 | 0 | 9 | 0 | 5 | 4 |
| 05/02/2024 | PASS – Flagstaff | 0 | 0 | 8 | 0 | 4 | 4 |
| 05/21/2024 | PASS – Tohono O’Odem | 0 | 0 | 6 | 0 | 4 | 2 |
| 05/30/2024 | PASS – Benson | 2 | 2 | 0 | 0 | 1 | 3 |
| 06/04/2024 | PASS – Winslow | 0 | 0 | 13 | 0 | 5 | 8 |
| Totals | | 28 | 33 | 36 | 0 | 42 | 55 |

VIII. TITLE VI COMPLAINTS, INVESTIGATIONS, OR LAWSUITS FILED

SEAGO maintains data on any complaints, investigations or lawsuits relating to discrimination filed against SEAGO and reports on the status and outcome of such incidences annually. *During the period from July 1, 2023 through June 30, 2024, there were no complaints, investigations or lawsuits relating to discrimination filed against SEAGO.*

IX. ETHNICITY AND SEX STATISTICS FOR SEAGO BOARDS & COMMITTEES

| SEAGO Boards & Committees | ETHNICITY | | | | GENDER | |
|---------------------------|-----------|----------|-----------------|-------|--------|--------|
| | White | Hispanic | Native American | Other | Male | Female |
| Executive Board | 19 | 4 | 1 | 0 | 18 | 6 |
| Administrative Council | 14 | 4 | 1 | 0 | 15 | 4 |
| TAC | 13 | 4 | 1 | 0 | 15 | 3 |

X. PENDING APPLICATIONS FOR FEDERAL ASSISTANCE

SEAGO reports the federal funding sources that it receives direct funding from each year. SEAGO currently applies annually for federal funds directly from the U.S. Department of Commerce. SEAGO also receives federal pass through funding from a number of state agencies, including but not limited to ADOT, Arizona Department of Housing, and the Arizona Department of Economic Security.

XI. PLAN EVALUATION/REVISIONS

SEAGO evaluates the Title VI Implementation and Public Participation Plan annually and reports any new practices or changes to be implemented the following year. We believe that the public outreach activities we have employed are adequate to provide meaningful opportunities to participate in SEAGO planning activities, and are appropriate given current funding limitations. *SEAGO recently updated its 2024 Title VI Plan. The following changes are reflected in our FY25 Title VI Plan:*

1. **SEAGO Membership** – The SEAGO Executive Board, Administrative Council, and the Transportation Advisory Committee underwent several changes. The membership tables were updated.
2. **Population and Demographic Profile** – The demographic profile that was developed for the region last year has been updated to reflect the U.S. Census Bureau, 2018-2022 American Community Survey (ACS) 5-Year estimates.
3. **SEAGO Organization Chart** – The SEAGO organization Chart was updated to reflect SEAGO's current staffing.
4. **SEAGO Demographic Data** – This data was updated using information from MAG's Demographic Viewer.
5. **SEAGO Public Participation Plan** This section of the plan was updated to reflect Virtual Public Involvement Activities SEAGO implemented as a result of COVID-19
6. All **SEAGO websites** have been updated to include a Google Translate option to make the website more accessible to other language speakers.

XII. SEAGO TITLE VI GOALS

Progress - FY24 Title VI Goals

1. Ensure all SEAGO staff is trained involving the SEAGO Title VI Program. ***(Complete)***
2. Ensure that SEAGO transportation staff attends at least one state level training involving Title VI compliance. ***(Complete)***
3. Conduct at least three (3) compliance reviews of SEAGO program areas. ***(Complete)***
4. Respond to and investigate any complaints within the timeframe and in accordance with the procedures outlined in the SEAGO Title VI Plan. ***(Complete – No complaints received)***
5. Continue development of survey instruments to gather public input involving SEAGO public participation activities. ***(Complete – Instruments updated and implemented electronic survey options)***
6. Continue development of tools that will enhance our Virtual Public Involvement Toolbox. ***(Ongoing – Added QR codes to all public meetings to provide access to project websites and information)***

FY25 Title VI Goals

1. Ensure all SEAGO staff is trained involving the SEAGO Title VI Program.
2. Ensure that SEAGO transportation staff attends at least one state level training involving Title VI compliance.
3. Conduct at least three (3) compliance reviews of SEAGO program areas.
4. Respond to and investigate any complaints within the timeframe and in accordance with the procedures outlined in the SEAGO Title VI Plan.
5. Continue development of survey instruments to gather public input involving SEAGO public participation activities.
6. Continue development of tools that will enhance our Virtual Public Involvement Toolbox.
7. Develop and implement new Title VI program evaluation tools.



FY24 Title VI Complaint Log

| Title VI Complaints, Investigations and Lawsuits | | | | | |
|--|------------------|------------------------|-------------------------------|-------------|--------------------------|
| | Description/Name | Date Month, Day & Year | Summary (Basis of Complaint)* | Status | Actions / Final Findings |
| Complaints | | | | | |
| 1) | | | | | |
| 2) | | | | | |
| 3) | | | | | |
| Investigations | | | | | |
| 1) | | | | | |
| 2) | | | | | |
| 3) | | | | | |
| Lawsuits | | | | | |
| 1) | | | | | |
| 2) | | | | | |
| 3) | | | | | |

No complaints received

Out of State

7/19/24

Include basis of complaint.

Report to be Submitted Annually to ADOT Title VI Department