

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE: Douglas AZ

DATE: 6-25-2016

PRESENTER: Jessica Urrea

Question:

Excellent 5 < == > 1 Poor

- | | | | | | |
|--|---|-----|---|---|---|
| 1. That the training topic was delivered as advertised | 5 | (4) | 3 | 2 | 1 |
| 2. That the presenter was versed in all aspects of the topic | 5 | (4) | 3 | 2 | 1 |
| 3. That the presenter(s) gave a well-organized presentation | 5 | (4) | 3 | 2 | 1 |
| 4. That the presenter(s) spoke clearly and to the point | 5 | (4) | 3 | 2 | 1 |
| 5. That the presenter(s) addressed individual requests for Information | 5 | (4) | 3 | 2 | 1 |
| 6. That the information presented was of practical use | 5 | (4) | 3 | 2 | 1 |
| 7. Please rate the overall session as a learning experience | 5 | (4) | 3 | 2 | 1 |

Comments:

very good training

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE:

Douglas Az

DATE:

6/25/16

PRESENTER:

Jessica Urrea, Debra, Humberto

Question:

Excellent 5 < == > 1 Poor

- | | | | | | |
|--|---|---|-----|---|---|
| 1. That the training topic was delivered as advertised | 5 | 4 | (3) | 2 | 1 |
| 2. That the presenter was versed in all aspects of the topic | 5 | 4 | (3) | 2 | 1 |
| 3. That the presenter(s) gave a well-organized presentation | 5 | 4 | (3) | 2 | 1 |
| 4. That the presenter(s) spoke clearly and to the point | 5 | 4 | (3) | 2 | 1 |
| 5. That the presenter(s) addressed individual requests for Information | 5 | 4 | (3) | 2 | 1 |
| 6. That the information presented was of practical use | 5 | 4 | 3 | 2 | 1 |
| 7. Please rate the overall session as a learning experience | 5 | 4 | (3) | 2 | 1 |

Comments:

LEARNED A LOT & WAS FUN.

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE:

Douglas AZ.

DATE:

6/25/16

PRESENTER:

Jessica

Question:

Excellent 5 < == > 1 Poor

- | | | | | | |
|--|-----|---|---|---|---|
| 1. That the training topic was delivered as advertised | (5) | 4 | 3 | 2 | 1 |
| 2. That the presenter was versed in all aspects of the topic | (5) | 4 | 3 | 2 | 1 |
| 3. That the presenter(s) gave a well-organized presentation | (5) | 4 | 3 | 2 | 1 |
| 4. That the presenter(s) spoke clearly and to the point | (5) | 4 | 3 | 2 | 1 |
| 5. That the presenter(s) addressed individual requests for Information | (5) | 4 | 3 | 2 | 1 |
| 6. That the information presented was of practical use | (5) | 4 | 3 | 2 | 1 |
| 7. Please rate the overall session as a learning experience | (5) | 4 | 3 | 2 | 1 |

Comments:

very Helpful class, Thank you very much
!!)

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE: Douglas, AZ

DATE: 6/25/16

PRESENTER: Jessica Urrea

Question:

Excellent 5 < == > 1 Poor

- | | | | | | |
|--|-----|---|---|---|---|
| 1. That the training topic was delivered as advertised | (5) | 4 | 3 | 2 | 1 |
| 2. That the presenter was versed in all aspects of the topic | (5) | 4 | 3 | 2 | 1 |
| 3. That the presenter(s) gave a well-organized presentation | (5) | 4 | 3 | 2 | 1 |
| 4. That the presenter(s) spoke clearly and to the point | (5) | 4 | 3 | 2 | 1 |
| 5. That the presenter(s) addressed individual requests for Information | (5) | 4 | 3 | 2 | 1 |
| 6. That the information presented was of practical use | (5) | 4 | 3 | 2 | 1 |
| 7. Please rate the overall session as a learning experience | (5) | 4 | 3 | 2 | 1 |

Comments:

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE:

Douglas, AZ

DATE:

6.25.16

PRESENTER:

Jessica Urrea

Question:

Excellent 5 < == > 1 Poor

- | | | | | | |
|--|----------|---|---|---|---|
| 1. That the training topic was delivered as advertised | <u>5</u> | 4 | 3 | 2 | 1 |
| 2. That the presenter was versed in all aspects of the topic | <u>5</u> | 4 | 3 | 2 | 1 |
| 3. That the presenter(s) gave a well-organized presentation | <u>5</u> | 4 | 3 | 2 | 1 |
| 4. That the presenter(s) spoke clearly and to the point | <u>5</u> | 4 | 3 | 2 | 1 |
| 5. That the presenter(s) addressed individual requests for Information | <u>5</u> | 4 | 3 | 2 | 1 |
| 6. That the information presented was of practical use | <u>5</u> | 4 | 3 | 2 | 1 |
| 7. Please rate the overall session as a learning experience | <u>5</u> | 4 | 3 | 2 | 1 |

Comments:

*first time been on this
Kind of training and I did
learn a lot.*

Great job!!!!

Jessica, Debra, Humberto

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE: Douglas AZ

DATE: 6-25-16

PRESENTER: Jessica Urrea

Question:

Excellent 5 < == > 1 Poor

- | | | | | | |
|--|---|-----|---|---|---|
| 1. That the training topic was delivered as advertised | 5 | (4) | 3 | 2 | 1 |
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| 3. That the presenter(s) gave a well-organized presentation | 5 | (4) | 3 | 2 | 1 |
| 4. That the presenter(s) spoke clearly and to the point | 5 | (4) | 3 | 2 | 1 |
| 5. That the presenter(s) addressed individual requests for Information | 5 | (4) | 3 | 2 | 1 |
| 6. That the information presented was of practical use | 5 | (4) | 3 | 2 | 1 |
| 7. Please rate the overall session as a learning experience | 5 | (4) | 3 | 2 | 1 |

Comments:

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE:

Douglas Arizona

DATE:

06/25/16

PRESENTER:

Jessica

Question:

Excellent 5 < == > 1 Poor

- | | | | | | |
|--|---|---|---|---|---|
| 1. That the training topic was delivered as advertised | 5 | 4 | ③ | 2 | 1 |
| 2. That the presenter was versed in all aspects of the topic | 5 | ④ | 3 | 2 | 1 |
| 3. That the presenter(s) gave a well-organized presentation | 5 | 4 | ③ | 2 | 1 |
| 4. That the presenter(s) spoke clearly and to the point | 5 | 4 | ③ | 2 | 1 |
| 5. That the presenter(s) addressed individual requests for Information | 5 | 4 | ③ | 2 | 1 |
| 6. That the information presented was of practical use | 5 | ④ | 3 | 2 | 1 |
| 7. Please rate the overall session as a learning experience | 5 | ④ | 3 | 2 | 1 |

Comments:

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE: Douglas, AZ

DATE: 6/25/15

PRESENTER: Jessica

Question:

Excellent 5 < == > 1 Poor

- | | | | | | |
|--|----------|---|---|---|---|
| 1. That the training topic was delivered as advertised | <u>5</u> | 4 | 3 | 2 | 1 |
| 2. That the presenter was versed in all aspects of the topic | <u>5</u> | 4 | 3 | 2 | 1 |
| 3. That the presenter(s) gave a well-organized presentation | <u>5</u> | 4 | 3 | 2 | 1 |
| 4. That the presenter(s) spoke clearly and to the point | <u>5</u> | 4 | 3 | 2 | 1 |
| 5. That the presenter(s) addressed individual requests for Information | <u>5</u> | 4 | 3 | 2 | 1 |
| 6. That the information presented was of practical use | <u>5</u> | 4 | 3 | 2 | 1 |
| 7. Please rate the overall session as a learning experience | <u>5</u> | 4 | 3 | 2 | 1 |

Comments:

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE: Douglas AZ

DATE: 6-25-16

PRESENTER: JESSICA

Question:

Excellent 5 < == > 1 Poor

- | | | | | | |
|--|----------|---|---|---|---|
| 1. That the training topic was delivered as advertised | <u>5</u> | 4 | 3 | 2 | 1 |
| 2. That the presenter was versed in all aspects of the topic | <u>5</u> | 4 | 3 | 2 | 1 |
| 3. That the presenter(s) gave a well-organized presentation | <u>5</u> | 4 | 3 | 2 | 1 |
| 4. That the presenter(s) spoke clearly and to the point | <u>5</u> | 4 | 3 | 2 | 1 |
| 5. That the presenter(s) addressed individual requests for Information | <u>5</u> | 4 | 3 | 2 | 1 |
| 6. That the information presented was of practical use | <u>5</u> | 4 | 3 | 2 | 1 |
| 7. Please rate the overall session as a learning experience | <u>5</u> | 4 | 3 | 2 | 1 |

Comments:

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE: Douglas AZ

DATE: 6-25-16

PRESENTER: Jessica Urrea - Debra Kroesal
Humberto Rivisq

Question:

Excellent 5 < == > 1 Poor

- | | | | | | |
|--|---|---|---|---|---|
| 1. That the training topic was delivered as advertised | 5 | 4 | 3 | 2 | 1 |
| 2. That the presenter was versed in all aspects of the topic | 5 | 4 | 3 | 2 | 1 |
| 3. That the presenter(s) gave a well-organized presentation | 5 | 4 | 3 | 2 | 1 |
| 4. That the presenter(s) spoke clearly and to the point | 5 | 4 | 3 | 2 | 1 |
| 5. That the presenter(s) addressed individual requests for Information | 5 | 4 | 3 | 2 | 1 |
| 6. That the information presented was of practical use | 5 | 4 | 3 | 2 | 1 |
| 7. Please rate the overall session as a learning experience | 5 | 4 | 3 | 2 | 1 |

Comments: reach opp the east

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE: DOUGLAS, AZ.

DATE: 6-25-16

PRESENTER: JESSICA UAREA CO-PRESENTERS
DEBRA KROEGAL
HUMBERTO RIVERA

Question:

Excellent 5 < == > 1 Poor

- | | | | | | |
|--|-----|-----|---|---|---|
| 1. That the training topic was delivered as advertised | 5 | (4) | 3 | 2 | 1 |
| 2. That the presenter was versed in all aspects of the topic | 5 | (4) | 3 | 2 | 1 |
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| 7. Please rate the overall session as a learning experience | (5) | 4 | 3 | 2 | 1 |

Comments: GREAT JOB!!

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE: DOUGLAS, AZ

DATE: 6/25/16

PRESENTER: JESSICA P. URREA, DEBRA KROEGAL,
& HUMBERTO RIVERA

Question:

Excellent 5 < == > 1 Poor

- | | | | | | |
|--|-----|---|---|---|---|
| 1. That the training topic was delivered as advertised | (5) | 4 | 3 | 2 | 1 |
| 2. That the presenter was versed in all aspects of the topic | (5) | 4 | 3 | 2 | 1 |
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| 7. Please rate the overall session as a learning experience | (5) | 4 | 3 | 2 | 1 |

Comments:

EXCELLENT - ATTENDEES WERE ENGAGED

GOOD USE OF HUMOR.

VERY INTERACT INSTRUCTION

CONTINUED REFERENCE TO CHECK AGENCY PROCEDURES.

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE: Douglas AZ

DATE: 06-25-2016

PRESENTER: Jessica

Question:

Excellent 5 < == > 1 Poor

- | | | | | | |
|--|-----|---|---|---|---|
| 1. That the training topic was delivered as advertised | (5) | 4 | 3 | 2 | 1 |
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Comments:

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE: DOUGLAS RIDES 345 16TH ST.
DOUGLAS, AZ 85607

DATE: 06/25/2016

PRESENTER: JESSICA URREA

Question:

Excellent 5 < == > 1 Poor

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|--|-----|---|---|---|---|
| 1. That the training topic was delivered as advertised | (5) | 4 | 3 | 2 | 1 |
| 2. That the presenter was versed in all aspects of the topic | (5) | 4 | 3 | 2 | 1 |
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Comments:

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE: Douglas Aides 345165t 85607 AZ.

DATE: 6-25-2016

PRESENTER: JESSICA...

Question:

Excellent 5 < == > 1 Poor

- | | | | | | |
|--|-----|---|---|---|---|
| 1. That the training topic was delivered as advertised | (5) | 4 | 3 | 2 | 1 |
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| 7. Please rate the overall session as a learning experience | (5) | 4 | 3 | 2 | 1 |

Comments:

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE: Douglas AZ

DATE: 6/25/2016

PRESENTER: Jessica P. Urrea

Question:

Excellent 5 < == > 1 Poor

- | | | | | | |
|--|-----|-----|---|---|---|
| 1. That the training topic was delivered as advertised | 5 | (4) | 3 | 2 | 1 |
| 2. That the presenter was versed in all aspects of the topic | 5 | (4) | 3 | 2 | 1 |
| 3. That the presenter(s) gave a well-organized presentation | 5 | (4) | 3 | 2 | 1 |
| 4. That the presenter(s) spoke clearly and to the point | (5) | 4 | 3 | 2 | 1 |
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| 7. Please rate the overall session as a learning experience | (5) | 4 | 3 | 2 | 1 |

Comments:

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE: Douglas AZ

DATE: 6-25-16

PRESENTER: Jessica

Question:

Excellent 5 < == > 1 Poor

- | | | | | | |
|--|-----|---|---|---|---|
| 1. That the training topic was delivered as advertised | (5) | 4 | 3 | 2 | 1 |
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| 4. That the presenter(s) spoke clearly and to the point | (5) | 4 | 3 | 2 | 1 |
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| 6. That the information presented was of practical use | (5) | 4 | 3 | 2 | 1 |
| 7. Please rate the overall session as a learning experience | (5) | 4 | 3 | 2 | 1 |

Comments:

WORKSHOP EVALUATION FORM



2016

PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE: DOUGLAS, AZ

DATE: June 25, 2016

PRESENTER: Jessica Urea

Question:

Excellent 5 < == > 1 Poor

- | | | | | | |
|--|-----|-----|---|---|---|
| 1. That the training topic was delivered as advertised | 5 | (4) | 3 | 2 | 1 |
| 2. That the presenter was versed in all aspects of the topic | (5) | 4 | 3 | 2 | 1 |
| 3. That the presenter(s) gave a well-organized presentation | 5 | (4) | 3 | 2 | 1 |
| 4. That the presenter(s) spoke clearly and to the point | 5 | (4) | 3 | 2 | 1 |
| 5. That the presenter(s) addressed individual requests for Information | (5) | 4 | 3 | 2 | 1 |
| 6. That the information presented was of practical use | 5 | (4) | 3 | 2 | 1 |
| 7. Please rate the overall session as a learning experience | 5 | (4) | 3 | 2 | 1 |

Comments:

Fun, well planned