

CI.	TY AND STATE: Douglas AZ					
DA	ATE: 6-25-2016					
PR	RESENTER: JESSICO Vrrea					
Que	estion:	Ex	cellen	t 5 •	<==>	1 Poor
1.	That the training topic was delivered as advertised	5	4	3	2	1
2.	That the presenter was versed in all aspects of the topic	5	4	3	2	1
3.	That the presenter(s) gave a well-organized presentation	5	(4)	3	2	1
4.	That the presenter(s) spoke clearly and to the point	5	4	3	2	1
5.	That the presenter(s) addressed individual requests for Information	5	9	3	2	1
6.	That the information presented was of practical use	5	A	3	2	1
7.	Please rate the overall session as a learning experience	5	3	3	2	1
Co	mments:  Very good training					



CI <sup>-</sup>	TY AND STATE: Douglas AZ				
DA	TE: 6/25/16			- h	×0
PR	RESENTER: Sessica Urre	a	i H	(1) W	rbe
Que	estion:	Exce	ellent 5 <	== >	1 Pooi
1.	That the training topic was delivered as advertised	5	4 (3)	2	1
2.	That the presenter was versed in all aspects of the topic	5	4 (3)	2	1
3.	That the presenter(s) gave a well-organized presentation	5	4 (3)	2	1
4.	That the presenter(s) spoke clearly and to the point	5	4 3	2	1
5.	That the presenter(s) addressed individual requests for Information	5	4 (3)	2	1
6.	That the information presented was of practical use	5	4 3	2	1
7.	Please rate the overall session as a learning experience	5	4 (3)	2	1
Col	mments: LEARED ALOT & w	NS			



# 2016 PASSENGER SERVICE AND SAFETY (PASS) - 5.2

**CITY AND STATE:** 

DATE:

PF	RESENTER:					
Qu	estion:	Exce	ellen	t 5 <	== >	1 Poor
1.	That the training topic was delivered as advertised	5	4	3	2	1
2.	That the presenter was versed in all aspects of the topic	(5)	4	3	2	1
3.	That the presenter(s) gave a well-organized presentation	5	4	3	2	1
4.	That the presenter(s) spoke clearly and to the point (	(5)	4	3	2	1
5.	That the presenter(s) addressed individual requests for Information	5	4	3	2	1
6.	That the information presented was of practical use	(5)	4	3	2	1
7.	Please rate the overall session as a learning experience	5	4	3	2	1
Co	very Helpful Class, Than	rK	y	on	Ve	ry much



## 2016 PASSENGER SERVICE AND SAFETY (PASS) = 5.2

Douglas, Az

DA	TE: 6/25/16								
PR	PRESENTER: JESSICA VRIZEA								
Que	estion: Exce	llen	t 5 <	== >	1 Poor				
1.	That the training topic was delivered as advertised 5	4	3	2	1				
2.	That the presenter was versed in all aspects of the topic (5)	4	3	2	1				
3.	That the presenter(s) gave a well-organized presentation (5)	4	3	2	1				
4.	That the presenter(s) spoke clearly and to the point (5)	4	3	2	1				
5.	That the presenter(s) addressed individual requests for Information	4	3	2	1				
6.	That the information presented was of practical use 5	4	3	2	1				
7.	Please rate the overall session as a learning experience 5	4	3	2	1				

#### Comments:

CITY AND STATE:



CITY AND STATE: Louglas, AZ								
DATE: 6.25.16.	DATE: 6.25.16.							
PRESENTER: Jessig Urrea								
Question: Excellent 5 < == > 1 Poor								
That the training topic was delivered as advertised	4	3	2	1				
2. That the presenter was versed in all aspects of the topic 5	4	3	2	1				
3. That the presenter(s) gave a well-organized presentation 5	4	3	2	1				
4. That the presenter(s) spoke clearly and to the point 5	4	3	2	1				
5. That the presenter(s) addressed individual requests for Information	4	3	2	1				
6. That the information presented was of practical use 5	4	3	2	1				
7. Please rate the overall session as a learning experience 5	4	3	2	1				
Comments: first time been on this  Kind of Trainning and I did  learn a lot.								
Great Job !!!!								
Tesses Daboa		4	nh	-1				



## 2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CIT	TY AND STATE:	Dayglas Az					
DA	TE:	6-25-16					
PR	ESENTER:	Jessica Urrea					
Que	Question:				t 5 <	== >	1 Poor
1.	That the training topic	c was delivered as advertised	5	3	3	2	1
2.	That the presenter was versed in all aspects of the topic			4	3	2	1
3.	That the presenter(s)	gave a well-organized presentation	5	4	3	2	1
4.	That the presenter(s)	spoke clearly and to the point	5	4	3	2	1
5.	That the presenter(s) Information	addressed individual requests for	5	4	3	2	1
6.	That the information	presented was of practical use	5	4	3	2	1
7.	Please rate the overa	all session as a learning experience	5	4	3	2	1



# 2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CIT	TY AND STATE: 1009100 1411200	0	۷				
DA	TE: 06/25/16						
PRESENTER: Jessica							
Que	estion:	Ex	cellent 5 <	== >	1 Poor		
1.	That the training topic was delivered as advertised	5	4 (3)	2	1		
2.	That the presenter was versed in all aspects of the topic	5	4 3	2	1		
3.	That the presenter(s) gave a well-organized presentation	5	4 (3)	2	1		
4.	That the presenter(s) spoke clearly and to the point	5	4 3	2	1		
5.	That the presenter(s) addressed individual requests for Information	5	4 (3)	2	1		
6.	That the information presented was of practical use	5	4 3	2	1		
7.	Please rate the overall session as a learning experience	5	4 3	2	1		



## 2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI	TY AND STATE:	Donglas, AZ					
DA	TE:	6/25/15					
PRESENTER:		Jessica					
Que	estion:		Exce	llen	t 5 <	==>	1 Poor
1.	That the training topic	was delivered as advertised	5	4	3	2	1
2.	That the presenter wa	s versed in all aspects of the topic	5	4	3	2	1
3.	That the presenter(s)	gave a well-organized presentatior	5	4	3	2	1
4.	That the presenter(s)	spoke clearly and to the point	(5)	4	3	2	1
5.	That the presenter(s) a Information	addressed individual requests for	(5)	4	3	2	1
6.	That the information p	resented was of practical use	5	4	3	2	1
7.	Please rate the overal	I session as a learning experience	5	4	3	2	1



#### 2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI.	TY AND STATE:	DOUSIUS AZ					
DATE: 6-25-16							
PR	ESENTER:	JESSICA					
Que	estion:		Exce	llen	t 5 <	== >	1 Poor
1.	That the training topic	was delivered as advertised	5	4	3	2	1
2.	That the presenter wa	s versed in all aspects of the topic	5	4	3	2	1
3.	That the presenter(s)	gave a well-organized presentation	(5)	4	3	2	1
4.	That the presenter(s)	spoke clearly and to the point	<u></u>	4	3	2	1
5.	That the presenter(s) Information	addressed individual requests for	5	4	3	2	1
6.	That the information p	resented was of practical use	5	4	3	2	1
7.	Please rate the overal	I session as a learning experience	5	4	3	2	1



## 2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CIT	TY AND STATE:	Douglas	AZ					
DA	DATE: 6-25-16							
		Jess rea Urrea -		Del	519		Kro	pesaL
		Humberto Ri	Riving		ellen	t 5 ·	< == >	1 Poor
1.	That the training topi	c was delivered as a	dvertised	0	4	3	2	1
2.	That the presenter w	as versed in all aspe	ects of the topic	2	4	3	2	1
3.	That the presenter(s)	gave a well-organiz	ed presentation	2	4	3	2	1
4.	That the presenter(s)	spoke clearly and to	the point	0	4	3	2	1
5.	That the presenter(s) Information	addressed individua	al requests for	0	4	3	2	1
6.	That the information	presented was of pra	actical use	<b>5</b> 2	4	3	2	1
7.	Please rate the overa	all session as a learn	ing experience	9	4	3	2	1

Comments: Toach off The ZOST



CITY AND STATE:	DOUGLAS, AZ.							
DATE:	6-25-16							
PRESENTER: JESSICA URREA CO-PRESENTERS DEBRA KRUEGAL								
Question: Hym3£270 RIVERA  Excellent 5 <== > 1 Poor								
1. That the training topic	was delivered as advertised	5	4	3	2	1		
2. That the presenter was	s versed in all aspects of the topic	5	4	3	2	1		
3. That the presenter(s)	gave a well-organized presentation	5	4	3	2	1		
4. That the presenter(s) s	spoke clearly and to the point	5	4	3	2	1		
5. That the presenter(s) a Information	addressed individual requests for	5	4	3	2	1		
6. That the information pr	resented was of practical use	5	4	3	2	1		
7. Please rate the overall	session as a learning experience	(5)	4	3	2	1		
Comments:								



CI	TY AND STATE: Douglas, AZ								
DA	ATE: 6/25/16								
PR	RESENTER: JESSICA P. URREA, DEBRA Y	RO	EG.	AL,					
Que	estion: & Humberto RIVERA Exe	eller	nt 5 •	:==:	> 1 Poor				
1.	That the training topic was delivered as advertised	4	3	2	1				
2.	That the presenter was versed in all aspects of the topic 5	4	3	2	1				
3.	That the presenter(s) gave a well-organized presentation (5)	4	3	2	1				
4.	That the presenter(s) spoke clearly and to the point	4	3	2	1				
5.	That the presenter(s) addressed individual requests for Information	4	3	2	1				
6.	That the information presented was of practical use 5	4	3	2	1				
7.	Please rate the overall session as a learning experience 5	4	3	2	1				
Co	Comments: EXCELLENT - ATTENDÉES WERE ENGAGED GOOD USE OF HUMOR, VERY INTERACT INSTRUCTION								
	CONTINUED REFÉRENCE TO CHECK AGENCY	1 4	KD	260	ures.				



## 2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CIT	TY AND STATE:	Douglas AZ					
DA	TE:	06-25-2016					
PR	ESENTER:	Jessica					
Que	estion:		Exce	llen	t 5 <	== >	1 Poor
1.	That the training topic	was delivered as advertised	5	4	3	2	1
2.	That the presenter wa	s versed in all aspects of the topic	5	4	3	2	1
3.	That the presenter(s)	gave a well-organized presentation	3	4	3	2	1
4.	That the presenter(s)	spoke clearly and to the point	(5)	4	3	2	1
5.	That the presenter(s) Information	addressed individual requests for	(5)	4	3	2	1
6.	That the information p	presented was of practical use	(3)	4	3	2	1
7.	Please rate the overa	Il session as a learning experience	5	4	3	2	1



## 2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CIT	TY AND STATE:	Douglas R	IDES 34	Doug	10 SL1	5TH	5t.	85607	1
DA	TE:	0425/2	2016		~	·			
PR	ESENTER:	DESSICA	+ URREA						
Que	estion:			Exce	llen	t 5 <	== >	1 Poor	
1.	That the training topic	was delivered as	advertised	(5)	4	3	2	1	
2.	That the presenter wa	as versed in all asp	ects of the topic	(5)	4	3	2	1	
3.	That the presenter(s)	gave a well-organi	zed presentation	(5)	4	3	2	1	
4.	That the presenter(s)	spoke clearly and	to the point	3	4	3	2	1	
5.	That the presenter(s) Information	addressed individu	ual requests for	5	4	3	2	1	
6.	That the information	presented was of p	ractical use	(5)	4	3	2	1	
7.	Please rate the overa	Il session as a lear	ning experience	<b>(5)</b>	4	3	2	1	



## 2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE:		Doublas	Ardes 34	1516	54	85	60.	7 42.
DATE:		6-25-	2016					
PRESENTER:		JESSI	CH					
Que	estion:			Excel	lent	5 <	== >	1 Poor
1.	That the training topic	was delivered as a	advertised	(5)	4	3	2	1
2.	That the presenter wa	s versed in all asp	ects of the topic	5	4	3	2	1
3.	That the presenter(s)	gave a well-organi	zed presentation	B	4	3	2	1
4.	That the presenter(s)	spoke clearly and t	to the point	(5)	4	3	2	1
5.	That the presenter(s) a Information	addressed individu	al requests for	(5)	4	3	2	1
6.	That the information p	resented was of pr	ractical use	(5)	4	3	2	1
7.	Please rate the overal	l session as a lear	ning experience	(5)	4	3	2	1



## 2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI	TY AND STATE:	Doughs HC					
DATE:		6/25/2016					
PRESENTER:		Jessica P. Urkea					
Que	Question:			ellen	t 5 <	:==>	1 Poor
1.	That the training topic	was delivered as advertised	5	4	3	2	1
2.	That the presenter wa	s versed in all aspects of the topic	5	4	3	2	1
3.	That the presenter(s)	gave a well-organized presentation	5	4	3	2	1
4.	That the presenter(s)	spoke clearly and to the point	<b>(5)</b>	4	3	2	1
5.	That the presenter(s) a Information	addressed individual requests for	5	4	3	2	1
6.	That the information p	resented was of practical use	5	4	3	2	1
7.	Please rate the overal	I session as a learning experience	(5)	4	3	2	1



## 2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI	TY AND STATE: Douglas AZ				
DA	TE: 6-25-16				
PR	RESENTER: Jessica				
Que	estion: Exce	llen	t 5 <	<==>	1 Poor
1.	That the training topic was delivered as advertised 5	4	3	2	1
2.	That the presenter was versed in all aspects of the topic 5	4	3	2	1
3.	That the presenter(s) gave a well-organized presentation 5	4	3	2	1
4.	That the presenter(s) spoke clearly and to the point 5	4	3	2	1
5.	That the presenter(s) addressed individual requests for Information	4	3	2	1
6.	That the information presented was of practical use 5	4	3	2	1
7.	Please rate the overall session as a learning experience 5	4	3	2	1



CIT	TY AND STATE: DOUGLAS, AZ						
DA	TE: June 25, 2016						
PR	ESENTER: Jesseca Unea						
Que	estion:	Ex	cellen	t 5 <	== >	1 Poor	
1.	That the training topic was delivered as advertised	5	4	3	2	1	
2.	That the presenter was versed in all aspects of the topic	5	4	3	2	1	
3.	That the presenter(s) gave a well-organized presentation	5	43	3	2	1	
4.	That the presenter(s) spoke clearly and to the point	5	4	3	2	1	
5.	That the presenter(s) addressed individual requests for Information	(5)	4	3	2	1	
6.	That the information presented was of practical use	5	4	3	2	1	
7.	Please rate the overall session as a learning experience	5	4	3	2	1	
Comments: Fun, well planned							