

CI	TY AND STATE: chinle, AZ.								
DA	TE: 07/30/16								
PR	PRESENTER: Jassia und deburah								
Que	estion:	Exce	llen	t 5 <	==>	1 Poo			
1.	That the training topic was delivered as advertised	(5)	4	3	2	1			
2.	That the presenter was versed in all aspects of the topic	5	4	3	2	1			
3.	That the presenter(s) gave a well-organized presentation	(5)	4	3	2	1			
4.	That the presenter(s) spoke clearly and to the point	(5)	4	3	2	1			
5.	That the presenter(s) addressed individual requests for (Information	5	4	3	2	1			
6.	That the information presented was of practical use	5	4	3	2	1			
7.	Please rate the overall session as a learning experience	5 (D	3	2	1			
Col	mments: room was too hot	4.							



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI	TY AND STATE: ahinle, A2.				
DA	TE: <u>7-30-16</u>				
PR	RESENTER: Jessica				
Que	estion:	Exceller	nt 5 <	<==>	1 Poor
1.	That the training topic was delivered as advertised	5 4	3	2	1
2.	That the presenter was versed in all aspects of the topic	4	3	2	1
3.	That the presenter(s) gave a well-organized presentation	5 4	3	2	1
4.	That the presenter(s) spoke clearly and to the point	5 4	3	2	1
5.	That the presenter(s) addressed individual requests for Information	5 4	3	2	1
6.	That the information presented was of practical use	5 4	3	2	1
7.	Please rate the overall session as a learning experience	4	3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

Cl	TY AND STATE: Chinke	_				
DA	ATE: 7-30-/6	_				
PF	RESENTER: Jessica/Debbra/	Con	nie			
Qu	estion:	Exc	ellent 5 <	== :	> 1 Poo	r
1.	That the training topic was delivered as advertised	5	4 3	2	1	
2.	That the presenter was versed in all aspects of the top	ic 5	4 3	2	1	
3.	That the presenter(s) gave a well-organized presentation	on 5	4 3	2	1	
4.	That the presenter(s) spoke clearly and to the point	5	1 3	2	1	
5.	That the presenter(s) addressed individual requests fo Information	r 5	4 3	2	1	
6.	That the information presented was of practical use	5	4 3	2	1	
7.	Please rate the overall session as a learning experience	ce 5) 4 3	2	1	



2016 PASSENGER SERVICE AND SAFETY (PASS) - 5.2

CI	TY AND STATE:	Chinle, Az					
DA	ATE:	07.30.16					
PR	ESENTER:	Debra, Jessica Co	חחו	e			
Que	estion:		Exc	eller	nt 5 •	<== ;	> 1 Poor
1.	That the training topic	was delivered as advertised	5	4	3	2	1
2.	That the presenter wa	as versed in all aspects of the topic	5	4	3	2	1
3.	That the presenter(s)	gave a well-organized presentation	(5)	4	3	2	1
4.	That the presenter(s)	spoke clearly and to the point	(3)	4	3	2	1
5.	That the presenter(s) Information	addressed individual requests for	5	4	3	2	1
6.	That the information p	presented was of practical use	5	4	3	2	1
7.	Please rate the overa	Il session as a learning experience	5	4	3	2	1



Cl	TY AND STATE: Chinle, AZ					
DA	7-30-14					
PR	RESENTER: Jessica					
Que	estion:	Exc	ellen	t 5 <	== >	1 Poor
1.	That the training topic was delivered as advertised	(5)	4	3	2	1
2.	That the presenter was versed in all aspects of the topic	5	4	3	2	1
3.	That the presenter(s) gave a well-organized presentation	5	4	3	2	1
4.	That the presenter(s) spoke clearly and to the point	(5)	4	3	2	1
5.	That the presenter(s) addressed individual requests for Information	5	4	3	2	1
6.	That the information presented was of practical use	5	4	3	2	1
7.	Please rate the overall session as a learning experience	5	4	3	2	1
	mments: I erry the transcr	Z	1-e	,0.	- h	Non



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CIT	TY AND STATE: Chinle, AZ					
DA	TE: 7-30-16					
PR	ESENTER: Jessica P. Urrea					
Que	estion:	Exc	ellen	t 5 <	:== ;	1 Poor
1.	That the training topic was delivered as advertised	5	4	3	2	1
2.	That the presenter was versed in all aspects of the topic	(5)	4	3	2	1
3.	That the presenter(s) gave a well-organized presentation	5	3	3	2	1
4.	That the presenter(s) spoke clearly and to the point	5	4	3	2	1
5.	That the presenter(s) addressed individual requests for Information	5	4	3	2	1
6.	That the information presented was of practical use	(5)	4	3	2	1
7.	Please rate the overall session as a learning experience	5	4	3	2	1



CI.	TY AND STATE:	Chinle, AZ						
DA	ATE:	July 30,2016 Connic Erastelum						
PR	ESENTER:	Jessica P. Urrea						
Que	estion:		Exce	eller	nt 5 <	<== ;	> 1 Po	or
1.	That the training topic	was delivered as advertised	(5)	4	3	2	1	
2.	That the presenter wa	s versed in all aspects of the topic	(5)	4	3	2	1	
3.	That the presenter(s)	gave a well-organized presentation	(5)	4	3	2	1	
4.	That the presenter(s)	spoke clearly and to the point	(5)	4	3	2	1	
5.	That the presenter(s) a Information	addressed individual requests for	(5)	4	3	2	1	
6.	That the information p	resented was of practical use	5	4	3	2	1	
7.	Please rate the overal	I session as a learning experience	(5)	4	3	2	1	
	mments:	f	,					
	Very good-	enjoyed your tra	lile	X.	1.	A		
	Vivie Chan	1 Thurst you	7 .	اسل	CH-C		~	
	KUUTKI (XX.)0V	TOWOUT KIND						



2016 PASSENGER SERVICE AND SAFETY (PASS) -5.2

CIT	TY AND STATE: ChiNR, AVIZONA				
DA	TE: July 30, 2014				
PR	ESENTER: Connie, Jessica, Deburah				
Que	estion: Exc	eller	nt 5 <	<== >	> 1 Poor
1.	That the training topic was delivered as advertised 5	4	3	2	1
2.	That the presenter was versed in all aspects of the topic 5	4	3	2	1
3.	That the presenter(s) gave a well-organized presentation (5)	4	3	2	1
4.	That the presenter(s) spoke clearly and to the point 5	4	3	2	1
5.	That the presenter(s) addressed individual requests for for Information	4	3	2	1
6.	That the information presented was of practical use 5	4	3	2	1
7.	Please rate the overall session as a learning experience 5	4	3	2	1

Comments:

WAS A GREAT TRAINING



2016 PASSENGER SERVICE AND SAFETY (PASS) - 5.2

CIT	Y AND STATE: Chinle, AZ					
DA	TE: <u>7-30-16</u>					
PR	ESENTER: Jossica, Duborah	1				
Que	estion:	Exce	llen	t 5 <	== >	1 Poor
1.	That the training topic was delivered as advertised	6	4	3	2	1
2.	That the presenter was versed in all aspects of the topic	5	4	3	2	1
3.	That the presenter(s) gave a well-organized presentation	(5)	4	3	2	1
4.	That the presenter(s) spoke clearly and to the point	10	4	3	2	1
5.	That the presenter(s) addressed individual requests for Information	6	4	3	2	1
6.	That the information presented was of practical use	8	4	3	2	1
7.	Please rate the overall session as a learning experience	5	4	3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CIT	TY AND STATE: Chinle, Az.					
DA	TE: 7-30-2014					
PR	ESENTER: JESSICA					
Que	estion:	Exc	ellen	t 5 <	== >	1 Poor
1.	That the training topic was delivered as advertised	6	4	3	2	1
2.	That the presenter was versed in all aspects of the topic	\$	4	3	2	1
3.	That the presenter(s) gave a well-organized presentation	5	4	3	2	1
4.	That the presenter(s) spoke clearly and to the point	(5)	4	3	2	1
5.	That the presenter(s) addressed individual requests for Information	5	4	3	2	1
6.	That the information presented was of practical use	6	4	3	2	1
7.	Please rate the overall session as a learning experience	(5)	4	3	2	1



CIT	TY AND STATE: CHINCE, A	2	*				
DA	ATE: 07-30-1	6					
PR	RESENTER:	DEROKALI					
Que	estion:		Exce	llen	t 5 <	== >	1 Poor
1.	That the training topic was delivered as a	dvertised	5	4	3	2	1
2.	That the presenter was versed in all aspe	ects of the topic	5	4	3	2	1
3.	That the presenter(s) gave a well-organize	ed presentation	(5)	4	3	2	1
4.	That the presenter(s) spoke clearly and to	the point	3	4	3	2	1
5.	That the presenter(s) addressed individual Information	al requests for	(5	4	3	2	1
6.	That the information presented was of pra	actical use	(5	4	3	2	1
7.	Please rate the overall session as a learn	ing experience	5	4	3	2	1
Co	omments: Very Excellent Activity's.	CLASS FO	N	HA	ND.	5	o .J



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CIT	TY AND STATE: Chinle Arizona				
DA	TE: 7/30/14				
PR	ESENTER: JESSICA				
Que	estion:	Ex	cellent 5	<==>	1 Poor
1.	That the training topic was delivered as advertised	5	4 3	2	1
2.	That the presenter was versed in all aspects of the topic	5	4 3	2	1
3.	That the presenter(s) gave a well-organized presentation	5	(4) 3	2	1
4.	That the presenter(s) spoke clearly and to the point	5	4 3	2	1
5.	That the presenter(s) addressed individual requests for Information	5	4 3	2	1
6.	That the information presented was of practical use	5	4. 3	2	1
7.	Please rate the overall session as a learning experience	5	4 3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI	TY AND STATE:	Chinle, Arizona				
DA	TE:	7/30/2016				
PRESENTER:		Jessica				
Que	estion:		Ex	cellent 5 <	== :	> 1 Poor
1.	That the training topic	5	4 3	2	1	
2.	That the presenter wa	5	4 3	2	1	
3.	That the presenter(s)	gave a well-organized presentation	5	4 (3)	2	1
4.	That the presenter(s)	spoke clearly and to the point	5	4 3	2	1
5.	That the presenter(s) addressed individual requests for Information			4 3	2	1
6.	That the information p	resented was of practical use	5	4 3	2	1
7.	Please rate the overa	I session as a learning experience	5	4 3	2	1
				_		



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE:AZ									
DA	TE:)-30-41								
PR	ESENTER: Jessica								
Que	estion:	Exce	llen	t 5 <	== >	1 Poor			
1.	That the training topic was delivered as advertised	5	4	3	2	1			
2.	That the presenter was versed in all aspects of the topic	5	4	3	2	1			
3.	That the presenter(s) gave a well-organized presentation	5	4	3	2	1			
4.	That the presenter(s) spoke clearly and to the point	5	4	3	2	1			
5.	That the presenter(s) addressed individual requests for Information	5	4	3	2	1			
6.	That the information presented was of practical use	5	4	3	2	1			
7.	Please rate the overall session as a learning experience	5	4	3	2	1			



CI	TY AND STATE: Chine, AZ							
CI	IT AND STATE: CHARLE ME							
DA	TE: 7-30-16							
PR	RESENTER: Jassica							
Que	estion: Exc	eller	nt 5 •	< == ;	> 1 Poor			
1.	That the training topic was delivered as advertised 5	4	3	2	1			
2.	That the presenter was versed in all aspects of the topic 5	4	3	2	1			
3.	That the presenter(s) gave a well-organized presentation 5	4	3	2	1			
4.	That the presenter(s) spoke clearly and to the point 5	4	3	2	1			
5.	That the presenter(s) addressed individual requests for Information	4	3	2	1			
6.	That the information presented was of practical use 5	4	3	2	1			
7.	Please rate the overall session as a learning experience	4	3	2	1			
Co	Comments:							
	Keep up the good wak. your staff are	9	we	sowe				



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

TY AND STATE:	unle	Az.					
ATE:	7-30	-16					
RESENTER:	<u>t</u>						
estion:			Exce	ellen	t 5 <	== >	1 Poor
That the training topic was deli	vered as a	dvertised	5,	4	3	2	1
That the presenter was versed	in all aspe	cts of the topic	5_	4	3	2	1
That the presenter(s) gave a w	ell-organiz	ed presentation	5	4	3	2	1
That the presenter(s) spoke cle	early and to	the point	5	4	3	2	1
That the presenter(s) addresse Information	ed individua	al requests for	5	4	3	2	1
That the information presented	was of pra	actical use	5	4	3	2	1
Please rate the overall session	as a learn	ing experience	5	4	3	2	1
	RESENTER: estion: That the training topic was deli That the presenter was versed That the presenter(s) gave a w That the presenter(s) spoke cle That the presenter(s) addresse Information That the information presented	RESENTER: estion: That the training topic was delivered as an another than the presenter was versed in all aspect that the presenter(s) gave a well-organiz. That the presenter(s) spoke clearly and to that the presenter(s) addressed individual Information. That the information presented was of presented to the presenter of the presented to the presenter of the presenter of the presenter of the presenter of the presented to the presented that the presenter of the presented	RESENTER: estion: That the training topic was delivered as advertised That the presenter was versed in all aspects of the topic That the presenter(s) gave a well-organized presentation That the presenter(s) spoke clearly and to the point That the presenter(s) addressed individual requests for Information That the information presented was of practical use	RESENTER: estion: That the training topic was delivered as advertised That the presenter was versed in all aspects of the topic That the presenter(s) gave a well-organized presentation That the presenter(s) spoke clearly and to the point That the presenter(s) addressed individual requests for Information That the information presented was of practical use 5	RESENTER: estion: That the training topic was delivered as advertised That the presenter was versed in all aspects of the topic 5 4 That the presenter(s) gave a well-organized presentation 5 4 That the presenter(s) spoke clearly and to the point 5 4 That the presenter(s) addressed individual requests for 5 4 Information	RESENTER: estion: That the training topic was delivered as advertised That the presenter was versed in all aspects of the topic 5 4 3 That the presenter(s) gave a well-organized presentation 5 4 3 That the presenter(s) spoke clearly and to the point 5 4 3 That the presenter(s) addressed individual requests for 5 4 3 Information That the information presented was of practical use 5 4 3	RESENTER: estion: That the training topic was delivered as advertised That the presenter was versed in all aspects of the topic 5 4 3 2 That the presenter(s) gave a well-organized presentation 5 4 3 2 That the presenter(s) spoke clearly and to the point 5 4 3 2 That the presenter(s) addressed individual requests for 5 4 3 2 Information That the information presented was of practical use 5 4 3 2



CI	TY AND STATE: Chine, AZ					
DA	TE: 7/30/2014					
PR	RESENTER: Jessica, Debo	ran)			
Que	estion:	Exce	eller	nt 5 <	<==>	1 Poor
1.	That the training topic was delivered as advertised	(5)	4	3	2	1
2.	That the presenter was versed in all aspects of the topic	6	4	3	2	1
3.	That the presenter(s) gave a well-organized presentation	6	4	3	2	1
4.	That the presenter(s) spoke clearly and to the point	(5)	4	3	2	1
5.	That the presenter(s) addressed individual requests for Information	6	4	3	2	1
6.	That the information presented was of practical use	0	4	3	2	1
7.	Please rate the overall session as a learning experience	6	4	3	2	1
Col	mments: ½// <u>/</u>					



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI	TY AND STATE:	chinle	AZ					
DA	ATE:	7-30-	2016					
PF	RESENTER:	Jessica,	Deborah					
Qu	estion:			Exce	llen	t 5 <	==>	1 Poor
1.	That the training topic	was delivered as	advertised	5	4	3	2	1
2.	That the presenter wa	as versed in all as	pects of the topic	5	4	3	2	1
3.	That the presenter(s)	gave a well-organ	nized presentation	15	4	3	2	1
4.	That the presenter(s)	spoke clearly and	to the point	(5)	4	3	2	1
5.	That the presenter(s) Information	addressed individ	ual requests for	(5)	4	3	2	1
6.	That the information	oresented was of p	oractical use	5	4	3	2	1
7.	Please rate the overa	Ill session as a lea	rning experience	(5)	4	3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CIT	Y AND STATE:	Chinle	45						
DA	TE:	07/30/	2016						
PR	ESENTER:	Jessie	a, Debora	4					
Que	estion:			Exce	llen	t 5 <	== >	1 Poo	r
1.	That the training topic	was delivered	as advertised	(5)	4	3	2	1	
2.	That the presenter wa	s versed in all	aspects of the topic	(5)	4	3	2	1	
3.	That the presenter(s)	gave a well-or	ganized presentation	5	4	3	2	1	
4.	That the presenter(s)	spoke clearly a	and to the point	5	4	3	2	1	
5.	That the presenter(s) Information	addressed indi	ividual requests for	6	4	3	2	1	
6.	That the information p	resented was	of practical use	(5)	4	3	2	1	
7.	Please rate the overal	l session as a	learning experience	5	4	3	2	1	



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI	TY AND STATE: Chinle AZ					
DA	TE: 7-30-,16					
PR	RESENTER: Jossica, Connie,					
Que	estion: Exc	el	ler	nt 5 <	== >	1 Poor
1.	That the training topic was delivered as advertised 5	4	4	3	2	1
2.	That the presenter was versed in all aspects of the topic 5	4	4	3	2	1
3.	That the presenter(s) gave a well-organized presentation 5		4	3	2	1
4.	That the presenter(s) spoke clearly and to the point 5		4	3)	2	1
5.	That the presenter(s) addressed individual requests for Information		4	3	2	1
6.	That the information presented was of practical use 5)	4	3	2	1
7.	Please rate the overall session as a learning experience 5	(4	3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI	TY AND STATE:	Chinle, AZ					
DA	TE:	07-30-16					
PR	ESENTER:	Jessica					
Que	estion:		Exc	ellen	t 5 <	:==>	1 Poor
1.	That the training topic	was delivered as advertised	(5)	4	3	2	1
2.	That the presenter wa	s versed in all aspects of the topic	5	4	3	2	1
3.	That the presenter(s)	gave a well-organized presentation	5	4	3	2	1
4.	That the presenter(s)	spoke clearly and to the point	(5)	4	3	2	1
5.	That the presenter(s) a Information	addressed individual requests for	5	4	3	2	1
6.	That the information p	resented was of practical use	5	4	3	2	1
7.	Please rate the overal	I session as a learning experience	(5)	4	3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

Chinle AZ

DA	TE: 7/30/6								
PR	PRESENTER: JESSICA + Delarah								
Que	estion: E	XC	ellen	t 5 <	==>	1 Poor			
1.	That the training topic was delivered as advertised		4	3	2	1			
2.	That the presenter was versed in all aspects of the topic (5		4	3	2	1			
3.	That the presenter(s) gave a well-organized presentation		4	3	2	1			
4.	That the presenter(s) spoke clearly and to the point		4	3	2	1			
5.	That the presenter(s) addressed individual requests for Information)	4	3	2	1			
6.	That the information presented was of practical use	5	4	3	2	1			
7.	Please rate the overall session as a learning experience		4	3	2	1			

Comments:

CITY AND STATE:



2016 PASSENGER SERVICE AND SAFETY (PASS) - 5.2

Poor



CI	TY AND STATE:							
DA	TE: July 30, 2016							
PR	RESENTER: Jessica + Deb.							
Que	estion: Exc	celle	nt 5 <	<== ;	> 1 Poo			
1.	That the training topic was delivered as advertised 5	4	3	2	1			
2.	That the presenter was versed in all aspects of the topic (5)	4	3	2	1			
3.	That the presenter(s) gave a well-organized presentation (5)	4	3	2	1			
4.	That the presenter(s) spoke clearly and to the point 5	4	3	2	1			
5.	That the presenter(s) addressed individual requests for 5 Information	4	3	2	1			
6.	That the information presented was of practical use 5	4	3	2	1			
7.	Please rate the overall session as a learning experience 5	4	3	2	1			
Co	Comments: improve on sound system device.							



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE:		Chinle, AZ					
DATE:		July 30,2016					
PRESENTER:		Tussica-					
Question:			Exc	ellen	t 5 <	== >	1 Poor
1.	That the training topic	was delivered as advertised	5	4 (3	2	1
2.	That the presenter was versed in all aspects of the topic			4	3	2	1
3.	That the presenter(s)	gave a well-organized presentation	5	4	3	2	1
4.	That the presenter(s) spoke clearly and to the point			4	3	2	1
5.	That the presenter(s) addressed individual requests for Information			4	3	2	1
6.	That the information presented was of practical use			4	3	2	1
7.	Please rate the overa	Il session as a learning experience	<u>(5)</u>	4	3	2	1

Comments: Great Jub !!