

2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE: Hol brook AZ									
DA	DATE: 8/27/16								
PR	RESENTER: Jessica Urrea								
Que	estion:	Ex	cellent 5 <	:== >	1 Poor				
1.	That the training topic was delivered as advertised	5	4 3	2	1				
2.	That the presenter was versed in all aspects of the topic	5	4 3	2	1				
3.	That the presenter(s) gave a well-organized presentation	5	4) 3	2	1				
4.	That the presenter(s) spoke clearly and to the point	5	4) 3	2	1				
5.	That the presenter(s) addressed individual requests for Information	5	4 3	2	1				
6.	That the information presented was of practical use	5	4 3	2	1				
7.	Please rate the overall session as a learning experience	5	43	2	1				



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CIT	TY AND STATE:	HOLBROOK, AZ				
DA	TE:	08-27-16				
PRESENTER:		Jessia VRREA				
Que	estion:	Ex	cellent 5 <	<==>	1 Poor	
1.	That the training topic	was delivered as advertised	5	43	2	1
2.	That the presenter wa	as versed in all aspects of the topic	5	4 3	2	1
3.	That the presenter(s)	gave a well-organized presentation	5	4 3	2	1
4.	That the presenter(s)	spoke clearly and to the point	5	4 3	2	1
5.	That the presenter(s) Information	addressed individual requests for	5	4 3	2	1
6.	That the information p	presented was of practical use	5	4 3	2	1
7.	Please rate the overa	Il session as a learning experience	5	4 3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE: HOLDYDOK, 17

DATE: 8/27/2010								
PRESENTER: JESSICA VIVEA								
Que	estion:	Exc	ellen	t 5 <	== >	1 Poor		
1.	That the training topic was delivered as advertised	5	4	3	2	1		
2.	That the presenter was versed in all aspects of the topic (5	4	3	2	1		
3.	That the presenter(s) gave a well-organized presentation	5	4	3	2	1		
4.	That the presenter(s) spoke clearly and to the point	5	4	3	2	1		
5.	That the presenter(s) addressed individual requests for Information	5	4	3	2	1		
6.	That the information presented was of practical use	(5)	4	3	2	1		
7.	Please rate the overall session as a learning experience (5	4	3	2	1		



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI	TY AND STATE: Holbrook, Az.				
DA	ATE: 8/27/16				
PR	RESENTER: Jessica Urrea				
Que	estion: Exc	eller	nt 5 •	<== :	1 Poor
1.	That the training topic was delivered as advertised	4	3	2	1
2.	That the presenter was versed in all aspects of the topic (5)	4	3	2	1
3.	That the presenter(s) gave a well-organized presentation (5)	4	3	2	1
4.	That the presenter(s) spoke clearly and to the point 5	4	3	2	1
5.	That the presenter(s) addressed individual requests for 5 Information	4	3	2	1
6.	That the information presented was of practical use 5	4	3	2	1
7.	Please rate the overall session as a learning experience (5)	4	3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI	TY AND STATE: _	HOLDLOOK AS					
DA	ATE:	8/27/2016					
PR	RESENTER:	Jessica Urrea					
Qu	estion:		Exce	eller	nt 5 <	:== :	> 1 Poor
1.	That the training topic v	was delivered as advertised	5	4	3	2	1
2.	That the presenter was	versed in all aspects of the topic	5	4	3	2	1
3.	That the presenter(s) g	ave a well-organized presentation	13	4	3	2	1
4.	That the presenter(s) s	poke clearly and to the point	(5)	4	3	2	1
5.	That the presenter(s) a Information	ddressed individual requests for	(5)	4	3	2	1
6.	That the information pro	esented was of practical use	(5)	4	3	2	1
7.	Please rate the overall	session as a learning experience	6	4	3	2	1
Co	mments: Very Ir	formative, tun!	-				



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE: HOLDYOOK, AZ									
DA	DATE: Angust 27,2016								
PF	PRESENTER: <u>Jessica Urrea</u>								
Qu	estion: Exce	ellen	nt 5	<==;	1 Poor				
1.	That the training topic was delivered as advertised	4	3	2	1				
2.	That the presenter was versed in all aspects of the topic (5)	4	3	2	1				
3.	That the presenter(s) gave a well-organized presentation 5	4	3	2	1				
4.	That the presenter(s) spoke clearly and to the point 5	4	3	2	1				
5.	5. That the presenter(s) addressed individual requests for 5 4 3 2 1 Information								
6.	That the information presented was of practical use 5	4	3	2	1				
7.	Please rate the overall session as a learning experience 5 4 3 2 1								
	Anot of Leavned information Thanks for the trauning AMESIME Training								



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CIT	TY AND STATE:	Holbrook, HZ				
DATE:		8.27.16				
PRESENTER:		Jessica Urrea				
Que	Question:			ellent 5 <	== >	1 Poor
1.	That the training topic	was delivered as advertised	5	4 3	2	1
2.	That the presenter wa	as versed in all aspects of the topic	5	4 (3)	2	1
3.	That the presenter(s)	gave a well-organized presentation	5	4 ③	2	1
4.	That the presenter(s)	spoke clearly and to the point	5	4 3	2	1
5.	That the presenter(s) Information	addressed individual requests for	5	4 3	2	1
6.	That the information	presented was of practical use	5	4 3	2	1
7.	Please rate the overa	Ill session as a learning experience	5	4 (3)	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI.	TY AND STATE: Holbrook Az.					
DA	TE: Y-27-16					
PR	PRESENTER: Lessiez					
Que	estion:	Exc	ellen	t 5 <	==>	1 Poor
1.	That the training topic was delivered as advertised	5	4	3	2	1
2.	That the presenter was versed in all aspects of the topic	5	4	3	2	1
3.	That the presenter(s) gave a well-organized presentation	(5)	4	3	2	1
4.	That the presenter(s) spoke clearly and to the point	(5)	4	3	2	1
5.	That the presenter(s) addressed individual requests for Information	(5)	4	3	2	1
6.	That the information presented was of practical use	(5)	4	3	2	1
7.	Please rate the overall session as a learning experience	5) 4	3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

7/41/2014

CI	IT AND STATE: HOTOROK, AZ.					
DA	ATE: 8-27-2016					
PR	PRESENTER: Jessica Urrea					
Question:			ellen	t 5 <	:== :	1 Poor
1.	That the training topic was delivered as advertised	3	4	3	2	1
2.	That the presenter was versed in all aspects of the topic	5	4	3	2	1
3.	That the presenter(s) gave a well-organized presentation	5	4	3	2	1
4.	That the presenter(s) spoke clearly and to the point	5	4	3	2	1
5.	That the presenter(s) addressed individual requests for Information	5	4	3	2	1
6.	That the information presented was of practical use	5	4	3	2	1
7.	Please rate the overall session as a learning experience	5	4	3	2	1
Co	Wery Good,					



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CIT	TY AND STATE: FORT DEFUNCE, AZ,					
DA	TE: <u>Aug. 27, 2016</u>					
PR	ESENTER: JESSICH URREA					
Que	estion: E	хсө	llen	t 5 <	== >	1 Poor
1.	That the training topic was delivered as advertised	3	4	3	2	1
2.	That the presenter was versed in all aspects of the topic		4	3	2	1
3.	That the presenter(s) gave a well-organized presentation	3	4	3	2	1
4.	That the presenter(s) spoke clearly and to the point	5	4	3	2	1
5.	That the presenter(s) addressed individual requests for Information	5	4	3	2	1
6.	That the information presented was of practical use	8	4	3	2	1
7.	Please rate the overall session as a learning experience	5)	4	3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI	IY AND STATE: HOLDOOK 172,				
DA	ATE: Aug. 27, 2016				
PR	PRESENTER: <u>Jecc ica Urrea</u>				
Que	estion: Exce	ellen	t 5 <	==>	1 Poor
1.	That the training topic was delivered as advertised 5	4	3	2	1
2.	That the presenter was versed in all aspects of the topic 5	4	3	2	1
3.	That the presenter(s) gave a well-organized presentation 5	4	3	2	1
4.	That the presenter(s) spoke clearly and to the point 5	4	3	2	1
5.	That the presenter(s) addressed individual requests for Information	4	3	2	1
6.	That the information presented was of practical use	4	3	2	1
7.	Please rate the overall session as a learning experience (5)	4	3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI	TY AND STATE:	Ibrock AZ					
DA	TE: 8	1-27-16					
PR	PRESENTER: Jessica Virne						
Que	estion:		Exce	llen	t 5 <	== >	1 Poor
1.	That the training topic was	delivered as advertised	6	4	3	2	1
2.	That the presenter was ver	sed in all aspects of the topic	0	4	3	2	1
3.	That the presenter(s) gave	a well-organized presentation	(3)	4	3	2	1
4.	That the presenter(s) spoke	e clearly and to the point	0	4	3	2	1
5.	That the presenter(s) addre Information	essed individual requests for	6	4	3	2	1
6.	That the information preser	nted was of practical use	(5)	4	3	2	1
7.	Please rate the overall ses	sion as a learning experience	6	4	3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CITY AND STATE:	Holbrook, Arizona
DATE:	August 27, 2014
PRESENTER:	Jessica Wea

Qu	Question:			cellent 5 < == > 1 Poor				
1.	That the training topic was delivered as advertised	5	4	3	2	1		
2.	That the presenter was versed in all aspects of the topic	5	4	3	2	1		
3.	That the presenter(s) gave a well-organized presentation	5	4	3	2	1		
4.	That the presenter(s) spoke clearly and to the point	5	4	3	2	1		
5.	That the presenter(s) addressed individual requests for Information	5	4	3	2	1		
6.	That the information presented was of practical use	5	4	3	2	1		
7.	Please rate the overall session as a learning experience	5	4	3	2	1		



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

HOLBROOK AZ

OI	OIT AND OTATE.									
DA	DATE: 8/27/2016									
PR	PRESENTER: JESSICA URREA									
Que	estion: Exce	llen	t 5 <	==>	1 Poor					
1.	That the training topic was delivered as advertised 5	4	3	2	1					
2.	That the presenter was versed in all aspects of the topic	4	3	2	1					
3.	That the presenter(s) gave a well-organized presentation 5	4	3	2	1					
4.	That the presenter(s) spoke clearly and to the point (5)	4	3	2	1					
5.	That the presenter(s) addressed individual requests for Information	4	3	2	1					
6.	That the information presented was of practical use	4	3	2	1					
7.	Please rate the overall session as a learning experience 5	4	3 (2	1					



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI	TY AND STATE:	Holbrook	AZ					
DA	TE:	Aug. 27.	2016					
PR	ESENTER:	Jessica y	lrea					
Que	estion:			Exce	llen	t 5 <	== >	1 Poor
1.	That the training topic	c was delivered as	advertised	5	4	3	2	1
2.	That the presenter wa	as versed in all as	pects of the topic	(5)	4	3	2	1
3.	That the presenter(s)	gave a well-orgar	nized presentation	6	4	3	2	1
4.	That the presenter(s)	spoke clearly and	l to the point	(5)	4	3	2	1
5.	That the presenter(s) Information	addressed individ	lual requests for	<u>(5)</u>	4	3	2	1
6.	That the information	oresented was of p	oractical use	5	4	3	2	1
7.	Please rate the overa	Il session as a lea	rning experience	5	4	3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CIT	TY AND STATE: Holbrook, AZ					
DA	TE: Aug. 27, 2016					
PR	ESENTER: JESSICA Urrea					
Que	estion:	Exc	ellen	t 5 <	<==>	1 Poor
1.	That the training topic was delivered as advertised	5	4	3	2	1
2.	That the presenter was versed in all aspects of the topic	5	•	3	2	1
3.	That the presenter(s) gave a well-organized presentation	5	1	3	2	1
4.	That the presenter(s) spoke clearly and to the point	5	4	3	2	1
5.	That the presenter(s) addressed individual requests for Information	5	•	3	2	1
6.	That the information presented was of practical use	5	4	3	2	1
7.	Please rate the overall session as a learning experience	5	<u>A</u>	3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CIT	Y AND STATE:	Holbrook, Arizona					
DA	TE:	8/27/16					
PR	ESENTER:	Jessica Urrea					
Que	estion:		Exce	ellent	t 5 <	== >	1 Poor
1.	That the training topic	c was delivered as advertised	5	4	3	2	1
2.	That the presenter wa	as versed in all aspects of the topic	5	4	3	2	1
3.	That the presenter(s)	gave a well-organized presentation	5	4	3	2	1
4.	That the presenter(s)	spoke clearly and to the point	5	4	3	2	1
5.	That the presenter(s) Information	addressed individual requests for	5	4	3	2	1
6.	That the information	presented was of practical use	5	4	3	2	1
7.	Please rate the overa	all session as a learning experience	5	4	3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI.	TY AND STATE: HOLBROOK, AZ.					
DA	NTE: 08-27-16					
PR	RESENTER: JESSICA URREA					
Que	estion: E	xcelle	nt 5	<==	> 1 Po	or
1.	That the training topic was delivered as advertised	4	3	2	1	
2.	That the presenter was versed in all aspects of the topic	9 4	3	2	1	
3.	That the presenter(s) gave a well-organized presentation	5 4	3	2	1	
4.	That the presenter(s) spoke clearly and to the point	5 4	3	2	1	
5.	That the presenter(s) addressed individual requests for Information	5 4	3	2	1	
6.	That the information presented was of practical use	5 4	3	2	1	
7.	Please rate the overall session as a learning experience	5 4	3	2	1	



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI	TY AND STATE: Holbrook, Az,				
DA	TE: 8- ∂7-14				
PR	RESENTER: Jessica Urrea				
Que	estion: Exc	celle	nt 5 <	<== ;	> 1 Poor
1.	That the training topic was delivered as advertised 5	4	3	2	1
2.	That the presenter was versed in all aspects of the topic 5	4	3	2	1
3.	That the presenter(s) gave a well-organized presentation 5	4	3	2	1
4.	That the presenter(s) spoke clearly and to the point 5	4	3	2	1
5.	That the presenter(s) addressed individual requests for 5 Information	4	3	2	1
6.	That the information presented was of practical use 5	4	3	2	1
7.	Please rate the overall session as a learning experience 5	4) 3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI.	TY AND STATE:	Holbrook, AZ					
DA	ATE:	8/27/16					
PR	ESENTER:	Jossica Urrea					
Que	estion:		Exc	ellen	t 5 <	:==>	1 Poor
1.	That the training topic	was delivered as advertised	(5)	4	3	2	1
2.	That the presenter wa	s versed in all aspects of the topic	5	4	3	2	1
3.	That the presenter(s)	gave a well-organized presentation	5	4	3	2	1
4.	That the presenter(s)	spoke clearly and to the point	5	4	3	2	1
5.	That the presenter(s) Information	addressed individual requests for	5	4	3	2	1
6.	That the information p	resented was of practical use	5	4	3	2	1
7.	Please rate the overal	I session as a learning experience	5	4	3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI	ITY AND STATE: HOBBOOK 1-RIZONA				
DA	ATE: 8/27/16				
PR	RESENTER: JESSICA LIRREA				
Que	uestion:	Exceller	t 5 •	<==>	1 Poor
1.	That the training topic was delivered as advertised	54	3	2	1
2.	That the presenter was versed in all aspects of the topic	5 4	3	2	1
3.	That the presenter(s) gave a well-organized presentation	1 5 4	3	2	1
4.	That the presenter(s) spoke clearly and to the point	5 4	3	2	1
5.	That the presenter(s) addressed individual requests for Information	5 4	3	2	1
6.	That the information presented was of practical use	5) 4	3	2	1
7.	Please rate the overall session as a learning experience	5 4	3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) – 5.2

CI	TY AND STATE:	Holbrook, AZ						
DATE:		8-27-16						
PRESENTER:		Jessica Urrea						
Question: Excellent 5 < == > 1 Poor								
1.	That the training topic	was delivered as advertised	5	4	3	2	1	
2.	That the presenter wa	s versed in all aspects of the topic	5	4	3	2	1	
3.	That the presenter(s)	gave a well-organized presentation	$1\overline{5}$	4	3	2	1	
4.	That the presenter(s)	spoke clearly and to the point	5	4	3	2	1	
5.	That the presenter(s) Information	addressed individual requests for	(5)	4	3	2	1	
6.	That the information p	resented was of practical use	5	4	3	2	1	
7.	Please rate the overal	l session as a learning experience	(5)	4	3	2	1	



2016 PASSENGER SERVICE AND SAFETY (PASS) - 5.2

CIT	TY AND STATE:	Holbrook AZ					
DA	TE:	8-27 2016					
PRESENTER:		Jessica Urrea					
Que	estion:		Exc	ellen	t 5 <	== >	1 Poor
1.	That the training topic	was delivered as advertised	5	4	3	2	1
2.	That the presenter wa	s versed in all aspects of the topic	5	4 (3	2	1
3.	That the presenter(s)	gave a well-organized presentation	5	4	3	2	1
4.	That the presenter(s)	spoke clearly and to the point	5	4	3	2	1
5.	That the presenter(s) Information	addressed individual requests for	(5)	4	3	2	1
6.	That the information p	resented was of practical use	5	4	3	2	1
7.	Please rate the overa	Il session as a learning experience	(5)	4	3	2	1



2016 PASSENGER SERVICE AND SAFETY (PASS) - 5.2

HARROOM, AZ

CITT AND STATE: TICLPICEDIX 7 1				
DATE: 8/27/16 DESSICA DRIVER				
PRESENTER:				
Question: Excellent 5 < == > 1 Poor				
1.	That the training topic was delivered as advertised 5 4	3	2	1
2.	That the presenter was versed in all aspects of the topic 54	3	2	1
3.	That the presenter(s) gave a well-organized presentation 5 4	3	2	1
4.	That the presenter(s) spoke clearly and to the point 5 4	3	2	1
5.	That the presenter(s) addressed individual requests for 5 4 Information	3	2	1
6.	That the information presented was of practical use 5 4	3	2	1
7.	Please rate the overall session as a learning experience 524	3	2	1