



Beacon Group

BEACON GROUP

AT A GLANCE

General Services:

Applicant Status:

Primary Service Areas:

Service Days/Hours:

**Transportation Funding
Sources:**

No. of vehicles:

No. of vehicles under lien:

No. of service sites:

**Providing transportation
services since:**

Annual Ridership:

Contact:



THE CITY OF BENSON

BENSON AREA TRANSIT (BAT)

JANUARY 2020

AT A GLANCE

General Services:

A fixed route transit program as well as para-transit service to residents of Benson and nearby areas.

Applicant Status:

Local Government

Primary Service Areas:

Benson, J Six/Mescal, Pomerene and St. David

Service Days/Hours:

Mon-Fri 8:00 am – 4:00 pm

Transportation Funding

Sources: 5311, SEAGO AAA

No. of vehicles: 5

No. of vehicles under lien: 4

No. of service sites: 1

Providing transportation services since: 2010

Annual Ridership: 11,771

Contact:

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Benson, AZ 85602

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www.cityofbenison.com

The City of Benson began delivering 5311 transit services in October 2010. Using a fixed route and a flex route the transit program provides riders with a reliable schedule as well as para-transit services through a dial-a-ride program that serves elderly and disabled riders who do not live near the fixed route stops.

Benson Area Transit currently serves the City of Benson and surrounding areas. Our mission is to build capacity with our transit system and partners to enhance Southeastern Arizona mobility.

The City of Benson recognizes the great need for a transit system in the San Pedro Valley and it relies heavily on grant funding from ADOT and the Area Agency on Aging to operate.

The City of Benson has participated in coordination efforts identified through regional coordination meetings. We currently partner with local government and non-profit agencies to increase the utilization of their services by providing needed transportation.

Moving forward, the City of Benson is looking for a planning grant to update our transit plan. With this update, BAT plans to expand the para-transit service by replacing the current DAR bus with 2 smaller vehicles. BAT needs additional operating funds to maintain and expand our service to the residents of Benson and surrounding areas and to train new and existing staff in the Transportation Program. BAT also needs additional administrative funds to expand and train support staff in the Transportation Program.

Identified unmet needs:

At this time, the residents of Benson and the surrounding areas have no way to get to the county seat of Bisbee and return the same day. Residents also need more regular and reliable transportation to Tucson for medical appointments.



THE CITY OF BISBEE

BISBEE BUS

AT A GLANCE

General Services:

The Bisbee Bus Program is a deviated, flex route transit program serving the community of Bisbee with connecting service to Naco, AZ.

Applicant Status:

Local Government

Primary Service Areas:

Old Bisbee, Warren, San Jose and Naco area neighborhoods.

Service Days/Hours:

Mon-Fri 5:54 am – 6:40 pm
Sat 9:30 am – 4:00 pm

Transportation Funding Sources:

5311, SEAGO AAA

No. of vehicles: 5**No. of vehicles under lien: 3****No. of service sites: 1****Providing transportation services since: 1998****Annual Ridership: 32,093****Contact:**

City of Bisbee
915 S. Tovreaville Rd #4601
Bisbee, AZ 85603

Tel: 520.432.6016
Fax: 520.432.6272

www.bisbeeaz.gov

The Mission of the City of Bisbee Transit Program is to provide transit services that benefit the residents of the City of Bisbee and the surrounding area. Its mission includes providing safe reliable and affordable transportation service which is cost-effective, reduces energy consumption and contributes to the culture and economic betterment of the residents of Bisbee and the surrounding area.

The Bisbee Bus Program is a deviated, flex-route transit program serving the community of Bisbee with connecting service to Naco, AZ and the Cochise Connections Route. It operates six days a week. Riders can request deviations from the route with a one day notice and be picked up and dropped off if the location is within one mile of the route.

The City of Bisbee has contracted with Douglas Rides to run the day to day operations of the Bisbee Transit Program. The program uses 5311 funds for its deviated flex route service. Additional support to elderly riders and the disabled is received from SEAGO Area Agency on Aging.

Bisbee Bus staff meets quarterly with the regional Transportation Advisory Councils (TAC), including the City of Douglas TAC, City of Sierra Vista TAC, and City of Benson TAC Transit/Transportation Coordination group.

Identified unmet needs include operating funds to continue the existing transit program that serves elderly and disabled riders with reduced cost passes for service between Naco and Bisbee. Capital funds are being sought in 2020-2021 for a new bus, video monitoring and GPS tracking service (a data collection system), benches, a vehicle diagnostic scanner, a lift for the buses, one shelter and 13 signs and posts.



DOUGLAS ARC

AT A GLANCE

General Services:

Providing transportation to individuals with developmental disabilities.

Applicant Status:

Private, non-profit

Primary Service Areas:

Douglas, Bisbee, Double Adobe, McNeal & Elfrida

Service Days/Hours:

365 days/yr, 24 hrs/day for agency clients

Transportation Funding

Sources: 5310

No. of vehicles: 23

No. of vehicles under lien: 13

No. of service sites: 1

Providing transportation

services since: 1958

Annual Ridership: 18,481

Contact:

Gary Clark, Executive Director
Alt. Contact: John Vaughn
P.O. Box 252
Douglas, AZ 85608

Tel: 520.364.7473

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Email: gclark@douglasarc.com

Located in Douglas, a rural community located in southeastern Cochise County, Douglas ARC has been serving the community for the past 60 years. Douglas ARC's mission is to support and involve citizens, with developmental disabilities, in the community. With the variety of programs, participants are guided in their efforts to learn, work, and live without undue restrictions while maintaining their safety and dignity.

With a highly trained staff, participants are guided in daily living activities. Douglas ARC has woven its transportation services into a trans-disciplinary approach with its clients. Using 5310 funds to purchase vehicles, Douglas ARC is able to provide a wide variety of services to consumers. Transportation is provided to appointments, medical care, shopping, and recreational outings.

In addition, a vocational program allows consumers to participate in meaningful employment opportunities. Staff transport participants to and from workplaces using trucks purchased from the past 5316 grant program.

Douglas ARC participates regularly in Transit/Transportation Coordination meetings. Jointly we are able to address transportation gaps and creative means of cost reduction. We are also able to consolidate our training programs, vehicle maintenance and repair. We also work closely with local transit providers when our services can complement other agency services.

The next two years we will use the award from the 2019 grant cycle. The operating funds we received will be used to buy vehicle insurance, fuel, vehicle repair and maintenance. The preventive maintenance funds we received will go toward two complete wheelchair lift replacements. Our plan is to take two of our vans that have less than 100,000 miles on them but have wheelchair lifts with issues and replace these lifts with new lifts. These new lifts will allow us to get the full vehicle life out of these vans. For less than the cost of one van with a wheelchair lift we will be able to keep two vans with new wheelchair lifts in service.



THE CITY OF DOUGLAS

DOUGLAS RIDES

AT A GLANCE

General Services:

Douglas Rides is a deviated fixed route transit service within the City of Douglas

Applicant Status:

Local Government

Primary Service Areas:

Within the City limits, Bay Acres, Pirtleville, Elfrida, Cochise College, Bisbee, and Sierra Vista

Service Days/Hours:

Mon-Sat 8:00 am – 5:00 pm

Cochise College/Bisbee

Mon-Thur 6:30 am – 5:30 pm

Cochise Connection

Mon-Fri 6:08 am – 5:44 pm

Sat 8:00 am – 4:04 pm

Transportation Funding**Sources:**

5311, SEAGO AAA, Cochise College, ACT, Freeport, Cochise County, Legacy Foundation

No. of vehicles: 7

No. of vehicles under lien: 4

No. of service sites: 1

Providing transportation services since: 2007

Annual Ridership: 58,321

Contact:

Jerene Watson, City Manager
Alt. Contact: Humberto Rivera
345 E. 16th St.
Douglas, AZ 85607

Tel: 520.417.7400

humberto.rivera@douglasaz.gov
www.douglasaz.gov/283

Douglas Rides is a deviated fixed route transit service in the City of Douglas. With service open to the general public, Douglas Rides operates 4 routes with 50+ stops throughout the City.

In addition to general public transportation, Douglas Rides provides the following services:

An intercity bus service branded as the Cochise Connection providing a connection from Douglas to Bisbee, Palominas, Nicksville and Sierra Vista

Contracts with Southeastern Arizona Government Organization (SEAGO Area Agency on Aging) to provide transportation to the elderly and the disabled in the following communities: Douglas, Pirtleville, Bay Acres, Elfrida, Bisbee & Sierra Vista.

- In the City of Douglas, Dial-A-Ride service is provided by the Douglas Rides program, and requires a 24 hour advance notice.
- Service to Elfrida is provided one day a week, every other week. Elderly and disabled clients are brought to Douglas for grocery shopping, nutrition services, and medical appointments.
- The Cochise Connection Route now includes transportation to elderly and disabled program

Through an agreement with Cochise College, student transportation is provided 4 days a week along with an inter-city connection to the City of Bisbee.

Contract with the Douglas Call Center, ACT to provide service from the Douglas port of entry to ACT twice daily.

Identified unmet needs include:

Operating and capital funds to meet the growth expectations of the existing transit program.

New transit facility to house our growing fleet and administration staff to better manage daily operations

As the program continues to grow, it is imperative that ongoing training is provided to ensure that drivers and administrative staff is knowledgeable and up to date on training requirements.

The City of Douglas is an active participant in the Coordination efforts by regularly participating in the Cochise County Coordination meetings.



EASTER SEALS BLAKE FOUNDATION

SAGE PROGRAM

Graham, Greenlee, Santa Cruz, and Cochise Counties

AT A GLANCE

General Services:

ESBF provides services including transportation for individuals with developmental disabilities, elderly and disabled, veterans and their families throughout Southern Arizona.

Applicant Status:

Private, Non-Profit

Primary Service Areas:

Graham, Greenlee, Santa Cruz and Cochise Counties

Service Days/Hours:

On-demand 24 hrs/day, 365 days/yr

Transportation Funding Sources:

5310, DDD, Rehabilitation Services Administration, and AAA

No. of vehicles: 20

No. of vehicles under lien: 17

No. of service sites: 10

Providing transportation services since: 1980

Annual Ridership: 32,500

Contact:

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www.easterseals.com/blakefoundation

Easterseals Blake Foundation is a 501 (c) (3) that provides Employment opportunities, community day programs, residential services, transportation and behavioral health services throughout Southern Arizona. EBF's mission is to enable each individual served to discover and meet his/her maximum potential for independence, productive living and developmental growth. EBF has a history of providing innovative community services which enrich the lives of individuals we support.

EBF provides transportation that goes above and beyond ADA requirements and is based on the need of each individual. This transportation provides access to each individual's community in a safe and appropriate manner. We provide transportation management solutions that deliver the highest levels of quality and satisfaction to our consumers and partners, while making a continued effort to identify and address regional service gaps.

Due to the absence of cost effective transportation providers, EBF works with local transportation providers to build a network of transportation to outlying areas. EBF is at the forefront in developing a Mutual Aid Agreement with Graham/Greenlee Transit Coordination Team and has assisted in the development of several Memorandums of Understanding to provide back-up transportation. EBF is participating in the Rural Transportation Incubator grant to continue to build up ridership for older low income adults throughout Greenlee County.

EBF hosts the Area Transit Coordination meetings in Graham and Greenlee Counties for the SEAGO regional Mobility Manager. EBF is an active participant in mobility coordination throughout the SEAGO region.

EBF has an aging fleet of wheelchair accessible minivans. We will be requesting replacement vehicles.

UNMET NEEDS:

- Capital funds to replace 4 older wheelchair accessible minivans in 2021; Capital funds to replace 2 older wheelchair accessible minivans in 2022.
- Capital funds for preventative maintenance for all of our fleet vehicles and especially several vehicles that are having issues with the lifts.
- Operating Funds to assist in covering fuel, insurance and the rising cost of staff wages. There is increased ridership in all areas of Graham and Greenlee Counties especially the Graham/Greenlee Community Transportation Program that EBF took over in July 2017. We are requesting funds to meet the demand for rides. SEAGO/AAA operating funds have assisted in funding this gap, however additional funds are needed from ADOT to provide the number of rides that are critical for seniors and the disabled in these outlying communities for essential services. (Operating funds in order to fill the gap in transportation services for seniors in Safford, Morenci, Duncan, Clifton, Thatcher, Pima and the unincorporated areas of Graham and Greenlee counties.)



HORIZON HEALTH AND WELLNESS

Cochise and Santa Cruz Counties

AT A GLANCE

General Services:

Horizon Health and Wellness is a non-profit 501(c)(3) integrated health care agency licensed by the State of Arizona to provide an array of outpatient, inpatient, residential, and habilitation services; and client transportation.

Applicant Status:

Non-Profit Agency

Primary Service Areas:

Sierra Vista and Nogales

Service Days/Hours:

Mon – Fri 7:00 am – 4:00 pm

Transportation Funding

Sources: 5310, SEAGO Legacy Foundation Mini-Grant

No. of vehicles: 8**No. of vehicles under lien: 6****No. of service sites: 2****Providing transportation services since: 1981****Annual Ridership:**

Cochise – 18,295

Santa Cruz – 5,911

Contacts:

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Debbie Weaver

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Sierra Vista, AZ 85635

Debbie.weaver@hhwaz.org

Horizon Health and Wellness is a non-profit 501(c)(3) integrated health care agency licensed by the State of Arizona to provide an array of inpatient, outpatient and residential behavioral health services in Pinal, Gila and Yuma Counties, as well as Habilitation services in the counties of Cochise, Santa Cruz, Gila and Maricopa. The Agency's mission is to provide integrated health care that addresses the whole person and promotes wellness using best practices to enhance the quality of life of the individuals, families and communities we serve.

Horizon Health and Wellness provides transportation services for registered participants to and from day treatment programs, therapy sessions, doctor's appointments and other miscellaneous purposes. No fare is charged.

Horizon Health and Wellness operates day treatment programs in Sierra Vista and Nogales for individuals with developmental disabilities. Community integration is an important element of their treatment in that it allows individuals with developmental disabilities to participate in community events and activities. Transportation for these individuals to and from their home, the day program, and community events is essential.

Horizon Health and Wellness participates in the regional coordination meetings. The agency has the following needs:

2019:

One 7-passenger van, replacement (Sierra Vista)

Preventive Maintenance - \$8,000 (Sierra Vista and Nogales)

2020:

One 12-passenger van, replacement (Sierra Vista)

One Maxivan with lift, replacement (Nogales)

Preventive Maintenance - \$8,000 (Sierra Vista and Nogales)



MOUNT GRAHAM SAFE HOUSE, INC.

AT A GLANCE

General Services:

Our purpose is to of domestic violence and sexual assault short-term emergency housing, transitional housing, services for residential and non-residential and outreach services.

Applicant Status:

Private Non-Profit

Primary Service Areas:

Graham and Greenlee Counties (Safford, Clifton, Duncan, San Carlos)

Service Days/Hours:

365 days/yr 24 hrs/day

Transportation Funding Sources:

No. of vehicles: 4

No. of vehicles under lien: 3

No. of service sites: 3

Providing transportation services since: 1995

Annual Ridership: 2,744

Contact:

Amanda Salinas
PO Box 1202
Safford, AZ 85548

Tel: 928.424.4438
Toll Free: 888.269.9104
Fax: 928.424.4438

amanda@mgsh.net

www.mtgrahamsh.org

Since 1995 The Mount Graham Safe House has provided crisis intervention, assessment, advocacy and referral as needed, conducted in a safe, secure and confidential environment. Service is provided to women and men needing services. It is the only facility of its kind in Graham County.

MGSH provides advocacy, emergency housing, transitional housing, clothing, food, school supplies, furniture, local transportation, self-help groups, parenting classes, job skills classes, a children's domestic violence education program to resident and non-resident clients and mobile advocacy (go to clients and provide service). MGSH Battered Immigrant Women Coordinator organizes local agencies to provide training on the issues battered immigrant women face.

Mount Graham Safe House provides transportation to and from the Safe House for job services, medical appointments, counseling, legal services and other needs.

Coordination efforts include regular attendance at the Graham / Greenlee coordination meetings.

Mt. Graham Safe House now has a mobile advocacy service. What does this mean for the community? Anyone who is in an abusive situation can call MGSH to have an advocate meet them in a public, but private place. We can even pick up the victim from their home and transport them to anyone that would like to talk in person, but doesn't have transportation or is uncomfortable coming to the shelter to talk. An advocate will meet the participant at an agreed location.

MGSH also provides case planning, safety planning, and resources, lay legal advocacy, and support groups.

Identified unmet needs include:

- Operating funds to support the existing transportation program for disabled and elderly clients.
- Replacement vehicles for our aging fleet.
- Preventative maintenance money.



SENIOR CITIZENS OF PATAGONIA

AT A GLANCE

General Services:

The Senior Citizens of Patagonia provides services to seniors (60+) and handicapped citizens.

Applicant Status:

Private, Non-Profit

Primary Service Areas:

Patagonia, Sonoita, Elgin and Canelo

Service Days/Hours:

Mon-Fri 7:00 am – 7:00 pm and as needed when possible. Sat and Sun as needed.

Transportation Funding Sources: 5310

No. of vehicles: 3

No. of vehicles under lien: 3

No. of service sites: 2

Providing transportation services since: 1992

Annual Ridership: 1,399

Contact:

Charles R. Kelly
PO Box 1121
Patagonia, AZ 85624

Tel: 520.394.2494

charlesraynerkelly@gmail.com

The Senior Citizens of Patagonia, Inc. is a 5013 (c) non- profit organization located in Patagonia, AZ. The mission of the Senior Citizens of Patagonia, Inc., is to serve and support senior citizens and disabled persons of any age who live in the Patagonia, Sonoita, Elgin and Canelo areas through assistance with transportation, nutrition, health, education and social services. The Patagonia Senior Center provides a location for congregate meals and social events.

The transit program has been in place since 1992, and is sustained by a volunteer transportation manager and several volunteer drivers. The service area is defined by the northern, eastern, southern county lines, and by a north south line running through mile marker 12 on Arizona highway 82. Clients are taken anywhere within a one hundred mile radius of Patagonia, excluding Mexico.

This transportation service is the only non-commercial option available to seniors and medically disabled in this area. Most of the service is performed between 7:00 am and 7:00 pm, M-F. However because volunteer drivers are the base of our staffing, most transportation needs can be met with planning. Services are only limited by the ability to secure a volunteer driver.

The Transportation Director participates regularly in Transit Coordination meetings held in Benson and fully appreciates the information shared at these gatherings in terms of cost savings and service enhancement.

Identified unmet needs include operating funds to support the existing transportation program, a web based dispatch scheduling system, funding to effectively market the program, and money to service the handicap lift. One of the vans has over 101,000 miles, is used extensively each week, and will need to be replaced within the next two years.



Pinal Hispanic Council
Behavioral Health Services

PINAL HISPANIC COUNCIL

Cochise and Santa Cruz Counties

AT A GLANCE

General Services:

Pinal Hispanic Council is a non-profit 501 (c) (3) behavioral health agency licensed by the State of Arizona to provide an array of outpatient services.

Applicant Status:

Non-Profit

Primary Service Areas:

Nogales, Rio Rico, Douglas, and Elfrida

Service Days/Hours:

Mon-Fri 8:00 am – 5:00 pm

Transportation Funding

Sources: AZCH, Banner, and 5310

No. of vehicles:

Nogales - 3
Douglas - 3

No. of vehicles under lien: 2

No. of service sites: 2

Providing transportation

services since: 1990. In SEAGO region since 2010

Annual Ridership: 6,180

Contact:

Victor Ramos
1940 11th St.
Douglas, AZ 85607

Tel: 520.364.4508

vramos@pinalhispaniccouncil.org

Pinal Hispanic Council is a non-profit 501 (c) (3) behavioral health agency licensed by the State of Arizona to provide an array of outpatient services in Pinal, Santa Cruz, and Cochise Counties. Pinal Hispanic Council has been in operation for over twenty years.

Pinal Hispanic Council serves serious mentally ill individuals, elderly, families, children, and adults receiving various types of counseling services in the Douglas, Elfrida, Nogales, and Rio Rico areas.

Pinal Hispanic Council provides transportation services to its members to maximize the treatment services we offer by allowing the members to consistently keep vital appointments for their well-being. By assisting them with daily, weekly, bi-weekly, or monthly transportation the agency assures their mental well-being is secure.

SANTA CRUZ TRAINING PROGRAMS, INC.

AT A GLANCE

General Services: Training, rehabilitation, employment, residential services, home and community based services, support for people with disabilities. Transportation is provided for all members.

Applicant Status: Private Non-Profit 501(c)3

Primary Service Areas: Santa Cruz County

Service Days/Hours:
Group Homes 24x7 as needed
Day Programs: Mon-Fri 4:30 am – 6:30 pm

Transportation Funding Sources: 5310

No. of vehicles: 21

No. of vehicles under lien: 21

No. of service sites: 1

Providing transportation services since: 1968

Annual Ridership: 48,054

Contact:
Marina Galhouse, E.D.
91 E. La Castellana Drive
Nogales, AZ 85621

Tel: 520.287.2043 x 14
Fax: 520.287.4437

sctpdir@sctpinc.com

By working in partnership with others in the community, Santa Cruz Training Programs, Inc. (SCTP) carries out its mission **to provide training, care and support for people of all ages with intellectual and developmental disabilities.** Services include group homes that provide round-the-clock care, a variety of employment opportunities, day programs, and home and community based programs.

Spanish is the primary language for 98% of SCTP members, 50% live outside the Nogales city limits, and the majority is low income.

Because Santa Cruz County does not provide transportation services, SCTP offers door-to-door transportation for our members. Federal Transit Authority funds administered by the Arizona Department of Transportation have helped SCTP to serve all of Santa Cruz County and to meet the needs of members with a wide range of disabilities, which are SCTP and Beacon members or Elderly in the community.

Transportation includes Monday-Friday door-to-door pick up and drop off of all members who participate in day and employment programs. Because of varying client needs, program hours and activities, **transportation is needed continuously throughout the day** – beginning at 4:30am and ending by 6:30pm.

Several employment programs require transportation as part of the work day. Landscaping crews must move from one job to another, and members who work in the bakery and café help deliver meals and pastries out in the community to businesses and individuals. As well as our new program Transition to Employment. On this program members will also require to and from home transportation.

Summer Program is offered for High School Special needs students and will need transportation for their day Program at SCTP.

Transportation service for group homes is twenty-four hours a day seven days a week. Up to 12 residents are served by three Group Homes. Each home has its own vehicle, and transportation is provided to day programs, church, shopping, etc. Group home members are driven to Tucson, Green Valley and Sierra Vista for doctor and dentist appointments. Weekend outings also provide entertainment for each group home.

SCTP has memorandums of understanding (MOUs) with other agencies in our community and beyond. We help out with special events, when called upon by partners, or to coordinate special transportation needs across counties. SCTP representatives attend quarterly coordination meetings and regular trainings.

2019 Identified unmet transportation needs include:

- Preventive maintenance for lifts and other projects.
- Operational funding for current and expanding services.
- Replacement of vehicle 2007 Ford E350 1FTSS34L87DB36940

2020 Identified unmet transportation needs include:

- Preventive maintenance for lifts and other projects.
- Operational funding for current and expanding services.

Replacement of vehicle 2007 Ford E250 Vin#1FTSS34LX7DB36941



THE CITY OF SIERRA VISTA

Vista Transit

AT A GLANCE

General Services:

Vista Transit provides fixed-route and complimentary paratransit service.

Applicant Status:

Local Government

Primary Service Areas:

City of Sierra Vista / Ft. Huachuca

Service Days/Hours:

Mon-Fri 7:00 am – 6:00 pm

Sat 9:30 am – 6:00 pm

Transportation Funding

Sources: FTA 5307, City General Fund

No. of vehicles: 13

No. of vehicles under lien: 6

No. of service sites: 1

Providing transportation services since: 1994

Annual Ridership: 146,000

Contact:

Mike Normand
Transportation Administrator
City of Sierra Vista
401 Guilio Cesare Ave.
Sierra Vista, AZ 85635

Tel: 520.417.4888

The goal of Vista Transit is to provide safe, efficient and reliable transportation service to the residents of Sierra Vista.

Located in Cochise County, Sierra Vista is the area's largest City with nearly 50,000 residents and is adjacent to Fort Huachuca Army Post.

Designated as an urbanized area in 2014 with a continuous population of over 50,000, the City of Sierra Vista/Vista Transit receives operating and capital funding assistance from the Federal Transit Administration's Section 5307 program. Local matching funds are provided from the City's General Fund.

Vista Transit operates three fixed-routes during the week, as well as paratransit services for the disabled. An eligibility review and advance reservations are required to use the paratransit service. Deviated fixed-route and service to Ft. Huachuca are operated on Saturdays. All routes operate on 60-minute loops that converge at the central transit station where passengers can transfer between routes.

The Cochise Connector service also meets at the Vista Transit Center providing connections to Bisbee and Douglas. Greyhound operates two trips per day, seven days per week with service from the Transit Center to Tucson and Phoenix.

The City of Sierra Vista is a participant in the monthly Cochise County Coordination meetings, and provides intergovernmental agreements to cities and organizations that wish to utilize their maintenance and repair facilities.

Identified unmet needs include:

- Update the Short-Range Transit Plan in 2020
- Purchase three 28-passenger replacement buses
- Upgrade passenger shelters and amenities at the Walmart bus stop



AT A GLANCE

General Services:

Vital transportation services for elderly, disabled and home bound residents in Cochise County.

Applicant Status:

Private/Non-Profit

Primary Service Areas:

Palominas, Hereford, Sierra Vista, Huachuca City, Whetstone, Bisbee, Douglas, Benson, Willcox

Service Days/Hours:

Mon-Fri 8:00 am – 4:00 pm

Transportation Funding

Sources: ADOT, Legacy Foundation, Community Foundation of Southern Az, other grants, fundraising, donations

No. of vehicles: 5

No. of vehicles under lien: 3

No. of service sites: 2

Providing transportation services since: 1994

Annual Ridership: 23,811

Contact:

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Sierra Vista, AZ 85635

Stacey Horton, Bookkeeper
vicapbookkeeper@gmail.com

Tel: 520.459.8146
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www.vicapsv.org

SIERRA VISTA VOLUNTEER INTERFAITH CAREGIVER PROGRAM (VICaP)

The Volunteer Interfaith Caregiver Program (VICaP), a 501(c)(3) nonprofit organization incorporated in 1994, is based in Sierra Vista and provides vital transportation services for seniors (ages 60+) and disabled (of any age) residents throughout Cochise County. Rides are provided throughout Cochise County, as well as to Tucson and Safford for medical appointments. While donations are greatly appreciated, VICaP services are offered free-of-charge. Transportation services are provided primarily by volunteers driving their own vehicles, with two paid drivers supporting the greater-Willcox area with VICaP owned vans, one of which is wheelchair accessible. Our mission is to help our “Neighbors” continue to live independently and maintain their quality of life.

In 2019, more than 100 trained volunteers provided individualized transportation services to those in need of VICaP’s support. In 2019, VICaP volunteers drove over 222,359 miles in their personal vehicles, exceeding our 2018 total miles by 25%. Our volunteer drivers provided transportation for 20,129 rides to our Neighbors throughout the County, exceeding our past year’s total rides by 12%.

VICaP has a 9-passenger cutaway wheelchair-accessible van and two minivans used to provide transportation support for qualified Neighbors in the greater Willcox area, which also includes transportation to Tucson and Safford medical facilities. Based in Sierra Vista, VICaP now has two wheelchair-accessible minivans driven by PASS-trained volunteers to support the southern parts of Cochise County.

Our paid Willcox drivers cover a large rural area, including San Simon, Bowie, Pearce, and Sunsites. In 2019, they completed 2,901 trips, driving 65,769 miles in support of the Neighbors in the greater-Willcox area.

VICaP regularly participates in coordination efforts with other agencies, local health care providers and care facilities, to ensure the needs of our Neighbors are met. VICaP regularly participates in SEAGO’s county & regional Transportation Coordination meetings. VICaP is listed in the Cochise County Community Health Improvement 5-year plan as Strategy 2 under Transportation & Resource Communication.

Identified unmet needs: Additional volunteers throughout the County to support the growing number of Neighbors requesting transportation; additional funding sources to assist with the growing mileage reimbursement costs for Tucson and intercity trips; additional/continued funding for vehicle maintenance/repairs; additional operating funds for administrative salaries to maintain minimal overhead costs; additional funds for Willcox program (to include outreach, operating, vehicle costs, drivers’ salaries, etc.).



WELLNESS CONNECTIONS

(Southeastern Arizona Consumer-Run Services)

General Services:

Peer driven, support and rehabilitation programs serving adults with mental health and substance abuse issues. Transportation services include trips to scheduled medical appointments, court and probation appointments, employment-related connection to community resources, educational and program-sponsored social activities.

Applicant Status: Private/Non-Profit 501(c)3 under the corporate name Southeastern Arizona Consumer-Run Services, Inc.

Primary Service Areas:

Cochise, Santa Cruz, Graham, and Greenlee Counties

Service Days/Hours:

Mon-Fri 8:30 am – 4:00 pm

Transportation Funding

Sources: 5310, General and Operational Funds

No. of vehicles: 16

No. of vehicles under lien: 6

No. of service sites: 4

Sierra Vista – 1, Safford – 1, Douglas – 1, Nogales - 1

Providing transportation services since: 2002

Annual Ridership: 17,452

Contact:

Steven Nath
P.O. Box 2648
Sierra Vista, AZ 85635
1993 Frontage Rd.
Sierra Vista, AZ. 85635
Tel: 520.452.0080
Cell: 520-559-1268

snath@wellness-connections.org

admin@wellness-connections.org

www.wellness-connections.org

Wellness Connections is a non-profit 501 (C) 3 organization that serves adults with mental health disabilities; including members with co-occurring developmental, physical or substance abuse related disabilities. Wellness Connections also features a mobile outreach service for outlying communities within the regions we serve. Currently, our programs serve individuals enrolled in the Arizona public behavioral health system of care ACC Plans (Arizona Complete Health, Banner Health/UAHP), RSA-Vocational Rehabilitation clients, and ALTCS-enrolled members (Banner Health/UAHP).

Services provided through Wellness Connections are delivered on a 1:1 basis or within groups led by certified peer specialists and counselors. Programs provide members with opportunities to enhance their mental health and wellness, achieve goals for personal growth and increase their ability to live as independently as possible in the community. Services include counseling, peer support, health groups, life skills, pre-vocational training, job coaching and transportation assistance. Wellness Connections provides Reentry support and services through coordination with Drug Court and Probation in Santa Cruz County, Mental Health Care Court and Probation in Graham County, Care Court, Drug Court and Probation in Cochise County.

Wellness Connections staff work in close collaboration with other local agencies to ensure transportation and other needs of our members are met. The staff participates in bi-monthly regional coordination meetings. All staff providing transportation services are required to complete PASS driver training, CPR and First Aid training. They have also received training in psycho-social rehabilitation and peer support.

We have a need for operational and maintenance support in order to ensure our capacity to deliver our services throughout Cochise, Santa Cruz, Graham and Greenlee counties. In order to meet the needs of our members, we will need to maintain the fleet, and coordinate/facilitate fleet management. Our older vehicles are becoming increasingly costly to maintain, due to frequent repairs, irregular road maintenance, primitive roads and longer commutes in the rural areas. Wellness Connections serves an area that covers approximately 13,400 sq. miles predominantly rural and frontier.



THE CITY OF WILLCOX

AT A GLANCE

General Services:

The City of Willcox will be a new transportation service that will provide service for their community.

Applicant Status:

Local Government

Primary Service Areas:

Willcox, Bowie, Cochise, Kansas Settlement, Pearce/Sunsites and Winchester Heights

Service Days/Hours:

Mon-Fri 7:00 am – 6:00 pm

Transportation Funding

Sources: General Fund

No. of vehicles: 0

No. of vehicles under lien: 0

No. of service sites: 1

Providing transportation services since:

Annual Ridership: TBD

Contact:

Caleb Blaschke
City Manager
101 S. Railroad Ave., Ste B
Willcox, AZ 85643

Tel: 520.368.4271 x4201

Email: cblaschke@willcoxaz.gov

www.cityofwillcox.org

The City of Willcox specializes in Customer satisfaction, and offers quality and reliable services you can count on.

Willcox is located in Northern Cochise County in the Sulfur Springs Valley. Interstate 10 intersect the City with three exits. Willcox is located 83 miles east of Tucson, Arizona and 74 miles west of Lordsburg, New Mexico. According to the 2010 census, the population of the city is 3,757. The city encompasses a total area of 6.3 square miles.

In December 2017, the SouthEastern Arizona Governments Organization (SEAGO) was awarded a transit planning grant by the Arizona Department of Transportation (ADOT) to conduct a Willcox Transit Feasibility Study. The purpose of the study was to evaluate the feasibility of a public bus service (FTA Section 5311) that would serve Willcox and possibly the surrounding communities of Bowie, Cochise, Kansas Settlement, Pearce/Sunsites and Winchester Heights. The population for the expanded service area is 10,237 people.

Identified unmet needs include operating funds to start a 5311 transit system in the area covering a much needed gap in the SEAGO Region.

The City of Willcox will become an active participant in the Coordination efforts by regularly participating in the Cochise County Coordination meetings.



THE WOMEN'S TRANSITION PROJECT

AT A GLANCE

General Services:

The Women's Transition Project is a resident substance abuse treatment program for homeless women with mental, physical, behavioral and emotional disabilities.

Applicant Status:

Private/Non-Profit

Primary Service Areas:

Cochise County

Service Days/Hours:

24 x7 for agency clients

Transportation Funding

Sources: SEAGO Legacy
Foundation Mini-Grant

No. of vehicles: 2

No. of vehicles under lien: 2

No. of service sites: 1

**Providing transportation
services since:** 2001

Annual Ridership: 6,138

Contact:

Donna M. Vary
240 O'Hara Ave
PO Box 943
Bisbee, AZ 85603

Tel: 520.432.8068

dvary@cbridges.com

The Women's Transition Project is a residential behavioral health facility that serves homeless women in recovery from drug and alcohol dependence, victims of domestic violence, women getting out of jail or prison, women with mental illness, and women who are working to reunite their families.

The transition project provides residents food, shelter, clothing, transportation, and childcare while offering a comprehensive array of services, treatment, and vocational training.

The organization will be applying for 5310 funding in the future to purchase vehicles. Staff provides transportation to medical appointments, shopping and treatment and social services providers. In addition, the Women's Transition Project provides transportation for clients to and from places of employment and to their residential placement after the program is done.

Women's Transition Project staff are active in bi-monthly Transportation/Transit Coordination meetings.

Identified unmet needs include a vehicle to transport our clients to and from their vocational skills transportation to medical appointments, shopping, and treatment and social service providers as well as a truck for the deliveries of services and food pick up not only for the organization but for the community as well.