



# THE CITY OF DOUGLAS

## DOUGLAS RIDES

### AT A GLANCE

**General Services:**

Douglas Rides is a deviated fixed route transit service within the City of Douglas

**Applicant Status:**

Local Government

**Primary Service Areas:**

Within the City limits, Bay Acres, Pirtleville, Elfrida, Cochise College, Bisbee, and Sierra Vista

**Service Days/Hours:**

Mon-Sat 8:00 am – 5:00 pm

Cochise College/Bisbee

Mon-Thur 6:30 am – 5:30 pm

Cochise Connection

Mon-Fri 6:08 am – 5:44 pm

Sat 8:00 am – 4:04 pm

**Transportation Funding****Sources:**

5311, SEAGO AAA, Cochise College, ACT, Freeport, Cochise County, Legacy Foundation

**No. of vehicles:** 7

**No. of vehicles under lien:** 4

**No. of service sites:** 1

**Providing transportation services since:** 2007

**Annual Ridership:** 58,321

**Contact:**

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Douglas Rides is a deviated fixed route transit service in the City of Douglas. With service open to the general public, Douglas Rides operates 4 routes with 50+ stops throughout the City.

In addition to general public transportation, Douglas Rides provides the following services:

An intercity bus service branded as the Cochise Connection providing a connection from Douglas to Bisbee, Palominas, Nicksville and Sierra Vista

Contracts with Southeastern Arizona Government Organization (SEAGO Area Agency on Aging) to provide transportation to the elderly and the disabled in the following communities: Douglas, Pirtleville, Bay Acres, Elfrida, Bisbee & Sierra Vista.

- In the City of Douglas, Dial-A-Ride service is provided by the Douglas Rides program, and requires a 24 hour advance notice.
- Service to Elfrida is provided one day a week, every other week. Elderly and disabled clients are brought to Douglas for grocery shopping, nutrition services, and medical appointments.
- The Cochise Connection Route now includes transportation to elderly and disabled program

Through an agreement with Cochise College, student transportation is provided 4 days a week along with an inter-city connection to the City of Bisbee.

Contract with the Douglas Call Center, ACT to provide service from the Douglas port of entry to ACT twice daily.

Identified unmet needs include:

Operating and capital funds to meet the growth expectations of the existing transit program.

New transit facility to house our growing fleet and administration staff to better manage daily operations

As the program continues to grow, it is imperative that ongoing training is provided to ensure that drivers and administrative staff is knowledgeable and up to date on training requirements.

The City of Douglas is an active participant in the Coordination efforts by regularly participating in the Cochise County Coordination meetings.