

Unstable Health Conditions Policy

Infinity Home Care Plus Inc.

In the event that a client's medical or health condition becomes unstable or unpredictable, the attendant on duty at the client's will immediately contact the manager or manager on duty. Once Infinity Home Care Plus INC'S manager or manager on duty is aware that the clients medical or health condition become unstable or unpredictable, Infinity Home Care Plus INC shall notify the client, the client's personal representative, a family member, other relative of the client, or the other person identified by the client of the need for a referral for medical or health services.

The notification may be given in writing or orally and must be documented in the client's record.

Infinity Home Care Plus INC can continue to provide personal services for a client with an unstable or unpredictable medical or health condition but will not manage or represent itself as able to manage the client's medical or health condition.

If the client has a true medical emergency the attendant will dial 911 and stay on the phone with the 911 dispatcher until told to disconnect. Then the attendant will call Infinity Home Care INC's manager on duty and the manager or manager on duty will notify the family. The attendant will stay with the client until help arrives.

Purpose

To ensure that clients with conditions that require medical attention or other health care are identified and advised that although Infinity Home Care Plus INC cannot provide care for the patient's medical or health condition nor can Infinity Home Care Plus INC monitor or manage the client's medical or health condition.

Special Instruction

1. Staff will be knowledgeable regarding awareness of patient's changing health status.
2. **Staff will report any change in health status to manager.**
3. Staff will call 911 if it is a true emergency.
4. **Manager will contact client or representative, not the caregiver.**
5. Manger may assist client or representative is securing an appropriate referral.