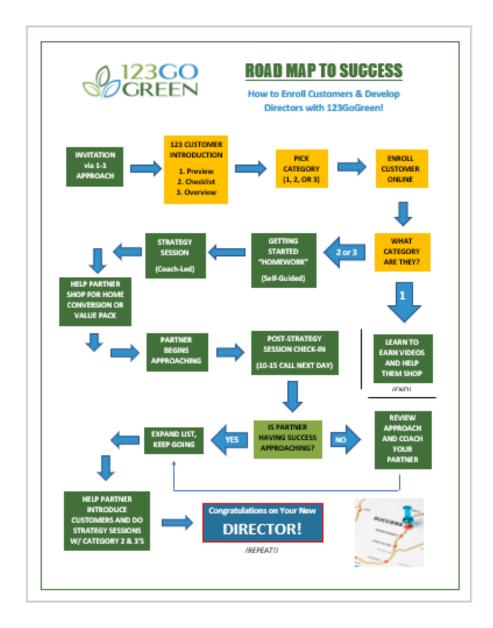
How to Use 123GOGREEN



Phone Appointment Companion Guide

Chris Davidson Ed Bestoso Co-Creators



First let's check our Road Map!



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123GOGREEN



- ► We asked the prospect for a 10-15 minute call using the Mobile Office Pro app!
- Once on the phone... First exchange greetings, then SET THE STAGE!
- ▶ **Don't linger...** get right into it!
- After you set the stage, send the 123 Customer Introduction Link using the app!



See "How to Send Approaches and Links" on the Resources Page to learn how to use the Mobile Office Pro app for these steps!



"So Amy, the company I'm working with is called Melaleuca"

"They're a 34-year old manufacturing company that makes over 400 green & natural consumer goods"

"It's a **factory-direct shopping club** - you shop online and everything comes **right to your doorstep**. By the way the products are REALLY good and they're priced like the grocery store"

"I'm excited about this because _____"

"Anyway, I'm not assuming this is for you, but I thought you'd enjoy learning about it because ______"

"I'm going to send you a link to a website... are you at your computer or do you have a device handy?"







After sending the 123 link, you'll want to follow along with your prospect so you'll be looking at the same screens they're looking at!

There are TWO ways to follow along with your customers after you send them the link for the 123 Customer Introduction...

1. From Dashboard (Web)



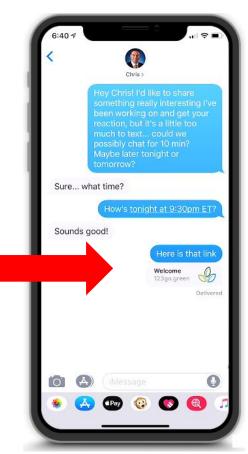




After sending the 123 link, you'll want to follow along with your prospect so you'll be looking at the same screens they're looking at!

There are TWO ways to follow along with your customers after you send them the link for the 123 Customer Introduction...

2. Your last "sent" message



EXIT THE APP, and go into your texts, messenger, or sent email...

Locate the last message sent to your prospect.

You can use that same link too!



Tee Up the First Step!

"We have a **simple process** for introducing customers to our **online shopping club...**"

"There are 3 easy steps that answer 3 questions"

"The first question is What is Melaleuca?"

"This first 2-minute video will answer that!"

"Just press play and we'll listen together!"



Welcome!

Here's a quick preview of who we are and what we do.





Do I need this?

Let's find out with our convenient Product Checklist.

OPIN PRODUCT CHICKUST



The Product Checklist

The KEY to immediate enrollments!

123GO GREEN What Products Do You Use?					
Check off every product you use, even if you already have a preferred brand.					
A score of 35 or more qualifies you for \$100 in free products, a 30-50% discount, and numerous other perks and benefits with membership.					
For best results, please include products used by your spouse, children, pets, and other household members, if applicable.					
Personal Care	Luxury Skin Care & Cosmetics				
Women's Body Wash	☐ Facial Toner				
Men's Body Wash	Facial Moisturizer				
Botanical/Herbal Shampoo	Facial Treatment Serum				
Daily Shampoo	Luxury, Clinical Benefit, Anti-aging Creme				
Daily Conditioner	Luxury, Clinical Benefit, Anti-aging Serum				
Styling Aids for Hair	Nighttime Firming Treatment				
Salon Shampoo	Eye Treatment				
Salon Conditioner	Eye Makeup Remover				
Salon Styling Aids	Face Primers				
Salon Hair Treatments	Liquid Foundation				
Women's Antiperspirant/Deodorant	Mineral Foundation				
Liquid/Foaming Hand Soap	Creme-to-Powder Foundation				
Hand Sanitizer	Concealer				
Women's Shave Gel	Loose or Pressed Powder				
Men's Shave Gel	Eye Primer				
Men's Cologne	Eye Shadow Compact				
Women's Perfume	Eyeliner				
Acne Treatment System	Mascara				

"Now let's take 5 minutes and see if you shop for the kinds of products we make"

"Click on the Open Product Checklist button"

"Go ahead and please read the directions out loud so I can follow along"

"Please don't rush - this will be worth taking the time - we don't want to miss anything!"

123GOGREEN



"Congratulations! Your score is ____. That means you qualify for a 30-50% discount and \$100 of free products!"

"The last piece is the Membership Summary, which covers all the details and answers all your questions. This takes less than 15 minutes... do you have that time now?"

"Great - I'll be listening along with you and when it's over, we can answer questions etc.

"Go ahead and press play!"

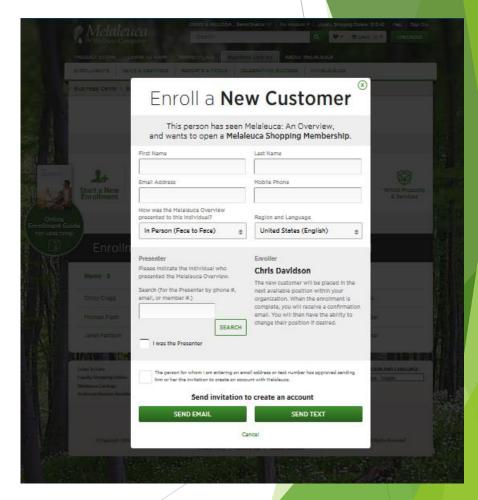




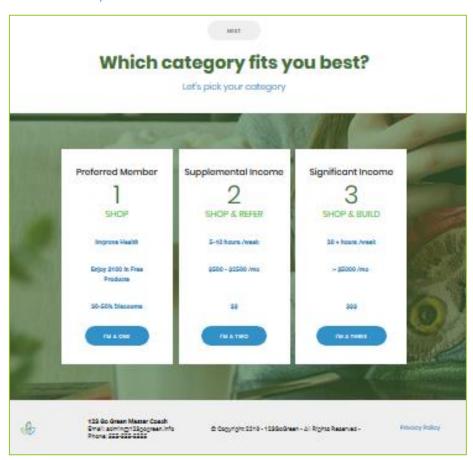
While the prospect is watching the overview, log in to melaleuca.com and queue up a NEW ENROLLMENT with their information, so you can quickly send enrollment link!

Once they've finished the overview, ask if they have any questions, then ask them to click the "NEXT" button at the bottom.

The three categories will appear for them to choose from...







Very important! This is where we find out what the customer's **intentions** are!

Review each of the categories **before** asking them which one fits them best!

"So Amy, which category do you see yourself in?"

"OK great... Go ahead and click on the **button** for that category"



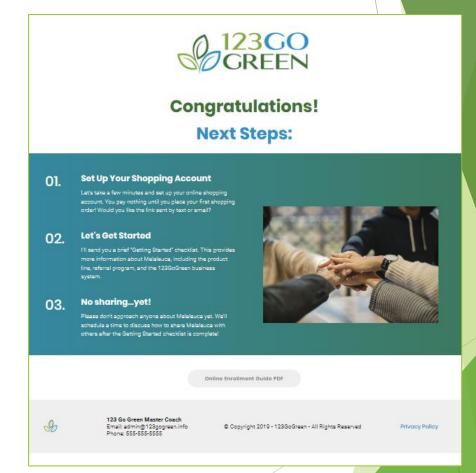
To close the enrollment:

All you need to do is read the first step word for word... It works!

Send the **enrollment link** from melaleuca.com via text or email.

Open the "Online Enrollment Guide" (located at very bottom) and follow along with the screen shots starting on Page 5.

(This is what the customer is seeing!)





After the Enrollment:

Finish the final two steps on the Next Steps page!

Refer them to their Shopping Guide, which was emailed to them when they completed their Checklist!

SHOW NOW <u>or</u> set a date/time to follow up on their first shopping order!

				\
T36-C5 Melaleuca Oil - 1 fl.oz. (VP) (HCP)	10	\$17.00	\$11.59	\$5.41
MelaGel® Topical Gel - Tube (HCP)	6	\$11.00	\$7.47	\$3.53
Triple Antibiotic Ointment	3	\$8.00	\$5.47	\$2.53
Extra-Strength Pain-Relieving Cream (VP) (HCP)	9	\$16.50	\$11.34	\$5.16
Medicine Cabinet Total	28	\$52.50	\$35.87	\$16.63
Luxury Skin Care & Cosmetics				
Sei Bella Luxury Hydrating Facial Cleanser	11	\$28.50	\$17.00	\$11.50
Sei Bella Advanced Youth Revital™ Hydrating Toner	9	\$28.50	\$17.00	\$11.50
Sei Bella® Advanced Revital R3 Age-Defying Triple-				
Benefit Creme—SPF 25	15	\$47.00	\$28.00	\$19.00
Sei Bella Mineral Powder Foundation	12	\$30.00	\$18.00	\$12.00
Sei Bella Creme-to-Powder Foundation	14	\$42.00	\$25.00	\$17.00
Sei Bella Age-Defying Loose or Pressed Powder	11	\$30.00	\$18.00	\$12.00
Sei Bella Enhance Eye Shadow Primer	10	\$25.00	\$15.00	\$10.00
Sei Bella Enhance Eye Shadow Compact	7	\$20.00	\$12.00	\$8.00
Sei Bella Volume Extreme + Length & Lift Mascara	9	\$25.00	\$15.00	\$10.00
Sei Bella Powder Blush	8	\$23.50	\$14.00	\$9.50
Sei Bella Brilliance Plump Lip Gloss	9	\$25.00	\$15.00	\$10.00
Luxury Skin Care & Cosmetics Total	115	\$324.50	\$194.00	\$130.50
Laundry, Dishes, Cleaning & Air				
Freshener				
MelaPower® 6x Detergent: 48-load (VP) (HCP)	6	\$15.00	\$9.99	\$5.01
PreSpot™ 4x Concentrate Laundry Stain Remover				
(VP) (HCP)	3	\$8.50	\$5.69	\$2.81
MelaSoft® Dryer Sheets (VP) (HCP)	3	\$8.50	\$5.69	\$2.81
Lemon Brite® Hand Dishwashing Liquid (VP) (HCP)	2	\$5.50	\$3.79	\$1.71
Tough & Tender 12x All-Purpose Cleaner	3	\$8.50	\$5.69	\$2.81
Tough & Tender All-purpose Cleaning Wipes (VP)	2	\$6.00	\$3.79	\$2.21
(HCP)	_			
Rustic Touch® Furniture Polish - Orange Scent	3	\$8.50	\$5.69	\$2.81
Sol-U-Guard Botanical® 2x Disinfectant (HCP)	6	\$14.50	\$9.99	\$4.51
Safe & Mighty™ Toilet Bowl Cleaner	3	\$9.00	\$5.69	\$3.31
Tub & Tile™ 12x Bathroom Cleaner (VP) (HCP)	3	\$8.50	\$5.69	\$2.81
Sol-U-Mel® 3-in-1 Cleaner (VP) (HCP)	8	\$16.00	\$10.99	\$5.01
Revive™ Wax Melt—Salted Caramel	2	\$6.00	\$3.99	\$2.01
Laundry, Dishes, Cleaning & Air Freshener Total	44	\$114.50	\$76.68	\$37.82

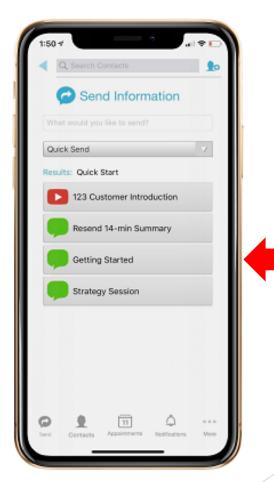


After the Enrollment:

Finish the **final two steps** on the Next Steps page!

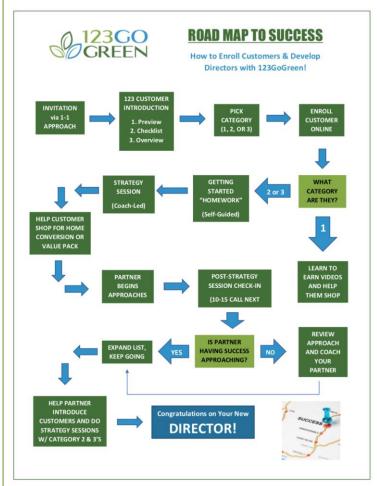
Send the **Getting Started** link from the app immediately! **Don't delay... they will need**it right away!

(Briefly review the Getting Started ...if there's time!)





Congrats on your new customer!





Don't forget to use the Road Map to Success (on Dashboard) as your guide to developing Directors and achieving duplication!



Our mission is to enhance the lives of those we touch by helping people reach their goals.