

Laredo College Student Support Guide



Account Set Up Questions:

- Why am I receiving this error: 400 "Enable Cookies"?
- How can I create an account through my LMS?
- How do I create a Packback account?
- How do I join my community?
- Why can't I see my community?

Using Packback Questions:

- What is Packback Questions?
- Where can I find my Curiosity Score?
- How do I post a question or response?
- How do I create a good quality post?
- How to Interpret Your Packback Questions Grade?
- How do I improve my Curiosity Score?
- How do I edit and re-publish a moderated post?

Using Packback Deep Dives:

- Welcome to Packback Deep Dives Video
- Writing Your Deep Dives Assignment

