

## ★GDPR (you know, the regulation stuff)

We will collect and save your contact details such as your email address. Your details will be used only to inform you of any changes in upcoming events, particularly when there are technical issues in contacting you via an external platform such as Meetup. If you wish to opt this out, please contact us via [mikfit.lon2021@gmail.com](mailto:mikfit.lon2021@gmail.com) and say the magic word, "OPT OUT"

## ★DISCLAIMER

- MIK FIT don't take any responsibility for players' injuries during the basketball sessions (i.e., we recommend arriving early and having some warm-up on your own before the session starts!).
- All rights reserved (i.e., you are prohibited from copying our texts and reuse them without our permission by law!).
- Please avoid hanging on the ring. MIK FIT don't take responsibility for damaging basketball facilities caused by dunk shots.
- Please note that we don't provide a refund once the payment is complete. Likewise, we don't carry over the fee you have paid as a credit for a session in the future. Appreciate your understanding on this!
- We may take photos and videos of you to promote our group activities. By attending our event, you agree with all terms of this disclaimer.

## ★REFUND POLICY

- Please note that we don't provide a refund once the payment is complete. By law, members are not entitled to a refund if they change their mind about going or realise that they can't go anymore.
- If an event needs to be cancelled, we will abide by the UK law in applying our refund policy and communicate with our members accordingly about whether they are entitled to a refund or not where necessary. The decision can depend on multiple factors such as whether an event has to be cancelled due to COVID-19 measures or not. As such, we will assess the refund eligibility on a case-by-case basis.
- For an exceptional reason, if we conclude that a member is entitled to a refund, whilst an event goes ahead, we will ask the member to fill out a form to explain the reason for a refund request and provide proof to support the claim. We will assess the reason and the proof and decide whether a refund should be provided or not. However, if we conclude that the reason is neither valid nor provable, we won't provide a refund.
- We don't carry over the fee that a member has paid as a credit for another event that we will host in the future. If an event is cancelled, however, we will assess the situation and provide the best possible solution in line with the UK law.

## ★ATTENDANCE POLICY

To attend a session, a member must be on the attendance list on Meetup. If the member is not on the attendance list, the member is not allowed to participate in the games. The only exception is when the member buys a spot from a reseller who is not able to come to a session. In this case, the member needs to present to MIK FIT or an organiser of the session a transaction record or confirmation exchanged between the member and the reseller.