

# City of Ironwood

## Let Run Policy

2014

- Residents may run their water at their own expense to prevent their water lines from freezing.
- The City Water Department may designate “Let Run” locations and time periods to protect the municipal water infrastructure. If requested to run their water by the City, the customers in these locations will be billed their average monthly water bill for the period the let run is designated.

**City of Ironwood**  
**Water Thawing Policy**  
**2014**

1. City Water Customers may request the City to thaw water service lines.
2. City Staff will review requests to determine if the meter and valve are accessible and if the location is capable of being thawed. City staff will determine if the water line can be thawed.
3. City will make the final decision on any thaw request.
4. Customer will sign a waiver holding the City harmless.
5. City will only thaw a maximum of one (1) time per winter season per location. The maximum time the City will spend on attempting to thaw a location will be three (3) hours.  
The City will charge fifty (\$50.00) dollars per location for thawing. The \$50.00 fee is non-refundable and is required whether the thaw is successful or not. The fee shall be paid prior to thawing or the customer may elect to have it applied to their water bill.
6. Any additional thawing shall be the responsibility of the customer and the customer shall hire a competent contractor to perform the work.
7. Upon a successful thawing (by the City or private contractor), again the customer shall be allowed to run their water to prevent their lines from freezing. The customer will be charged 50 percent of their water and sewer usage above their monthly average.

DATE: \_\_\_\_\_

**\$50 Thawing Fee (Please Choose One)**

NAME: \_\_\_\_\_

\_\_\_\_\_ Payment Now - Check # \_\_\_\_\_

ADDRESS: \_\_\_\_\_

\_\_\_\_\_ \$50 Next Monthly Water Bill

PHONE #: \_\_\_\_\_

\_\_\_\_\_ \$25 Next Two (2) Monthly Water Bills

\_\_\_\_\_ \$16.67 Next Three (3) Monthly Water Bills

CITY OF IRONWOOD

RELEASE AND HOLD HARMLESS AGREEMENT

FOR AND IN CONSIDERATION OF THE receipt of services from the City of Ironwood as follows:                     WATER LINE THAW                    

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

PHONE #: \_\_\_\_\_

LET RUN:                            YES                            NO

I hereby release the City of Ironwood, its agents, employees, representatives, and assigns from any and all liability, injury, damages or losses which may be incurred by me or my property as a result of the actions of the City of Ironwood its agents, employees, representatives, and assigns in performing the services as above stated.

I further agree to indemnify and hold harmless the City of Ironwood, its agents, employees, representatives, and assigns for any and all actions, proceedings, claims or demands, costs or damages which may be brought against the City of Ironwood as result of having performed the services above set forth for the undersigned.

IN WITNESS WHEREOF, I have set my hand this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_\_

WITNESS:  
  
\_\_\_\_\_

SIGNED:  
  
\_\_\_\_\_

METER #: \_\_\_\_\_

READING: \_\_\_\_\_