

Subject: [No Subject]

From: [REDACTED]

To: [REDACTED]

Date: Wednesday, 23 July 2014 3:39 PM

[REDACTED]

Just to clarify/confirm our discussion yesterday and on Friday 18 July 2014.

Yesterday, I asked you for a breakdown of the matters you are willing to provide assistance with. You indicated that this was not feasible due to time constraints.

I have taken this on board and compiled the following using the notes I managed to jot-down when we spoke on Friday 18 July 2014. Please indicate if it is a good portrayal of what we discussed.

a) The matters I currently have ongoing can be broken down to three parts, with part 2 broken down to 2 parts.

b) Part 1 is about the matters on foot at the Supreme Court listed for a hearing on the 20 August 2014. You are unable to become involved in this as you were not involved with the matter from the beginning. When we spoke, I did mention that you ([REDACTED]) were contacted at various points of the VCAT proceedings. I left an answerphone message on Friday 13 June 2014. I mentioned this at the VCAT Hearing on 17 June 2014, when the respondents barrister questioned me about the opportunities to seek legal advice.

I received no response to that answerphone message. Also, I called a number of times since then, but there was no response or the answerphone responded. As there was no response on the initial occasion I left no message. The only occasion(s) I managed to speak to someone there at [REDACTED] was on the 02 June 2014, when I spoke with [REDACTED] and a lawyer named [REDACTED] or [REDACTED]. Whilst I appreciate you need to deal with many clients, some kind of response would undoubtedly go some way to assist anyone in a precarious position as I was then.

c) Part 2 (a) is the matter heard at VCAT on the 08 July 2014. You will be able to become involved with this once the written reasons are released by VCAT. I will need to bring or send the written reasons to you so you can consult a barrister on your pro-bono list.

d) part 2 (b) is the compensation claim. You are unable to become involved with this as this is something within the remits of an organization (I use this term loosely) such as the [REDACTED].

e) Part 3 is about filing for a restraining order/injunction against the landlord at the Supreme Court for the tenant to be let back in to the property.

Again, you are (were) not able to become involved with this. This is something I could not quite grasp. You did ask me to find out if the room was re-let and I did tell you the outcome of this. But when we spoke last Friday I was told this element (part 3) is not something you would become involved in. All I could fathom was that it has something to do with the type of property rental. I explained that although it was an apartment with a relatively high rent the matter could apply to a student renting on a budget. i.e. a landlord is able to dress-up a licence as a lease and claim it is a licence agreement. You refused to accept this.

Furthermore, with regards to (c) I asked you if an audio/recording or transcript would suffice in place of written reasons. You indicated that Barristers will not have the time to peruse a transcript and that anyone able to afford a transcript will not be able to use your service. This raises important issues about access to appealing decisions from VCAT to the Supreme Court. All the lawyers I made contact with require a \$5000 initial payment put in a trust account just to begin perusing documents.

Also, we did not cover if an audio recording could be sent to the Barrister in

the absence of a transcript or written reasons. The audio recording cost around \$60 for a half day hearing.

