

Lee Gardens Exclusive Mid-Autumn Offers

Terms & Conditions:

- The promotion period for redemption of Mid-Autumn Festival Shopper Rewards is from 8 August 2019 to 28 August 2019, both dates inclusive. Customers are entitled to redeem respective rewards upon designated same-day spending via electronic payment (credit card/debit card/UnionPay card/ EPS/credit card cash dollar/ Alipay / Apple Pay/ Google Pay/Samsung Pay /WeChat Pay) at the designated locations of Lee Gardens Area (including Lee Garden One to Six, Hysan Place, Lee Theatre, Leighton, One Hysan Avenue (I.T HYSAN ONE) or 25 Lan Fong Road). Details are as follows:

Same-day spending by electronic payment	Shopping Rewards
HK\$1,000+ (with a receipt of HK\$100 or more from Lee Garden Two or Lee Garden Three by electronic payment inclusive) OR HK\$2,000+	a lucky draw entry
HK\$5,000+	a MX White Lotus Seed Paste Mooncake with 2 Egg Yolks coupon
HK\$7,000+	a MX Lava Custard Mooncake coupon
More exclusive offers for Club Avenue members, please contact Club Avenue lounge for more details.	

- All offers are available on a first-come, first-served basis while stocks last, and the redemption will be terminated accordingly without prior notice (except Lucky Draw).
- Each original machine-printed receipt, with its matching electronic payment sales slip satisfying the required spending amount, can only be used once for reward redemption, and no exchange will be available afterwards. Hysan Marketing Services Limited reserves the right to photocopy the receipt(s) and payment sales slip(s) for verification purposes.
- The redemption is valid only for electronic payments by credit card, debit card, UnionPay card, EPS, credit card cash dollar, Alipay, Apple Pay, Google Pay, Samsung Pay and WeChat Pay. **Other modes of payment, including cash, Octopus card, cash coupon, and merchant stored-value cards, will NOT be accepted.** Hysan Marketing Services Limited reserves the right to request Alipay, Apple Pay, Google Pay, Samsung Pay and WeChat Pay users open the corresponding mobile apps for photo record and verification purposes.
- Maximum **2** original same-day electronic receipts and the corresponding matching payment sales slips issued by participating merchants at Lee Garden One, Lee Garden Two, Lee Garden Three, Lee Garden Five, Lee Garden Six, Hysan Place, Lee Theatre, Leighton, One Hysan Avenue (I.T HYSAN ONE) or 25 Lan Fong Road must be presented in person at the designated counter on the same day as purchase. **Only redemption on the day of spending is accepted,** except where the relevant sales transaction takes place after 10:15pm on the day, entitling the shopper to redeem the rewards on the next day (except the last day of promotion). The designated counters are the concierges located at G/F of Lee Garden One, 1/F of Hysan Place & 1/F of Lee Theatre which are open daily between 11:00am-10:30pm.
- Club Avenue members can redeem the offers at the members-only Club Avenue Lounge on B1/F of Lee Garden One or 1/F of Lee Garden One (open from 12:00pm –8:00pm daily) **on the same day as purchase.** Only redemption on the day of spending is accepted, except where the relevant sales transaction takes place after 7:45pm on the day, entitling the shopper to redeem the rewards on the next day (except the last day of promotion).
- Each customer may redeem no more than 5 sets of reward each time.**
- Cancelled, refunded, exchanged or derivative transaction from exchange, forged, fraudulent or unsettled transactions will NOT be accepted. Transaction is not applicable to utility bill payments, Octopus automatic add value service amount or transactions, office tenant transaction, unposted/ unauthorized or any transactions without credit card sales slips / merchant sales receipts such as online purchases, mail/fax/phone orders, internet purchase or charity donations, merchant vouchers or cash coupons, bank services, telecommunications services, car parks, stored-value cards or any value added to stored-value cards. Handwritten receipts, standalone credit card sales slips, reprinted or photocopied receipts, damaged receipts, deposit receipts (including partial or full paid), receipts for purchasing or using cash or gift vouchers / coupons, bill payment receipts, receipts for any value added to stored-value cards **will NOT be accepted.**
- Receipts from Apple, Workware, Van Cleef & Arpels, Verdant Tea House, Challenger, pop-up stores or pop-up bazaars **will NOT be accepted.**
- Customers must redeem the lucky draw entries and offers in person. Redemption by shop staff or third parties on behalf of customers **will not be accepted.**
- Staff from shops at Lee Garden One, Lee Garden Two, Lee Garden Three, Lee Garden Five, Lee Garden Six, 25 Lan Fong Road, Hysan Place, Lee Theatre, Leighton or One Hysan Avenue (I.T HYSAN ONE) are NOT eligible to participate in these offers.
- MX Mooncake coupons are given out in the form of redemption letters/ vouchers, shoppers must redeem them at designated locations within the designated period.
- Prizes/ rewards and their use are subject to specific terms and conditions. Hysan Marketing Services Limited is not responsible for the warranty, maintenance or delivery services of the prizes/ rewards. For details, please refer to their terms and conditions or contact the merchants directly.
- The shopping offers will not be replaced if lost, damaged or stolen, and Hysan Marketing Services Limited shall not be liable for these incidents.
- The offers are not transferable or redeemable for cash, or other goods, services or products. No change or refund will be given.
- Trade Promotion Competition Licence No. is 52455-6.
- Result of the Lucky Draw will be announced and published on the Sing Tao Daily and The Standard on 6 September, 2019.

18. The above redemption cannot be used in conjunction with other Lee Gardens Area promotional offers (including Lee Gardens X Alipay promotion), except **parking promotion(s)**.
19. All redemption coupons distributed by Lee Gardens are valid for one-time use only.
20. Refund of purchased items can only be conducted when customers return the unconsumed redemption shopping offers to the designated concierge counters which are located at G/F of Lee Garden One, 1/F of Hysan Place or 1/F of Lee Theatre, which are open daily between 11:00am-10:30pm. Return of shopping offers will only be processed once and is irreversible.
21. Return of shopping offers is only accepted within the promotion period.
22. No return and refund will be accepted by Hysan Marketing Services Limited and respective merchant respectively if the redeemed shopping offers have lost, damaged or been consumed, opened, or stolen, and Hysan Marketing Services Limited shall not be liable for these incidents. Damaged, scanned or photocopied or non-original shopping offers will not be accepted. Hysan Marketing Services Limited reserves the right to determine the validity, authenticity and acceptability of the return for redeemed shopping offers.
23. Customers must return their shopping offers in person, return by shop staff or third parties on behalf of shoppers will not be accepted.
24. Hysan Marketing Services Limited is not the manufacturer/supplier for the prizes or rewards. Unless stipulated by law, Hysan Marketing Services Limited shall not be liable in any way to any person for any personal injury, loss or damage (whether directly, indirectly or otherwise) arising from the uses and/or return of shopping offers.
25. The terms and conditions of the merchants apply. Refund procedure after return shopping offers procedures is subject to specific terms and conditions of respective merchants. Hysan Marketing Services Limited does not guarantee and is not responsible for any refund services from merchants. For details, please refer to their terms and conditions or contact the merchants directly.
26. Hysan Marketing Services Limited reserves the right to make the final decision in case of any dispute.
27. Hysan (including its agents) may require customers to provide proof of identity or other items of personal information, including but not limited to an individual's name and bank/credit card numbers, for the purpose of processing the gift redemption and/or return, to verify the cardholder's eligibility or the validity or authenticity of the receipts, and/or for internal administration and auditing purposes. If the cardholder refuses to provide the relevant information, Hysan reserves the right to not process the redemption and/or return. All personal information collected in the campaign is retained for the above purposes only and will be destroyed within three months upon the completion of the campaign. By providing your personal information to Hysan, you are consenting to Hysan's Privacy Policy Statement (<http://www.leegardens.com.hk/privacy.aspx?lang=en-US>).
28. The personal data will be used for future promotion and marketing use upon agreed by the lucky draw participants.
29. The customer has the right to request access to his/her personal data held by Hysan and to request a correction of any personal data that is incorrect. Hysan has the right to charge a reasonable fee for processing and complying with a data access request. Requests for access or correction of a customer's personal data, or enquiries about the policies and practices of Hysan in relation to personal data should be made in writing to data.officer@hysan.com.hk.
30. In case of any conflict or inconsistency between the English and Chinese versions of these terms and conditions, the English version prevails.