

## **FREQUENTLY ASKED QUESTION AND ANSWERS**

**Question:** What is happening in the City of Ironwood starting September 1<sup>st</sup> concerning Recycling?

**Answer:** Eagle Waste & Recycling, Inc. will be delivering a new 96-gallon cart with a yellow lid that will now be picked up curbside for all of your recycling.

**Question:** What will be happening with all of the (4) locations I now go for my recycling?

**Answer:** All (4) of those locations will cease to be operating and all of the containers will be removed permanently after September 1st.

**Question:** When will my recycling be picked up?

**Answer:** We will be emptying your recycling cart every other week. The city will be divided into two halves. One half (**GREEN section of map**) will have their 1<sup>st</sup> pickup on September 11<sup>th</sup> and the other half (**RED section on map**) will have their 1<sup>st</sup> pickup on September 18<sup>th</sup>. **A map is included that will show you which week you will be picked up.**

**Question:** What can I put in my recycling cart?

**Answer:** A list of everything you can put in your cart is included with the delivery of your cart. Please refer to that or you can also reference our website at: [www.eaglewasteandrecycling.com](http://www.eaglewasteandrecycling.com).

**Question:** Where do I put the containers for pick-up?

**Answer:** Your containers should be placed in the same location they were delivered by Eagle Waste no later than 6:00am on your scheduled collection day. The containers must be placed in a position where the automated truck has access to grab and dump it. The container should be placed at least four feet away from parked cars, trees, mailboxes etc. Because of the fully automated system, all trash and recyclables must be placed within the containers. Trash and recyclables not placed within the containers will not be picked up.

**Question:** How do I know what I can recycle?

**Answer:** A list of acceptable recyclables is attached. Place all mixed recyclables in the cart loosely. Please do not place material in bags or attach with twine. **Plastic bags are not able to be recycled at this time.**

**Question:** Whom do I contact if I have questions?

**Answer:** For general service questions on your recycling or solid waste collection or your containers, contact Eagle Waste and Recycling Inc. at 715-477-0077. For Residential billing questions, please call the City of Bessemer at 906-663-4311.

**Question:** How will holidays affect my pickup schedule?

**Answer:** Eagle Waste & Recycling, Inc. will be picking up on all holidays with the exception of Christmas. If Christmas falls on a Friday, the pickup schedule will be delayed until Saturday.

If we haven't covered your individual questions, please contact us at 715-477-0077. Eagle Waste and Recycling, Inc. is committed to providing you with the finest service possible, delivered with a sincere attitude of appreciation!

Eagle Waste and Recycling, Inc.